

# Financial results 1Q22 High profit, safety, social responsibility



Warsaw, 19th of May, 2022





# Key achievements of PKO Bank Polski in 1Q 2022

### KEY ACHIEVEMENTS Financial highlights



High profit	The big scale of activity	Strong capital base
PLN 1.4 bn	PLN 422 bn	TCR 17.5%
ROE 13.0%	of assetsOE 13.0%11.3 ml of customers	
Growing revenues	Costs control	Cost of risk
Growing revenues	Costs control	Cost of risk COR 63 pb
Growing revenues Revenues +25.2% y/y	Costs control C/I=39.4%	

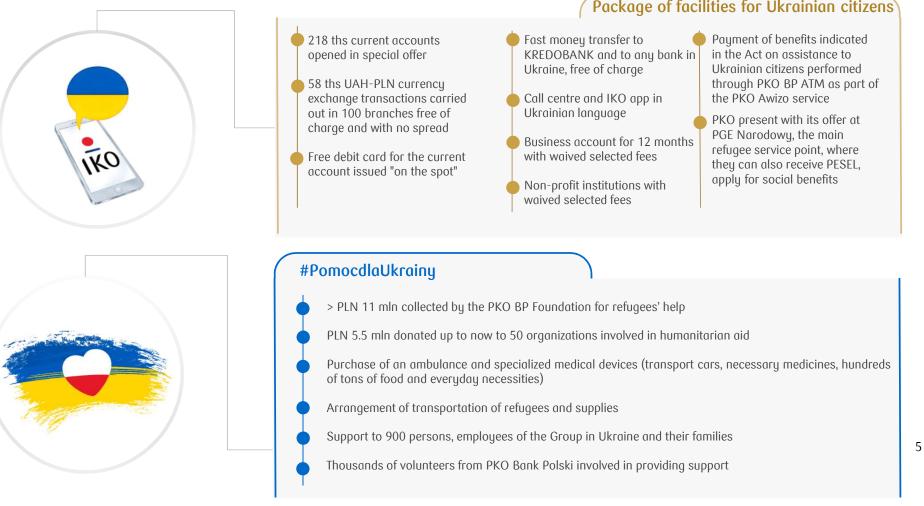
# KEY ACHIEVEMENTS Development of our business - key achievements



Loans		0	PLN 250 bn financing provided to customers, growth by +5.9% y/y Visible increase of demand for loans in the corporate sector +13.8% y/y
Savings		0	Deposits growth by 11.8% y/y to PLN 322 bn
Innovation and digitization	••••	0	<b>Growing number of digital customers : transactions increase by +44% y/y</b> , 6.4 mln IKO app, +18% y/y <b>Continuous technological development</b> - new app functionalities, increase utilisation of bots in customers service
Social responsibility	•••••	0	Support of Ukrainian refugees         •       Dedicated financial products         •       Humanitarian support         Appreciated - MSCI has upgraded the Bank's ESG rating to A from BBB

### **KEY ACHIEVEMENTS**

# **#PomocdlaUkrainy**



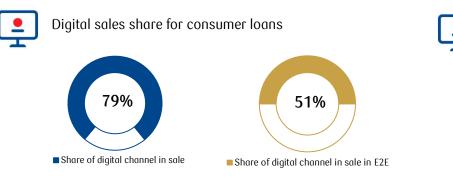
# Bank Polski

### Package of facilities for Ukrainian citizens

# KEY ACHIEVEMENTS We increase the share of remote channels and bots in customers service and sales



### Remote customer service



Number of applications submitted by clients in iPKO and IKO in 1Q amounted to 320 ths +68% y/y



CHF settlement program conducted remotely in 85%

Over 60% of sales of investment funds conducted through remote channels

### Digitize of processes



Customers service supported by 12 voicebots. The number of tasks completed by bots exceeded 9.5 million calls.



**100%** of incoming traffic at call centre is handled by bots, who precisely directs customers to the right consultant

The robots support the incoming and outgoing hotline as well as the voice assistant in IKO Robotic Process Automation

### 100 mln tasks

Completed by robots till January 2022

# KEY ACHIEVEMENTS We are working on our own solution of deferred payments (BNPL scheme)



- We started F&F test with participation of PKO Bank Polski employees in May
- 2
- Implementation for customers planned for the fall of 2022.
- 3 Deferring transaction payments for 30 days for customers as the first step
  - Ultimately, customers will also be able to pay by instalments

<	Aktywuj Spłać później	1
Oferta	dla Ciebie	
Do wyko 1 000,0	rzystania O PLN	
	ctórego automatycznie pobierzemy spłatę DNTO ZA ZERO (2 546,00 PLN) 20 1234	
	es e-mail alski@mail.com	
Na poda dokumer	ny mail wyślemy wszystkie niezbędne rty.	
	Dalej	

Simple activation - all data are filled in automatically

All stores in Poland and in the world who accept BLIK (both online and physical) and Pay with iPKO (online)

6

Potwierdź zakup

Wybierz źródło płatności

PKO KONTO BE..

