







Key achievements

KEY ACHIEVEMENTS

2023 executive summary



- Net profit PLN 5.5 billion, +66% y/y thanks to core income increase by 18.6% y/y while credit risk costs remain stable
- Growth of both loans by 8.5% y/y and savings by 19.6%, significantly above market dynamics
- Significant strengthening of legal risk provisions by PLN 5.4 billion and a further increase in the credit provisions coverage ratio to 113%
- Strong capital base with CET1 at 17.8%, recommendation of the Polish Financial Supervision Authority allowing to distribute part of 2023 net profit (<75%, no more than net profit decreased by PLN 1.6 billion which are already included to bank's own funds)

Key financial highlights 2023



KEY FINANCIAL	
HIGHLIGHTS	

PLN 5,5 bn of net profit thanks to increase of operating results

Core revenues growth by 18,6% y/y on comparable basis

Further improvement of net interest margin to 4.37%

High level of operating efficiency with C/I at 31.6%

CoR stabilization at 50 bp



KFY ACHIEVEMENTS

Key financial highlights 2023



KEY FINANCIAL HIGHLIGHTS

Increase of financing delivered to customers by 8.5% y/y and savings by 19.6% y/y

Number of customers increased to 11.9 mln

CET1 17.77%

NPI ratio stabilization at 3.44%

+16.2% y/y +6.0% q/qCET1=T1

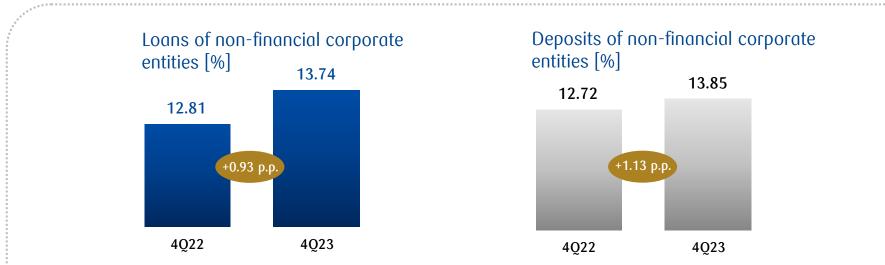
CUSTOMERS NUMBER OF TOTAL ASSETS FINANCING CUSTOMERS PLN 269 bn⁽¹⁾ 11.9 mln PLN 502 bn +8.5% y/y +245 ths. y/y $+3.3\% \, q/q$ +59 ths. q/q **CUSTOMERS SAVINGS NPL** PLN 542 bn⁽³⁾ 17.77% 3.44% -0.35 p.p y/y $-17 \text{ bp y/y}^{(2)}$ +19.6% y/y -0.15 p.p. q/q -148 bp q/q $+6.7\% \, q/q$

KEY ACHIEVEMENTS

Market share











Financial results

Note: Any differences in specific items, totals, shares and growth rates result from rounding off amounts to millions of PLN and rounding off percentages in the presented structures to one and/or two "decimal" places

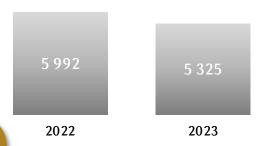
Net profit

<u>ш</u>

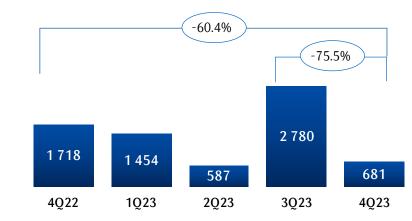




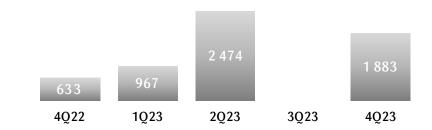
Extraordinary items⁽²⁾ [PLN mln]



Quarterly net profit⁽¹⁾ [PLN mln]



Quarterly extraordinary items⁽²⁾ [PLN mln]



PLN 5 502 mln of net profit in 2023 thanks to solid increase of core income

Reported ROE for 2023 at 13.3%

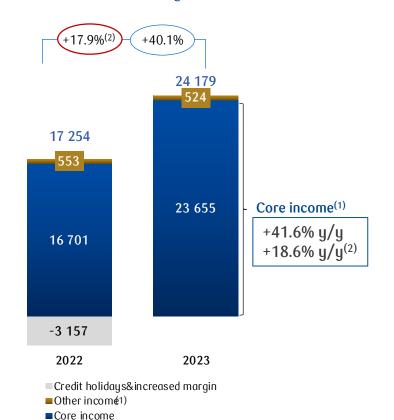
^{(1) –} Net profit and extraordinary items include impact of IFRS 17 (2) – Extraordinary items in 2022(gross) including costs credit holidays (+3 111 mln), costs of legal risk related to CHF-denominated and indexed mortgage loans (+1 914 mln), protection System Fund (+956 mln), Borrowers' Support Fund (+314 mln), provision recognized for the reimbursement of increased margin until the mortgage is established (+48 mln), BGF (-348 mln). Extraordinary items in 2023: costs of legal risk related to CHF-denominated and indexed mortgage loans (+5 430 mln), credit holidays (-105 mln)

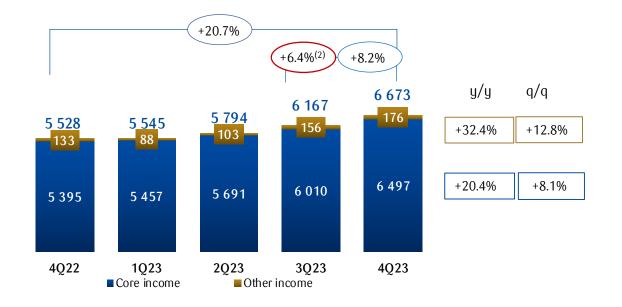
Income growth driven by core income dynamic



Result on business activity [PLN mln]









◆ Results on banking activities for 2023 at the level of PLN 24.2 bn, +17.9% y/y after excluding one-offs impact

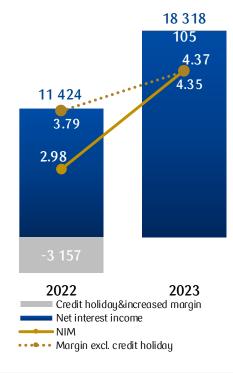
• Core income growth by 18.6% y/y on comparable basis

Net interest income

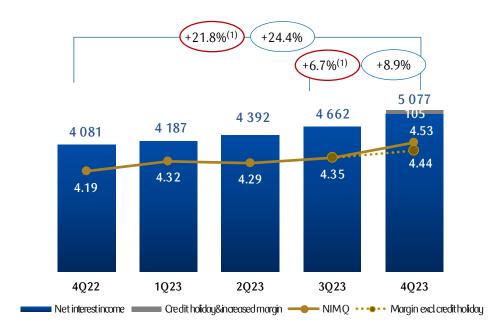


Net interest income [PLN mln] Net interest margin [%]





Quarterly Net interest income [PLN mln] Quarterly Net interest margin [%]





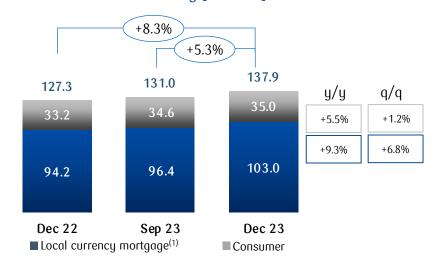
Continuation of net interest income growth by 8.9% q/q thanks to both volumes growth and improvement of net interest margin

(1) - on comparable basis

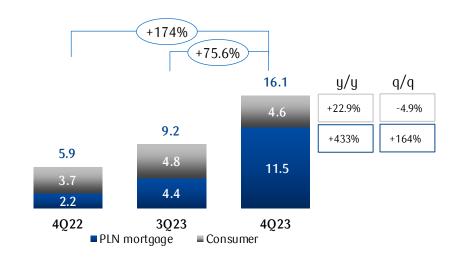
Retail banking: growth of loans, farther dynamic growth of deposits



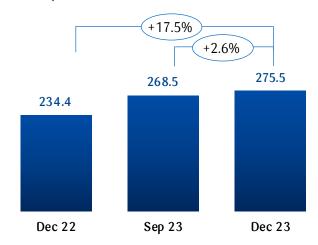
Loans volume outstanding [PLN bn]



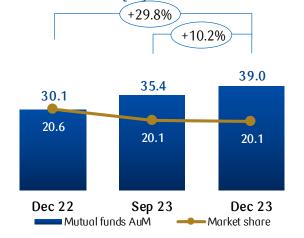
New loan sales [PLN bn]



Deposits⁽²⁾ [PLN bn]



Mutual funds' AuM [PLN bn]⁽³⁾ Market share [%]

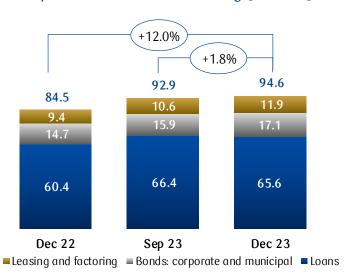


Corporate and investment banking – double digit growth y/y of customers financing



Bank Polski

Corporate customers financing [PLN bn]



Grupa Polsat Plus

Syndicated loan to finance the construction of the Człuchów wind farm

PLN 800 000 000

Original Lender, Agent, Security Agent, Hedging

PKP INTERCITY

Revolvina loan

PLN 250 000 000

Lender

MASPEX

Loan for the purchase of the Czech brand Becherovka and a production plant

> EUR 100 000 000 Original Lender. Organizer

GoldenPeaks Capital

PF/OZE - Syndicated

New Transaction:

~EUR 50 720 000,

including the share of PKO

BP SA:

~ EUR 25 360 000



Syndicated loan

EUR 800 000 000

Original Lender

KRUK

Increase of amount of the loan

EUR 575 000 000

including the share of PKO BP

EUR 105 000 000



Syndicated loan

PLN 103 700 000 including the share of PKO BP SA: PLN 51 900 000

SZKOLNE

CF - Syndicated

New Transaction:

PLN 120 000 000,

including the share of PKO

PLN 70 000 000

WYDAWNICTWA

i PEDAGOGICZNE



Issuance of corporate bonds

PLN 70 000 000

Organizer, Dealer, Animator



120 municipal bond issues for a total amount of over

PLN 1 272 000 000

Organizer, Issue Agent



American Heart of Poland

PLN 1 570 600 0000 including the share of PKO BP

CF/M&A - Syndicated

New Transaction:

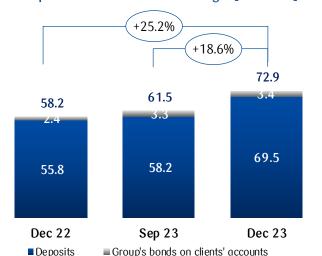
PLN 250 000 000

CF/M&A - Syndicated

New Transaction:

PLN 2 770 000 000, including the share of PKO BP SA: PLN 600 000 000

Corporate customers savings [PLN bn]



MARKET SHARE

Growth in the market share of loans of nonfinancial business entities by 0.93 p.p. y/y