Środki: 2 456,98 PLN

67 (...) 9292 9393

Płace z iPKO

Spłać później

Spłata: 01.03.2022

Środki: 700,00 PLN

**Payments** 



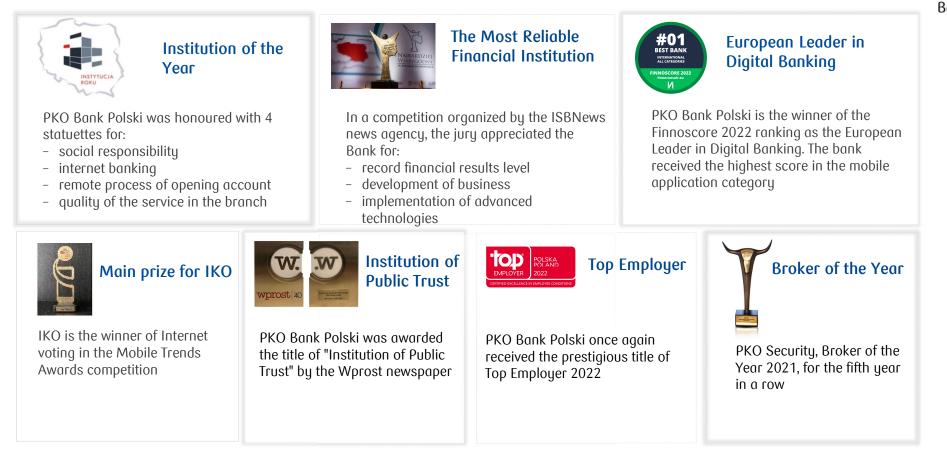


		W
<	Spłać później	:
Do spłaty > 400.00 PLN		-
Najbliższa spłata 300,00 PLN (20.05.2022)		
		orzystania 00 PLN
	z 1 0	00,00 PLN
Do spłaty	l Spła	cone
Maj 2022		
RTV Euro AGD		:
Spłata: 20.05.2022	:	300,00 PLN
Allegro.pl		:
Spłata: 27.05.2022		100,00 PLN

iPKO website and IKO mobile app

### **KEY ACHIEVEMENTS**

# Appreciated







# Loans and deposits market – macroeconomic environment

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### MACROECONOMIC BACKDROP

# Macroeconomic and banking sector forecasts



Source: Statistics Poland, Ministry of Finance, National Bank of Poland, PKO Bank Polski forecasts

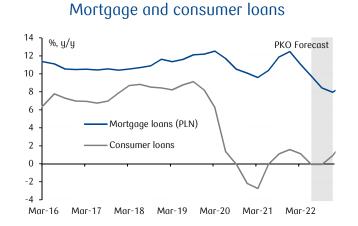
1) In ESA2010 terms.

		2019	2020	2021	2022P
Loans total	% y/y	4.7	-0.8	4.8	4.7
Mortgage loans PLN	% y/y	12.2	10.1	12.5	8.0
Consumer loans	% y/y	8.2	-2.2	1.6	0.9
Nonfinancial economic entities loans	% y/y	2.2	-6.0	3.2	6.2
Deposits total	% y/y	8.2	13.1	10.8	2.9
Deposits for private individuals	% y/y	9.3	7.6	6.0	3.2
Net assets of private individuals (TFI)	% y/y	5.7	2.5	5.6	-11.6
Nonfinancial economic entities deposits	% y/y	10.1	20.6	10.6	5.6

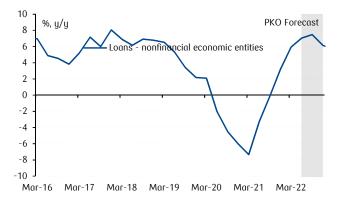


### MACROECONOMIC BACKDROP Development of loan and deposit market (FX adjusted)

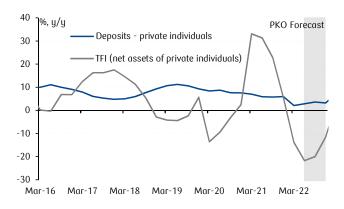




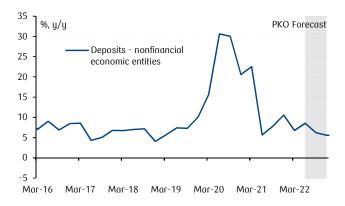
#### Loans for nonfinancial economic entities



#### Private individuals deposits and net assets (TFI)

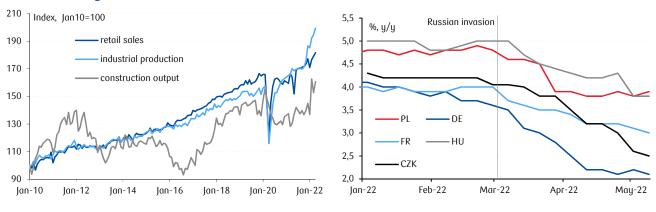


#### Deposits of nonfinancial economic entities



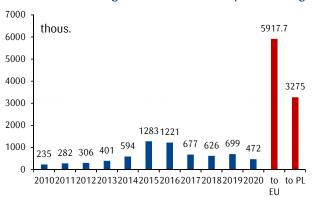
# Red-hot economy in the shadow of war

Production and sales – impressive 4q21 and even stronger start into 2022



Bank Polski

The influx of refugees from Ukraine compared to the influx of refugees to the EU in previous years



Source: GUS, PKO Bank Polski

Source: Bloomberg, PKO Bank Polski

Source: UNHCR, Border Guard, PKO Bank Polski

After an impressively strong 4q21, the domestic economy accelerated even more in early 2022. GDP growth of 8.5% in 1q21 implies that even with a
downturn in the course of 2023, the full-year economic growth could reach around 5%.

Revision of GDP forecasts for 2022 in

response to the war (Bloomberg survey)

- The war has triggered a wave of downward revisions of GDP forecasts globally, but in the case of Poland the scale of the downward revisions is relatively small. With diversified manufacturing, smaller dependency on imports of Russian energy commodities and some positive effects related to massive inflow of refugees, Poland will keep outperforming.
- The massive wave of refugees from Ukraine may be supportive for consumption in the short-term and could increase Poland's labour supply and potential GDP growth in the medium-term.