NEW FINANCING FOR SUSTAINABLE AND **TRANSFORMATION PROJECTS IN 2023**

>>> PLN **2.2** bn >>>

GROWTH OF VOLUMES OF SUSTAINABLE FINANCING Y/Y



GROWTH IN NUMBER OF CUSTOMERS USING LOANS FOR SUSTAINABLE PROJECTS



12

Growth of fees and commissions income q/q



-2.6%

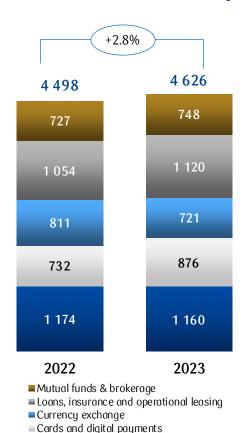
-10.9%

+7.0%

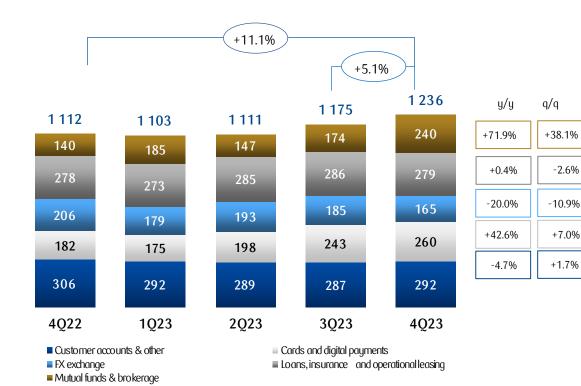
+1.7%

Fees and commissions income [PLN mln]





■Customer accounts & other



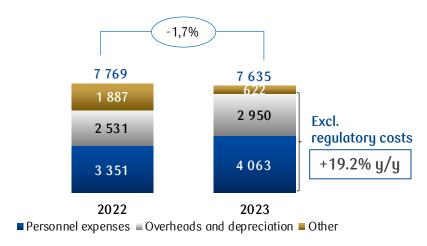


- Strong increase of quarterly result by 5.1% q/q thanks to improved results from cards and the capital market
- → Growth of net fee and commission income in 2023 by 2.8% y/y to PLN 4,626 million

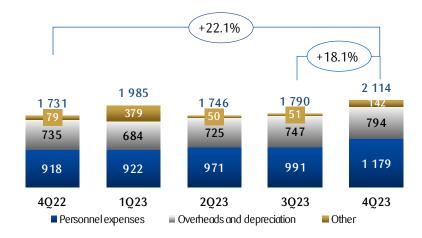
High level of cost efficiency –C/I in 2023 at 31.6%



Operating expenses [PLN mln]



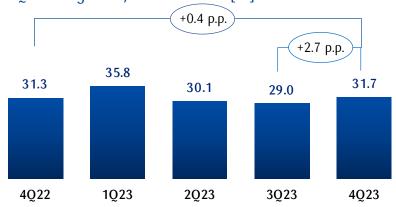
Quarterly operating expenses [PLN mln]



Cost/Income ratio [%]



Quarterly Cost/Income ratio [%]

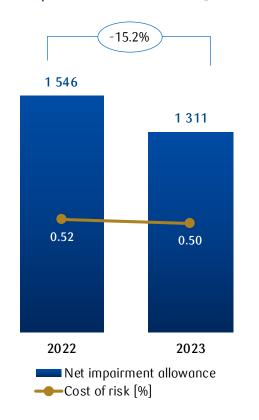


- Decrease of costs in 2023 by 1.7% y/y due to lower regulatory costs. Increase in other costs by 19.2% y/y effected by high price pressure in the economy
- C/I ratio in 2023 at the level of 31.6%

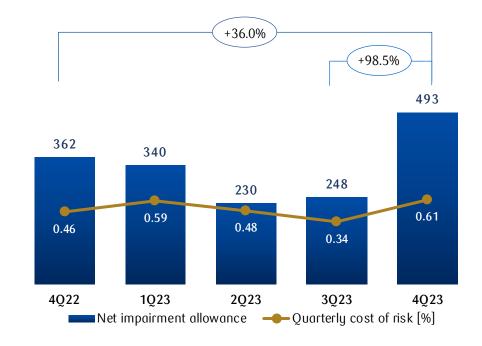
Cost of risk



Net impairment allowance [PLN mln]



Quarterly net impairment allowance [PLN mln]



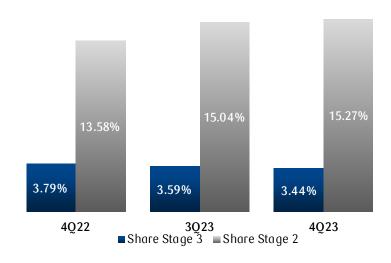


Cost of credit risk for 2023 at 50 bp reflecting further improvement in asset quality and high level of provision coverage

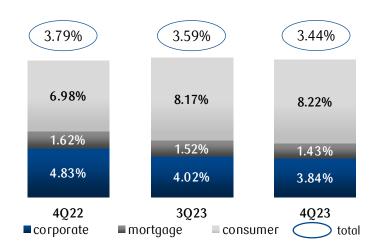
High quality of customer financing



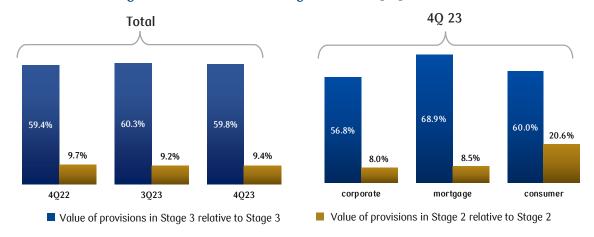
Share of receivables in stage 2 and 3 [%]



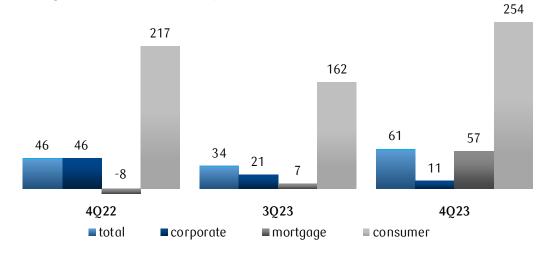
Share of receivables in stage 3 [%]



Provision coverage of receivables in stage 2 and 3 [%]



Quarterly cost of credit risk [bps.]



CHF mortgage settlement program

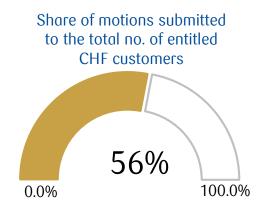


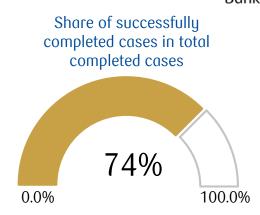
57 ths motions submitted for mediation

37 ths mediations concluded successfully

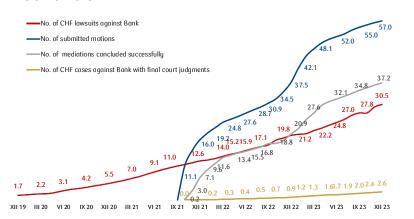
37 ths settlements concluded

31st of December, 2023

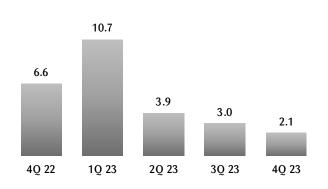




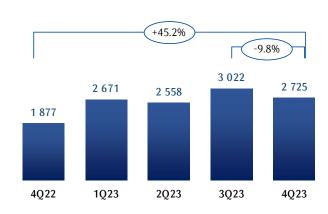
Number of cases regarding settlements of CHF borrowers



New mediation motions submitted [ths Items]

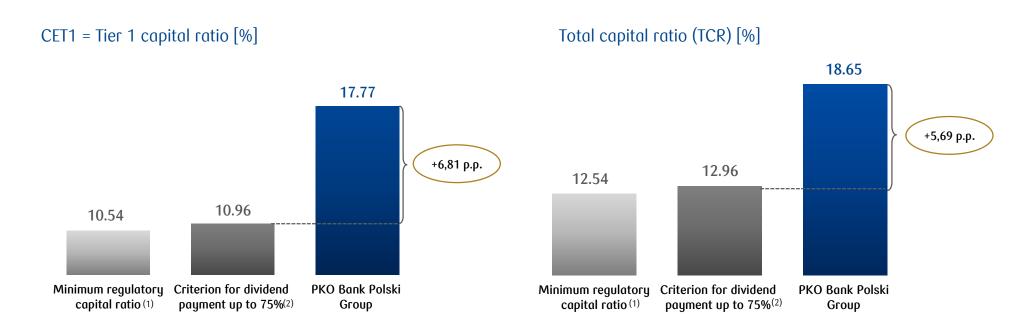


Change in the number of court proceedings during the quarter [Items]



Solid capital position





Recommendation of the PFSA allowing to distribute part of 2023 net profit (<75%, no more than net profit decreased by PLN 1.6 bn which are already included to bank's own funds)

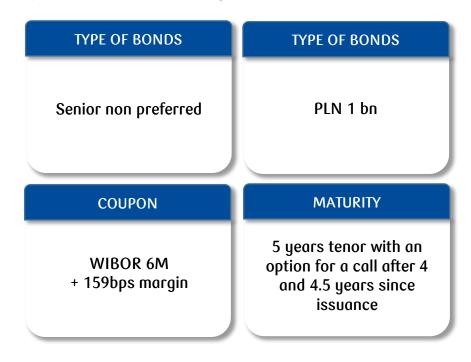
^{(1) –} Tier 1: CRR 6% + conservation buffer 2.5% + OSII buffer 2% + countercyclical buffer 0.04% TCR: CRR 8% + conservation buffer 2.5% + OSII buffer 2% + countercyclical buffer 0.04%

^{2) –} Minimum regulatory capital ratio + PFSA's buffer for Group's sensitivity to an adverse macroeconomic scenario recommended in Pillar II is 0.42% (Bank: 0.48%) +additional requirement: good credit quality of the portfolio of receivables from the non-financial sector, both in the Group and the Bank level (NPL share <5%)

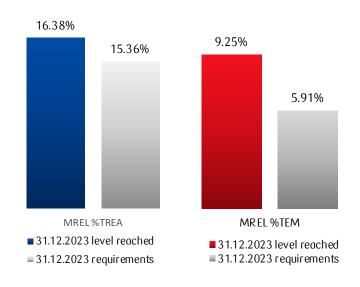
Issuance of senior non preferred bonds MREL eligible



In the 1st quarter of 2024, bank issued senior non preferred bonds MREL eligible



MREL levels







Conclusions

CONCLUSIONS

PLN 5.5 billion of net profit, further income growth, increase of market shares, stable credit risk costs



- PLN 5.5 billion of net profit
- Continuation of dynamic core income growth
- CoR stabilization at 50 bps and NPL at a record low level of 3.44%
- Significant increase of CHF legal risk provisions (PLN 5.4 billion)
- Solid capital base with Tier 1 at the level of 17.77%, possibility of dividend payment from the profit of 2023





Suplementarny information

Macroeconomic and banking sector forecasts



		2021	2022	2023E	2024F
GDP	% y/y	6.9	5.3	0.2	3.7
Consumption	% y/y	6.2	5.2	-1.0	3.6
Investments	% y/y	1.2	4.9	8.4	6.2
Fiscal balance ¹⁾	% GDP	-1.8	-3.7	-5.9	-5.6
Public debt ¹⁾	% GDP	53.6	49.3	50.3	53.3
Inflation CPI (av)	%	5.1	14.4	11.5	3.7
LFS unemployment rate (av)	%	3.4	2.9	2.8	2.7
NBP reference rate	% еор	1.75	6.75	5.75	5.25
WIBOR 3M	% еор	2.54	7.02	5.88	5.31
EUR/PLN	PLN eop	4.60	4.69	4.35	4.32
CHF/PLN	PLN eop	4.45	4.77	4.68	4.41