### MACROECONOMIC BACKDROP War pushes up inflation path and expected level of terminal rate



#### Solid condition of public finances Elevated CPI inflation in 2022-2023 NBP interest rates expectations GG deficit as % 8 18 2020 2021 % of GDP 2 %, y/y 16 7 Reference rate CPI inflation 14 6 post war scenario Market expectations (FRA) 12 pre - war scenario 5 ······ PKO Forecast 10 4 8 3 6 4 2 -10 2 1 PKO forecast -12 0 0 Jan-21 lan-22 101-22 lan-23 Jul-23 Jul-21 Jan-20 Jul-20 Jan-21 Jul-21 Jan-22 Jul-22 Jan-23 Jul-23 Source: GUS, Eikon, NBP, PKO Bank Polski Source: Macrobond, Eurostat, PKO Bank Polski Source: GUS, PKO Bank Polski

- Pressure on the PLN, sharp increase in commodity prices and still strong domestic demand have pushed the CPI inflation above 10% despite anti-inflation shields introduced by the government. CPI inflation will be elevated in 2022 and 2023.
- Although the inflation spike results mainly from factors that stay beyond the control of monetary policy, the MPC continues the tightening cycle to prevent the de-anchoring of inflation expectations.
- In 2021 the scale of improvement of the Polish public finances (reduction in fiscal deficit) was the second largest in the EU.



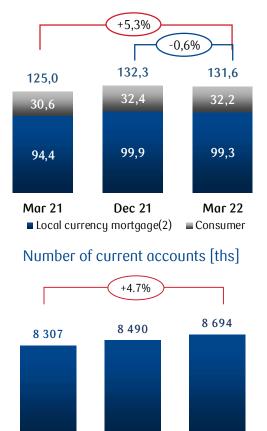


# Financial results

### FINANCIAL RESULTS Retail banking: solid growth of loans and deposits



Loans volume outstanding [PLN bn]



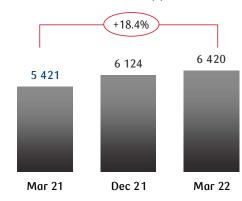
Dec 21

Mar 22

Deposits<sup>(1)</sup> [PLN bn]







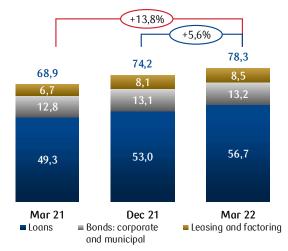
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(1) - Retail deposits; (2) - The position covers UAH loans.

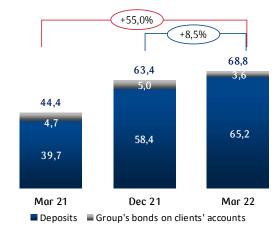
Mar 21

### FINANCIAL RESULTS Corporate and investment banking- dynamic growth of loans and savings volumes

Corporate clients financing [PLN bn]



### Corporate clients savings [PLN bn]



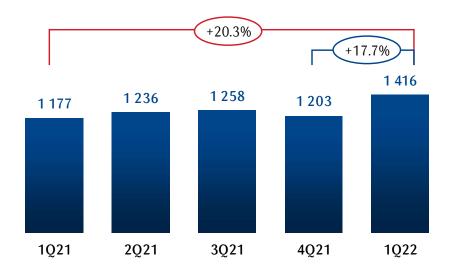




# FINANCIAL RESULTS Strong growth of net income, +17.7% q/q







PLN 1 416 mln of net profit, +20.3% y/y, with a strong improvement in the first quarter + 17.7% q/q

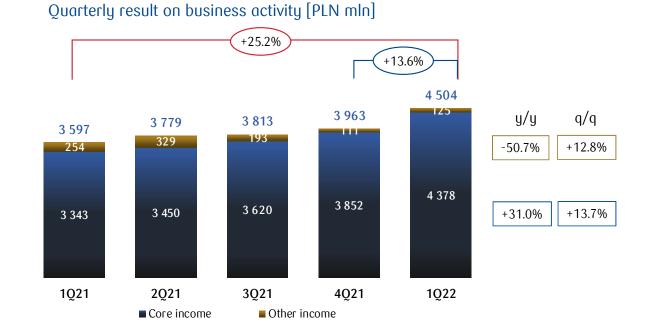
ROE improved to 13.0%

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### FINANCIAL RESULTS Significant acceleration of income growth

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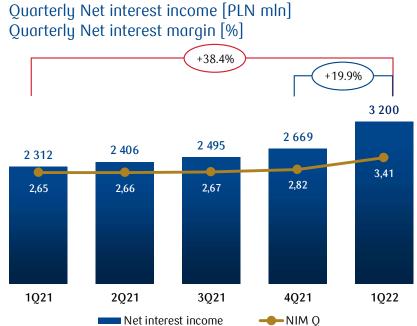




Net banking income + 25.2% y/y thanks to an increase in core income growing + 31.0% y/y

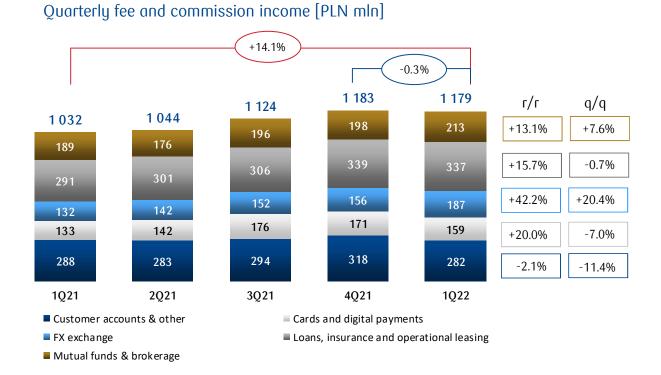
# FINANCIAL RESULTS Net interest income





# Increase of net interest income by 38.4% y/y and 19.8% q/q as a result of interest rates change and continued volume growth Strong improvement of the interest margin by 59 bps q/ driven by higher assets' profitability achieved thanks to increase of interest rates

### FINANCIAL RESULTS Strong growth of fee and commission income



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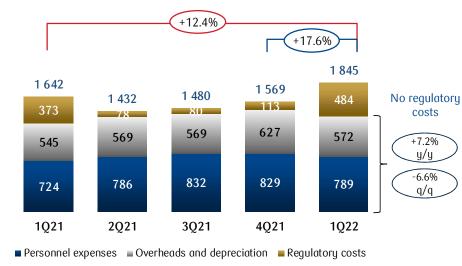
Continuation of strong fees and commissions increase by 14.3% y/y, supported by improvement in almost all categories