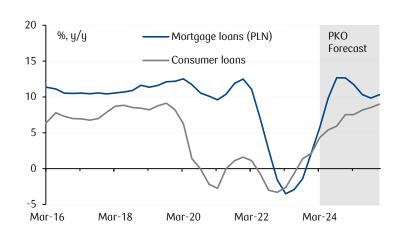
		2021	2022	2023	2024F
Loans total	% y/y	4.7	1.1	1.3	6.7
Mortgage loans PLN	% y/y	12.5	-1.6	2.2	12.6
Consumer loans	% y/y	1.6	-3.3	2.1	7.5
Nonfinancial economic entities loans	% y/y	3.2	4.8	-1.5	4.3
Deposits total	% y/y	10.8	5.6	10.6	6.4
Deposits for private individuals	% y/y	6.0	4.1	12.3	7.1
Net assets of private individuals (TFI)	% y/y	8.0	-20.5	32.6	17.3
Nonfinancial economic entities deposits	% y/y	10.5	8.0	10.5	6.7

¹⁾ General government In ESA2010 terms

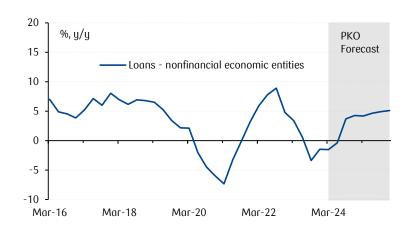
Loan and deposit market (FX adjusted)



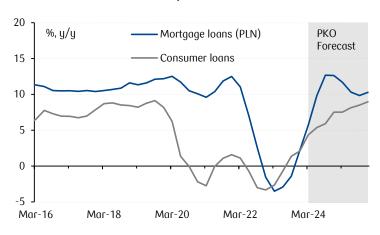
Mortgage and consumer loans



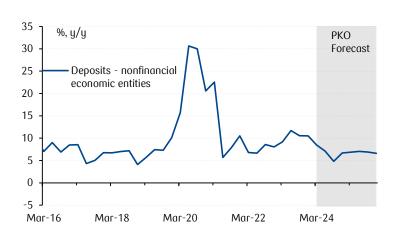
Loans for nonfinancial economic entities



Private individuals' deposits and net assets (TFI)



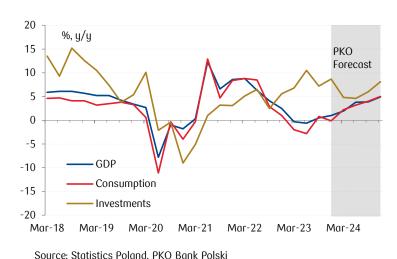
Deposits of nonfinancial economic entities



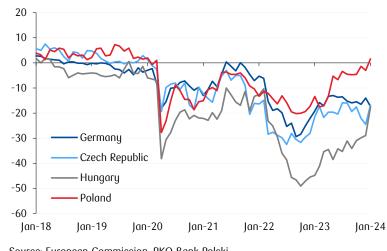
The economy is heading back to growth path



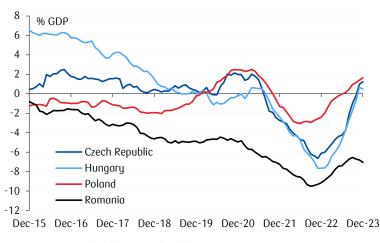




Consumer sentiment (ESI)



Current account



- Source: European Commission, PKO Bank Polski Source: Statistics Poland, PKO Bank Polski
- In 2023, economic growth was marginal, reaching only 0.2% compared to 5.3% in 2022. Behind this result there are year-on-year declines in GDP in 1h23 and a gradual improvement in economic conditions in 2h23, with economic growth in 4q23 at 1.0% year-on-year. Both in the entire 2023 and in 4q23, investments stood out positively, growing at a rate of approximately 8%. The high investment activity reflected expenditures related to energy transition and automation, with a positive impact from the finalization of projects co-financed by the EU budget for the years 2014-2020.
- The decline in inflation, combined with a robust labor market, brought real household incomes back to growth and led to a significant, the strongest in the region, improvement in consumer sentiment. As a result, in 2h23, private consumption has stabilized, and during 2024, it will most likely become the main engine of economic growth. On Bank's expectations, GDP dynamics in 2024 will reach 3.7% and, alongside the recovery of consumption, it will be supported by investment growth (with the initial inflows from the RRF, Recovery and Resilience Facility) and positive net exports.
- **Poland's external balance is gradually improving**. Thanks to the resilience of exports to the global economic downturn and due to the swift reversal of the negative cost shock that inflated imports, the current account balance (12-month moving sum) became positive during 2023, reaching +1.6% of GDP at the end of the year.

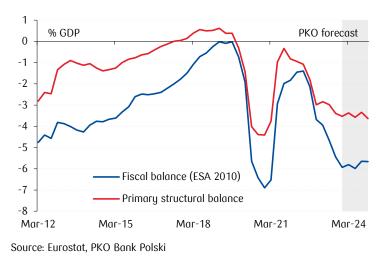
Return to positive real interest rates and stabilization in public finances.



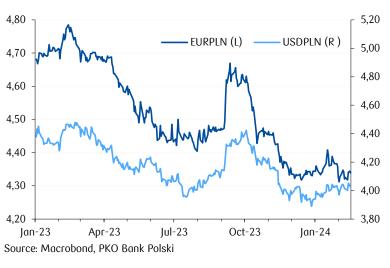
CPI and core inflation vs. reference rate

20 18 % y/y — CPI inflation — Core inflation Reference rate (%) 10 8 6 4 2 0 -2 Jan-10 Jan-12 Jan-14 Jan-16 Jan-18 Jan-20 Jan-22 Jan-24 Source: Statistics Poland, NBP, PKO Bank Polski

General government sector



PLN exchange rate



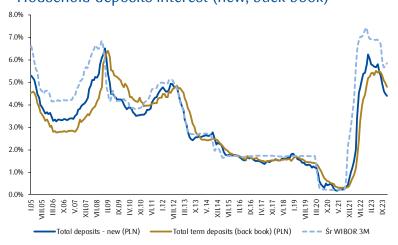
- In 2023, CPI inflation significantly decreased from 18.4% y/y at its peak in February to 6.2% by the end of the year. Preliminary data indicate that a clear disinflationary trend persisted at the beginning of 2024, and by the end of 1q24, inflation will likely be close to the NBP target. The rapid disinflation process reflects the fading of initial shocks, weaker domestic demand, and the strengthening of the zloty. The prolonged anti-inflationary measures are also playing a significant role. The timing and extent of their withdrawal will determine the scale of inflation rebound in 2h24. The sustainable return to the NBP target is expected at the turn of 2025/26.
- The costs of anti-inflationary shields, along with increased defence spending, have left their mark on public finances in 2023. With the improved economic conditions and sill relatively high inflation, he revenue side of the budget should improve. In the mid term the government has announced a gradual fiscal consolidation.
- In response to strong disinflation, in September and October 2023, the MPC lowered NBP interest rates by a total of 100 bps. Currently, the Council does not rule out interest rate adjustments in either direction and indicates that the most likely scenario for 2024 is their stabilization. Factors favoring a slight adjustment of interest rates in Poland would include i.a. the extension of anti-inflation shields, the beginning of interest rate cuts by the Fed and ECB, continued interest rate cuts by banks in the region, and the zloty appreciation.
- In 4q23 the zloty strengthened significantly reacting, among other factors, to the cessation of NBP interest rate cuts, higher likelihood of inflow of funds from the RRF, and favorable global conditions.

BANKING SECTOR

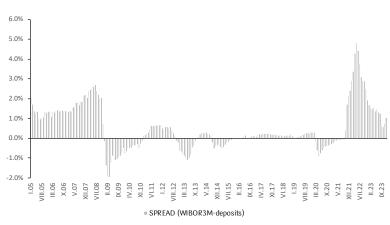
Interest rate on deposits in the banking sector



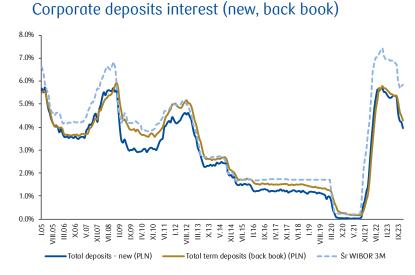
Household deposits interest (new, back book)

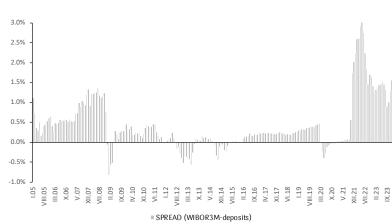


Household term deposits: 3M WIBOR - average interest

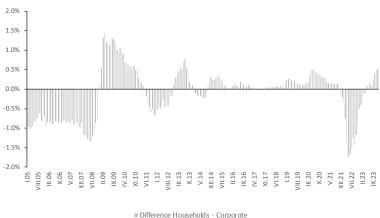


Corporate term deposits: 3M WIBOR – average interest





Difference in interest rates of household and corporate term deposits



27 Source: NBP

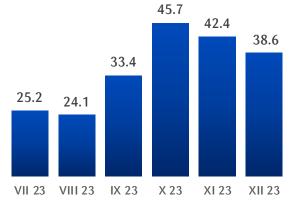
SUPPLEMENTARY INFORMATION New mortgage "Safe 2% Credit" offer



SAFE 2% CREDIT IN PKO BP

- At the end of December 64 ths submitted applications
- PLN 377 ths average amount of the loan requested
- 77% of all received mortgage applications
- Over 29 ths contracts concluded by the end of December

MARKET SHARE IN HOUSING LOAN SALES [%] (IN THE PERIOD) 45.7



MORTGAGE APPLICATIONS



CONDITIONS⁽¹⁾

- Min repayment period 15 years
- Max PLN 200.000 own contribution
- Decreasing loan instalments
- 1% commission fee
- No price limit for 1m²

BENEFITS

- Subsidies to the loan instalments
- Mortgage available even without own contribution
- Fixed interest rate
- Up to PLN 600,000



1st place in the Złoty Bankier 2023 ranking - mortgage loan



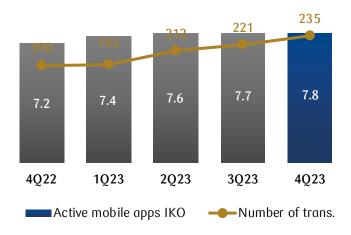
Supplementary information Leader in mobile banking



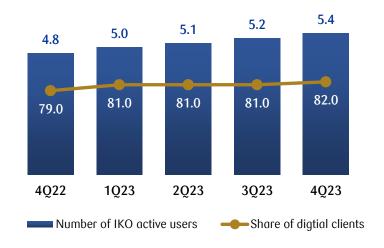


4.8/5
average customer rating

>100 functions in IKO Number of IKO applications and number of transactions quarterly [mln]



Number of clients logging into IKO [mln]⁽¹⁾ Share of digital clients in active clients' base [%]



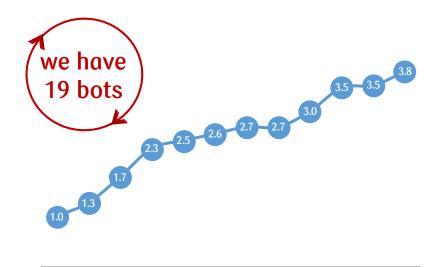
IKO mobile application functions development

Addition of the "Daily" panel, which allows personalised shortcuts to the most frequently used options to be set up on the main screen	Contact with the Bank in the app - addition of the option to send messages to the Bank directly from the app	Ordering foreign currency transfers from and to account maintained in a currency other than PLN		
Information about the costs associated with investing in investment funds	Presentation of information on travel insurance to a credit card	Reminders about the upcoming expiry date of the identity document and the need to update it		
"PKO Pay later" a new deferred payment service	Introduction of a message during the IVR call to warn the customer of possible scams	Purchase of gold at the Mint of Poland		