• Stabilization on quarterly basis, despite very high base in the last quarter, pressure on mutual funds' fees and seasonality effect

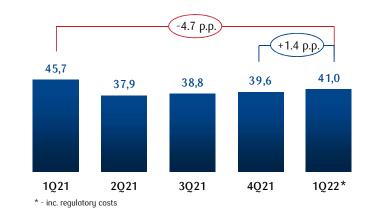


# FINANCIAL RESULTS Operating costs

### Quarterly operating expenses [PLN mln]



### Quarterly Cost/Income ratio [%]



Increase of operating costs excluding regulatory costs by 7.2% y/y and by 12.4% y/y in total, as a result of higher by 29.8% regulatory costs
Costs growth by 17.6% q/q, mainly as a result of recognition of BGF contribution in the amount of PLN 407 mln and KNF one of PLN 45 mln in the first quarter of 2022 results
Quarterly C/I at 41%, including the seasonally higher contribution to the BGF

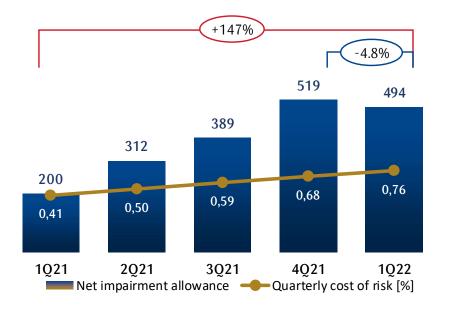


### FINANCIAL RESULTS Cost of risk

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#### Quarterly net impairment allowance [PLN mln]

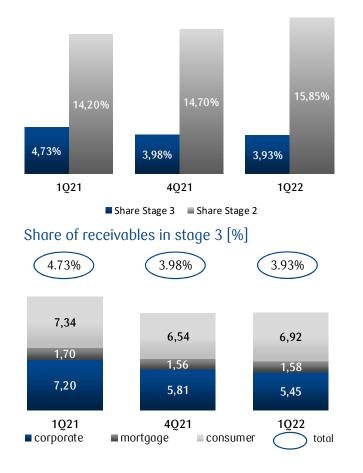


Improvement in the level of net provisions following decrease in provisioning for off-balance sheet exposure, insignificant increase in quarterly CoR driven by provisions created for loans in Ukraine

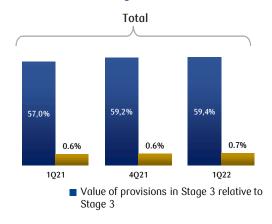
The quarterly cost of risk at 76 bp, +8 bp q/q

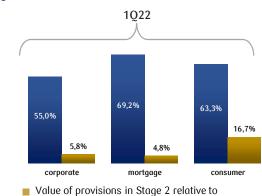
# FINANCIAL RESULTS High quality of customer financing

Share of receivables in stage 2 and 3 [%]

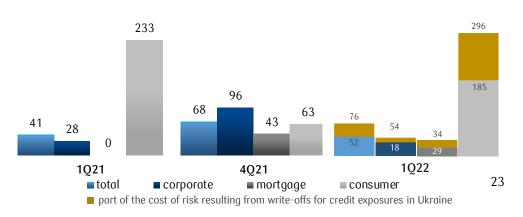


### Provision coverage of receivables in stage 2 and 3 [%]





#### Quarterly cost of credit risk [bps.]



Stage 2

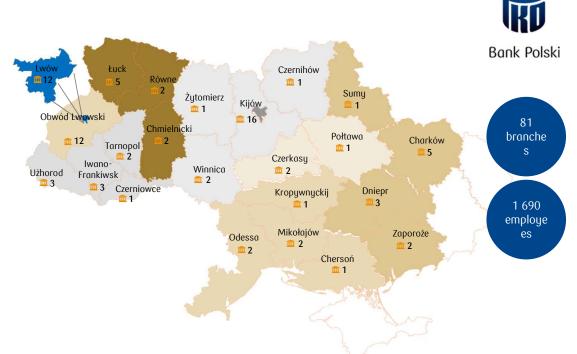


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# FINANCIAL RESULTS KREDOBANK S.A.

KREDOBANK S.A. is an universal bank servicing both retail and SME clients, operating mainly in western part of Ukraine and Kiev region.

- Continuation of activities in regions not affected by active hostilities
- ~ 20% of the company's loan portfolio located directly in regions where hostilities are taking place or have been fought
- PLN 314 mln write-off for credit risk related to the war in Ukraine
- Write-off for the investment in KREDOBANK due to impairment in the amount of PLN 52 mln (unconsolidated level), net amount of investment in KREDOBANK decreased to PLN 228 mln





KREDOBANK S.A. (PLN mln)	Mar 31, 2022	Dec 31, 2021
Gross loans	2 571	2 604
Gross deposits	3 481	3 618
Total Assets	4 583	4 908
Equity	561	574
Net income	6	114

### FINANCIAL RESULTS Solid capital position



### Tier 1 capital ratio [%]

#### Total capital ratio (TCR) [%]



# The General Meeting of Shareholders decided on a dividend payment for 2021 in the amount of PLN 1.83 per share

(PFSA's buffer for bank's sensitivity to an adverse macroeconomic scenario recommended in Pillar II is 0.29% (basic buffer 0.17% and additional buffer 0.12%)

(2) - Tier 1: CRR 6% + conservation buffer 2.5% + OSII buffer 1% + countercyclical buffer 0.01% + FX buffer for the Group 0.08%,

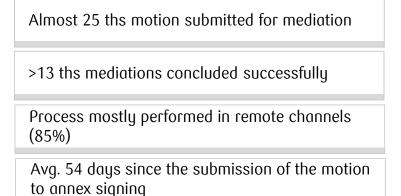
TCR: CRR 8% + conservation buffer 2.5% + OSII buffer 1% + countercyclical buffer 0.01% + FX buffer for the Group 0.11%.