Increased use of AI in customers service and sales







10 21 20 21 30 21 40 21 10 22 20 22 30 22 40 22 10 23 20 23 30 23 40 23

V

Growing number of tasks carried out by Al

- Contact centre >15.2 mln calls
- Reminder of late payments >4.7 mln calls
- Voice assistant in IKO 5.1 mln calls
- NPS related >2.9 mln questionnaires
- Sales lead management 2.4 mln calls



We are constantly improving our solutions We care about safety

- We have launched a new security bot that confirms BLIK withdrawal transactions at ATMs,
- We have implemented the process of assigning a PIN to the banking card and blocking access to IKO application and iPKO website by bot at contact centre

We have implemented dozens of changes that improved the quality of bot conversations with customers



We analyze the possibilities of Generative Artificial Intelligence

We have created the first prototypes of search engines using Generative AI. The solutions are in the testing phase >31 mln number

of calls made via all voicebots

~115 of FTEs

released thanks to utilization of Al

V

Robotic Process Automation

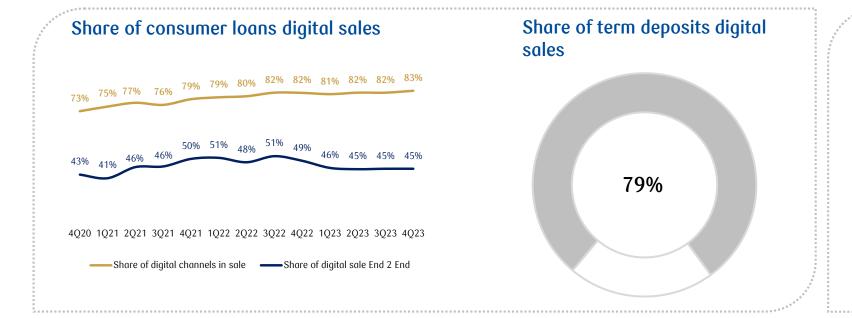
256 mln tasks completed by robots

295

processes run by robots

We increase the share of remote channels in customers service and sales





72.7 mln transactions +21% q/q

via contactless BLIK in IKO app

31% more payments using BLIK or BLIK contactless code y/y **60% more** transfers to the phone via BLIK y/y

>7.8 mln active IKO applications

2.6 bn transactions in total in IKO

PLN 709 bn total value of transactions in IKO

235 mln transactions in IKO in Q4 +24% y/y

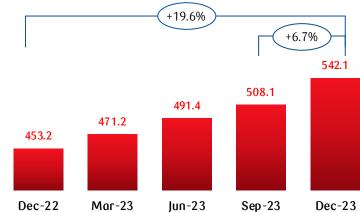
The increase in customers' financing and savings



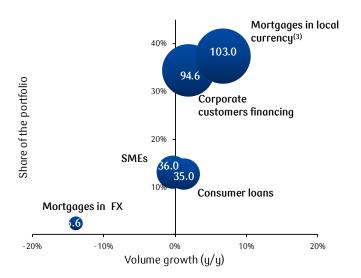
Gross customer financing [PLN bn]⁽¹⁾



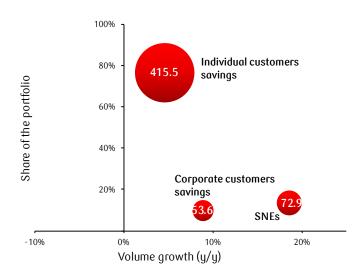
Customer savings [PLN bn]⁽²⁾

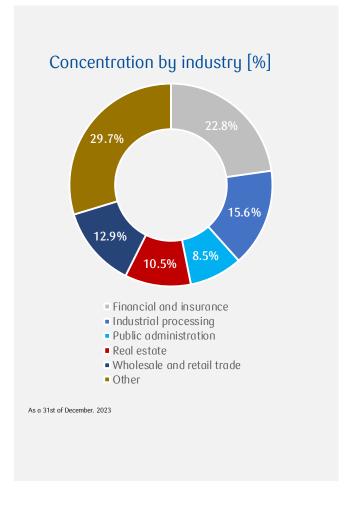


Gross customer financing [PLN bn]⁽¹⁾



Customer savings [PLN bn]⁽²⁾





^{(1) -} Includes loans (excluding FX mortgage loans), corporate and municipal bonds (excluding PFR, BGK, EIB corporate bonds), leasing and factoring (but excludes repo transactions).

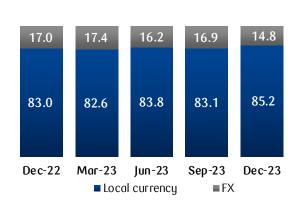
^{(2) -} Includes deposits, TFI (mutual funds) assets and treasury savings bonds of the bank and other entities of the bank's Group accumulated on the clients' bank accounts.

^{(3) -} The position covers UAH loans.

Structure of loans and deposits and liquidity

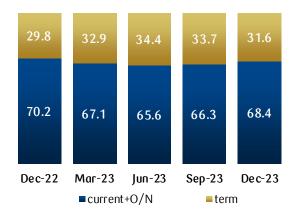


Currency structure of gross loans portfolio [%]



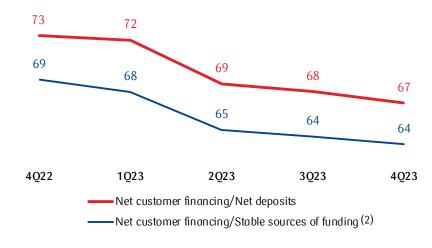


Term structure of total deposits⁽¹⁾ [%]

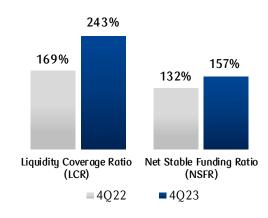




Structure of funding [%]



LCR and NSFR ratio [%]



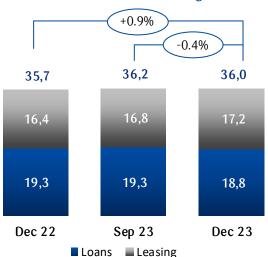
Amounts due to customers.