(3) - Dividend payment minimums after adjusting the dividend payout ratio by the following criteria:

K1 - share of the foreign currency mortgages for households in total receivables of PKO from the non-financial sector (10'22: Bank: 7,6%; Group: 6,3%); adjustment by – 20 p.p., when 5%<K1<10%.

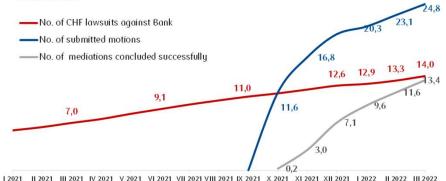
K2 - share of the foreign currency mortgages granted in 2007/08 in PKO's total portfolio of foreign currency mortgages (1Q'22: Bank: 38,1%; Group 37,0%); adjustment by -30 p.p., when 20%<K2<50%.

### FINANCIAL RESULTS Settlement program

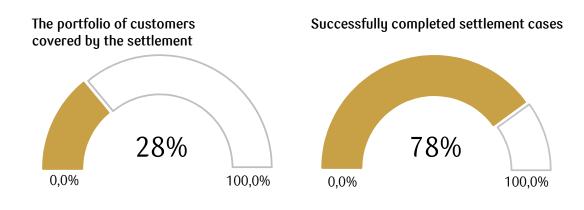


31st of March, 2022

# Number of cases regarding settlements of CHF borrowers



Data starting from the moment when program of settlements for Swiss franc borrowers was launched



# The number of new court proceedings in a quarter [Items]





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# Conclusion

### GŁÓWNE OSIĄGNIĘCIA

# Strong Capital Group

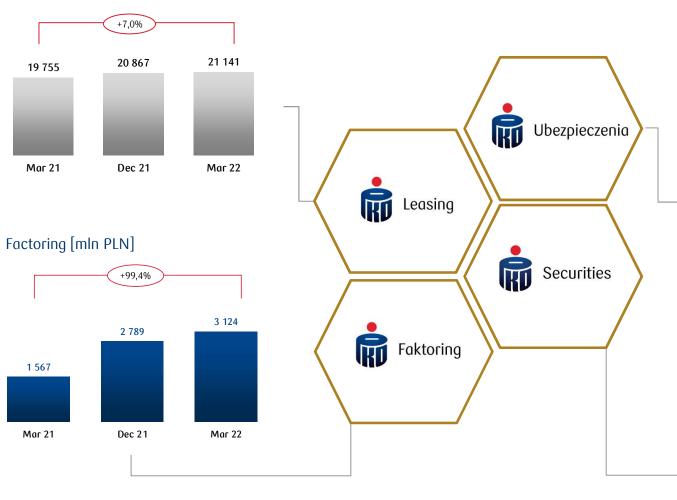
Leasing [mln PLN]

19 755

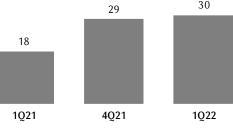
Mar 21

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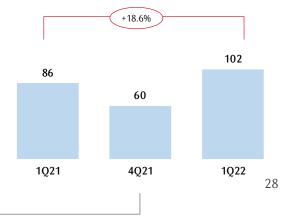
Mar 21







Fee and commission from brokerage activity in the Group [mln PLN]



### **KEY ACHIEVEMENTS**

# A good start to the year, stable foundations





Very good quarter with net profit at level of PLN 1.4bn, ROE 15.6% in the quarter

Core business income up by + 31.0% y/y thanks to the expansion of net interest income and consequent building of fees and commissions result

High level of cost effectiveness with C/I at 39.4%

Cost of risk at 63 bp, including PLN 314mln provisions for the Ukrainian exposure

Further improvement of asset quality to 3.93%

Strong capital base, Tier 1 at 16.3% with a surplus of 344 bp over the dividend requirement

### Dividend for 2021at PLN 1.83 per share Dividend yield at 5.8%





# Supplementary information

# SUPPLEMENTARY INFORMATION PKO Bank Polski – the leader of Polish banking sector

of individuals [ths] +21,9% 8 490 8 6 9 4 8 2 5 7 7 6 9 7 7 134 2017 2018 2020 2021 1022 Number of ATMs [ths] -7,5% 3,2 3,1 3.0 3,0 3,0 2018 2020 2021 1022 2017 Number of retail agencies and branches [ths] -28,1% 1,9 1,7 1,5 1,4 1,4

2018

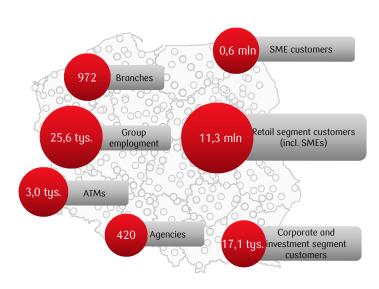
2017

2020

2021

1022

Number of current accounts

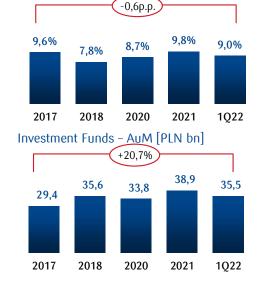




# Number of corporate customers with access to e-banking [ths]



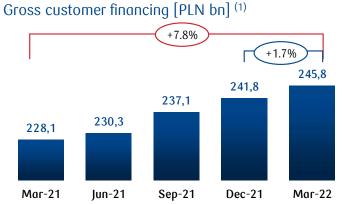
2017 2018 2020 2021 1Q22 The share of PKO Securities in trading on the secondary stock market (without block off session transactions) [%]



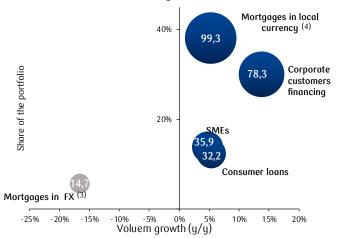


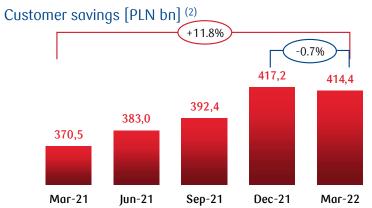
### SUPPLEMENTARY INFORMATION

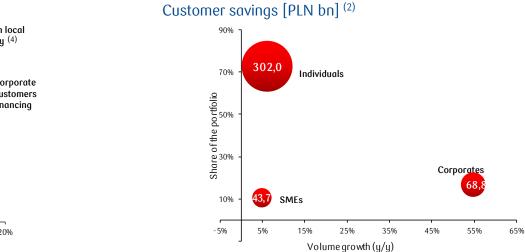
# The increase in customer financing and savings



#### Gross customer financing [PLN bn]<sup>(1)</sup>





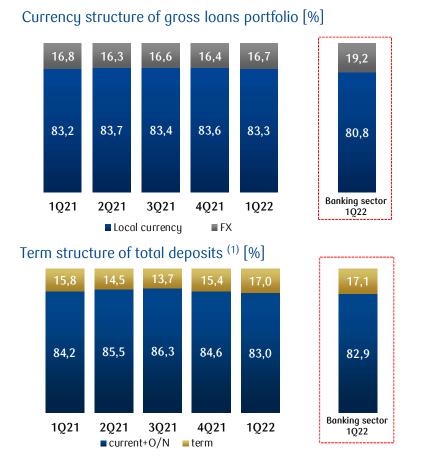


(1) Includes loans (excluding FX mortgage loans), corporate and municipal bonds (excluding PFR, BGK, EIB corporate bonds), leasing and factoring (but excludes repo transactions).
 (2) Includes deposits, TFI (mutual funds) assets and treasury savings bonds of the bank and other entities of the bank's Group accumulated on the clients' bank accounts.
 (3) Due to the EGM's decision to enter into settlements with the foreign currency mortgage loan consumers, the volume of FX mortgages decreased by PLN 5.3 bn at the end of 2020.
 (4) The position covers UAH loans.

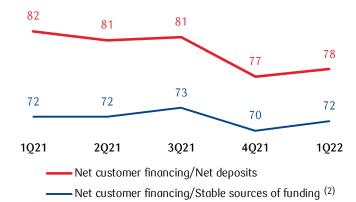


### SUPPLEMENTARY INFORMATION Structure of loans and deposits and liquidity

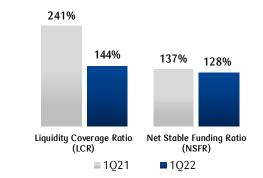




### Structure of funding [%]



#### LCR and NSFR ratio [%]

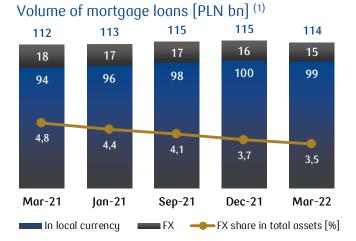


(1) Amounts due to customers.

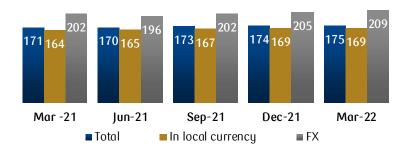
(2) Amounts due to customers and long-term sources of external funding: issuance of covered bonds, securitization, unsecured obligations, subordinated liabilities, loans from financial institutions...

### SUPPLEMENTARY INFORMATION

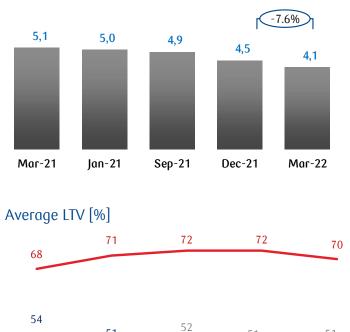
# Mortgage loans



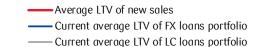
# Average carrying value of mortgage loan to be repaid [PLN ths]



Volume of CHF mortgage loans [CHF bn]







(1) Includes data for PKO Bank Polski, PKO Bank Hipoteczny and KredoBank.

(2) Decrease in LTV ratio of the FX loan portfolio results from the declines in CHF/PLN, EUR/PLN and USD/PLN exchange rates between the end of 1021 and the end of 2021.



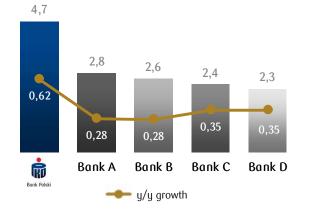
### **KEY ACHIEVEMENTS**

# Leader in mobile banking

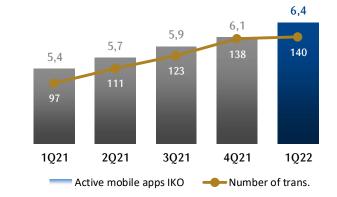




Number of IKO applications and number of transactions quarterly [mln] Number of clients logging into IKO [mln] <sup>(2)</sup> Share of digital clients in active clients' base [%]



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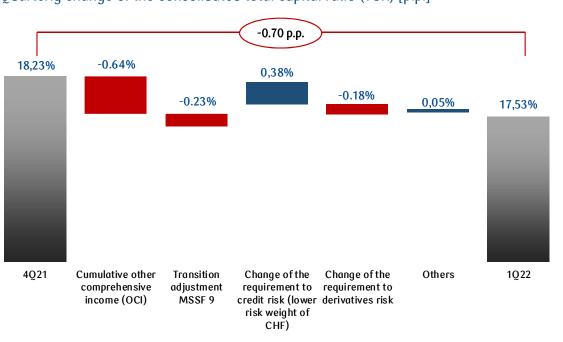




IKO is the winner of Internauts voting in the competition of Mobile Trends Awards

According to PRNews data for 4Q'21, users who have logged in at least once a month from a mobile device (mobile application, lite version or full transactional service).
 According to PRNews definition: a client who logged into IKO application at least once a month in a given quarter.

# supplementary information Capital adequacy



Quarterly change of the consolidated total capital ratio (TCR) [p.p.]

Effective risk weight [%] <sup>(1)</sup>







(1) - Share of risk-weighted assets related to credit risk and counterparty risk in relations to their respective net exposure values



### SUPPLEMENTARY INFORMATION New services for our Customers





### Currency exchange for companies in the mobile applications of PKO

For entrepreneurs who use the IKO and iPKO biznes applications, access to the iPKO dealer exchange



# Investment funds in IKO and iPKO biznes

Convenient purchase of investment funds in the both mobile application and electronic banking



### PowerB@nk na start new online services for businesses and enterprises

Support for entrepreneurs who open a business account at PKO, including accounting advice, internet domain, hosting services and website creator



# Electronic motorway e-TOLL ticket in the IKO application

IKO, the first banking application on the Polish market, with option to purchase the e-TOLL motorway eticket

# SUPPLEMENTARY INFORMATION The balance sheet of PKO Bank Polski Group



Assets (PLN billion)	Mar-21	Jun-21	Sep-21	Dec-21	Mar-22	y/y	q/q
Cash and balances with the Central Bank	4,3	3,9	4,0	11,6	6,2	+45,4%	-46,4%
Amounts due from other banks	2,7	3,5	4,7	9,0	12,2	>100%	+35,5%
Reverse repo transactions	0,0	0,1	-	-	0,0	>100%	-
Net customer financing	235,9	237,1	243,0	247,3	249,7	+5,9%	+1,0%
Securities	120,6	126,5	125,9	122,4	120,5	-0,1%	-1,6%
Other assets	20,8	21,5	26,0	27,7	32,9	+58,4%	+18,6%
TOTAL ASSETS	384,3	392,6	403,5	418,1	421,6	+9,7%	+0,8%

Liabilities and equity (PLN billion)	Mar-21	Jun-21		Dec-21	Mar-22	y/y	q/q
Total equity	40,6	41,0	41,4	37,7	35,7	-12,0%	-5,2%
Amounts due to the central bank and due to banks	4,7	6,5	9,2	6,3	6,1	+30,7%	-2,8%
Repo transactions	-	0,1	0,8	-	-	-	-
Subordinated liabilities and debt securities in issue	35,6	34,0	31,7	26,6	25,0	-29,8%	-5,9%
Amounts due to customers	287,8	293,8	298,7	322,3	321,9	+11,8%	-0,1%
Loans and advances received	2,4	2,1	2,2	2,5	2,3	-4,5%	-7,8%
Liabilities of insurance activities	1,8	1,8	2,0	2,0	1,9	+7,8%	-5,7%
Other liabilities	13,9	15,4	19,7	23,2	31,0	>100%	+33,5%
TOTAL EQUITY AND LIABILITIES	384,3	392,6	403,5	418,1	421,6	+9,7%	+0,8%

## SUPPLEMENTARY INFORMATION The Profit and loss account of PKO Bank Polski Group

Profit and loss account (PLN million) y/y q/q Net interest income 2 3 1 2 2 406 2 4 9 5 2 669 3 200 +38,4% +19.9% Net fee and commission income 1 0 3 2 1 0 4 4 1 124 1 183 1 179 +14,3% -0,3% 254 330 193 Other income 111 126 -50,5% +12,9% Dividend income 0 11 0 0 +38,6% +12,3% 1 Trading income 42 26 14 94 68 +60.0% -27.6% Net foreign exchange gains 160 209 12 55 1 -99.3% -91.4% 34 Gains/(losses) on derecognition on finacial assets and liabilities 59 82 31 7 -79,3% -76,9% 17 41 (26) 50 >100% Net other operating income and expense 24 \_ Total income items 3 597 3 779 3 813 3 963 4 504 +25,2% +13,7% Total operating expenses (1 642)(1 432)(1 480)(1 569) (1846)12.4% 17.6% result on regulatory charges (374)(79) (79) (113)(484) 29,6% >100% (200)Allowances for expected credit losses (312)(389) (519) (494) >100% -4,8% Net impairment allowances on non-financial assets (21) (22) 8 (10) (5) -76,3% -51,3% (0) -Cost of risk on FX mortgages \_ \_ -100.0% Tax on certain financial institutions (256)(261)(267) (294) (307)19,7% 4,4% Share in net profit (losses) of associates and jointly controlled entities 8 13 >100% 41.9% 1 10 14 Profit before income tax 1 477 1 759 1 697 1 580 1 866 +26,3% +18,1% (302)(523) (438) (377) (451) +49,3% Income tax expense +19,7% Net profit attributable to non-controlling shareholders (2)0 (0)(1) -30,4% >100% 1 Net result attributable to the parent company 1 177 1 236 1 258 1 203 1 416 +20,3% +17,7% Adjsuted net result attributable to the parent company<sup>(1)</sup> 1 0 9 8 1 1 2 4 1 285 1 203 1 4 1 6 +29.0% +17.7%

(1) - Adjusted for the costs of legal risk and other impacts of the EGM's decision to enter into settlements with the foreign currency mortgage loan consumers.

# SUPPLEMENTARY INFORMATION Key ratios



Key ratios (%)	1Q 21	2Q21	3Q21	4Q21	1Q22	y/y	q/q
ROE net	-4,4	-3,4	-2,2	12,1	13,0	+17,5 p.p.	+0,9 p.p.
ROTE net	-4,8	-3,7	-2,4	13,2	14,2	+19,0 p.p.	+1,0 p.p.
ROA net	-0,5	-0,4	-0,2	1,2	1,3	+1,8 p.p.	+0,0 p.p.
C/I	40,0	39,5	39,6	40,4	39,4	-0,6 р.р.	-1,0 р.р.
NIM	2,85	2,8	2,7	2,70	2,89	+0,04 p.p.	+0,19 p.p.
NPL ratio	4,73	4,5	4,5	3,98	3,93	-0,80 р.р.	-0,05 р.р.
Coverage ratio	81,5	83,7	85,6	91,0	95,4	+13,9 p.p.	+4,5 p.p.
Cost of risk	0,68	0,7	0,7	0,55	0,63	-0,05 bps	+0,08 bps
TCR	18,1	18,9	19,0	18,2	17,5	-0,6 р.р.	-0,7 p.p.
Tier 1 capital ratio	16,9	17,6	17,8	17,0	16,3	-0,6 р.р.	-0,7 p.p.

# SUPPLEMENTARY INFORMATION Key operational data



PKO Bank Polski operating data (eop)	Mar 21	Jun 21	Sep21	Dec 21	Mar 22	y/y	q/q
Current accounts ('000)	8 307	8 353	8 433	8 490	8 694	+4,7%	+2,4%
Banking cards ('000)	9 531	9 627	9 737	9 815	10 026	+5,2%	+2,2%
of which: credit cards	964	966	971	972	964	-0,0%	-0,8%
Active mobile banking applications IKO ('000)	5 421	5 658	5 916	6 124	6 420	+18,4%	+4,8%
		1					
Branches:	998	989	984	975	972	-2,6%	-0,3%
- retail	965	956	951	942	939	-2,7%	-0,3%
- corporate	33	33	33	33	33	0,0%	0,0%
Agencies	485	471	453	447	420	-13,4%	-6,0%
ATMs	3 002	2 984	2 973	2 976	2 961	-1,4%	-0,5%
Employment eop (FTEs '000) Group	25,8	25,8	25,7	25,7	25,6	-0,8%	-0,3%
Number of operations performed by robots (in '000)	14 894	16 666	15 019	18 613	20 114	+35,0%	+8,1%

# SUPPLEMENTARY INFORMATION Customer financing



PLN billion	Mar-21	Jun-21	Sep-21	Dec-21	Mar-22	y/y	q/q
Financing	233,0	234,8	240,9	244,4	247,4	+6,2%	+1,2%
mortgages	112,0	112,8	114,6	115,5	114,1	+1,8%	-1,2%
mortgages in local currency	94,4	95,8	98,0	99,9	99,3	+5,3%	-0,6%
FX mortgages	17,7	17,0	16,6	15,6	14,7	-16,6%	-5,6%
consumer loans	30,6	31,5	32,7	32,4	32,2	+5,3%	-0,6%
SME	34,3	35,4	36,1	35,3	35,9	+4,7%	+1,7%
corporate	56,1	55,1	57,6	61,1	65,2	+16,2%	+6,7%
Debt securities	12,8	12,5	12,8	13,1	13,2	+3,1%	+0,4%
municipal bonds <sup>(1)</sup>	9,5	9,1	9,5	9,2	9,2	-2,9%	+0,3%
corporate bonds	3,3	3,4	3,3	3,9	4,0	+20,3%	+0,8%
Gross customer financing	245,8	247,2	253,7	257,5	260,5	+6,0%	+1,2%
Net customer financing	235,9	237,1	243,0	248,0	249,7	+5,9%	+0,7%

(1) - Bonds issued by PFR, BGK and EIB were excluded from the volume of corporate bonds.

# SUPPLEMENTARY INFORMATION Customer savings



PLN billion	Mar-21	Jun-21	Sep-21	Dec-21	Mar-22	y/y	q/q
Retail and private banking <sup>(1)</sup>	284,4	292,7	298,5	306,1	302,0	+6,2%	-1,4%
deposits	204,9	207,0	208,4	215,0	211,9	+3,4%	-1,5%
retail mutual funds	35,1	37,0	38,0	36,7	33,4	-5,1%	-9,2%
saving treasury bonds	44,2	48,6	52,0	54,4	56,7	+28,2%	+4,3%
Own bonds on clients' accounts	4,7	5,0	5,1	5,0	3,6	-23,8%	-28,3%
Corporate	39,7	43,3	43,5	58,4	65,2	+64,1%	+11,7%
SME	41,7	42,0	45,3	47,7	43,7	+4,8%	-8,3%
Customer savings	370,5	383,0	392,4	417,2	414,4	+11,9%	-0,7%

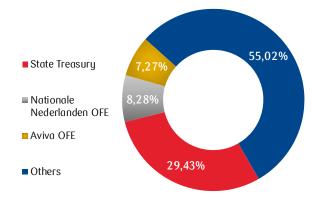
(1) - Volume of bonds accumulated by retail customers has been included in the Retail and private banking savings presented in the first line.

# SUPPLEMENTARY INFORMATION Shares and ratings

### Basic information about shares

Listed: Warsaw Stock Exchange since 10.11.2004. Indices: WIG, WIG20, WIG30, WIG Banki, WIG-ESG, FTSE Russell, Stoxx 600 ISIN: PLPKO0000016 Bloomberg: PKO PW Reuters: PKOB WA

### Shareholder structure (number of shares: 1 250 mln) [%]



### Credit Rating

Rating:	Long-term		
Agency:	Deposits	Liabilities	Counterparty risk
Moody's	A2 with stable outlook	A3 with stable outlook	A2
		Short-term	
	Deposits	Liabilities	Counterparty risk
	P-1	(P)P-2	P-1

### ESG Ratings

Rating: Agency:	ESG Rating (environmental, social, governance)	
FTSE Russell	3.7	
Sustainalytics	Medium risk	
MSCI	А	





# Investor Relations Office. Contact and Calendar

Bank Polski

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### Calendar

24th of February 2022 Annual report for FY2021
19th of May 2022 Quarterly report for IQ 2022
18th of August 2022 Semi-annual report for IH 2022
10th of November 2022 Quarterly report for Q3 2022



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