⁽²⁾ Amounts due to customers and long-term sources of external funding: issuance of covered bonds, securitization, unsecured obligations, subordinated liabilities, loans from financial institutions

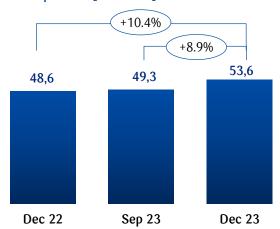
Companies and entrepreneurs banking



Loans volume outstanding [PLN bn]



Deposits [PLN bn]



NEW PRODUCTS AND SUPORT FOR CUSTOMERS

- Implementation of purchase loan for corporate market clients
- Introduction of loan to maintain financial liquidity by agricultural producers, for farmers who are clients of the corporate market
- Extension of multi-purpose credit limit with the de minimis BGK quarantee
- Implementation of changes in processes for advisors for housing communities, increasing the loan amount depending on the decision at the branch, changes in the BGK de minimis quarantee
- Start of a promotion for companies at PKO Bank Polski refuel, charge and get VISA
- Introduction of the Leasing offer in iPKO with the possibility of financing used cars

DEVELOPMENT OF DIGITAL CHANNELS

• Implementation of a comprehensive process for increasing credit limits for both overdraft and credit card loans as part of a simple assessment path

603 ths

customers



87 ths

open accounts in 2023



519 ths

customers with access to iPKO

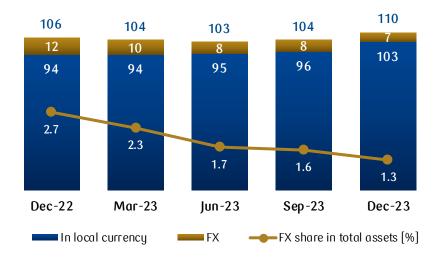


77 ths

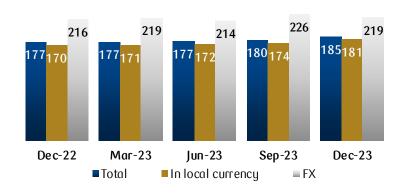
customers with access to iPKO biznes

Gross mortgage loans

Volume of mortgage loans [PLN bn] (1)

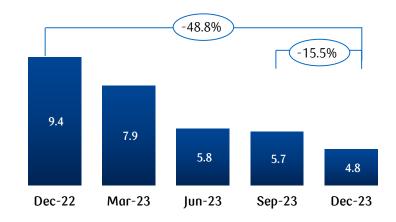


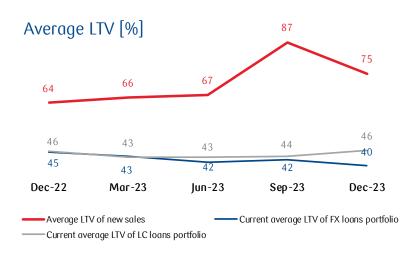
Average carrying value of mortgage loan to be repaid [PLN ths]





Volume of CHF mortgage loans, net [PLN bn]⁽²⁾

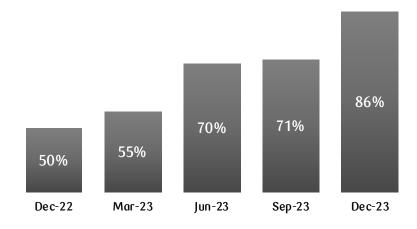




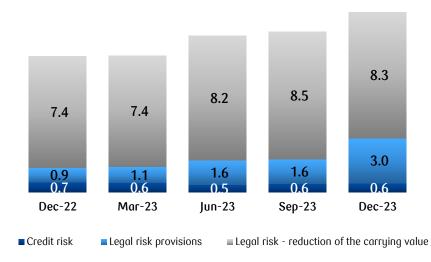
CHF mortgage loans



Coverage of mortgage loans in CHF [%]⁽¹⁾



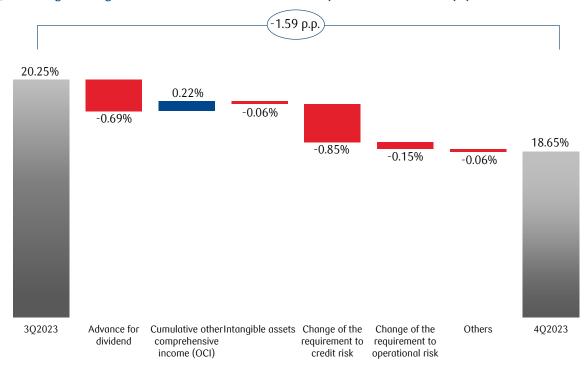
Provisions for mortgage loans in CHF [PLN bn]



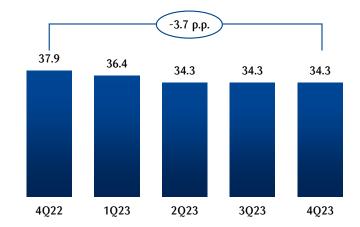
Capital adequacy



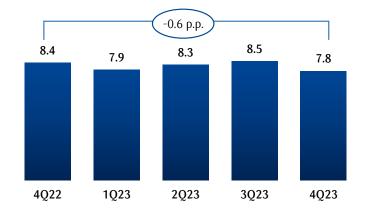
Quarterly change of the consolidated total capital ratio (TCR) [p.p.]



Effective risk weight [%]⁽¹⁾



Leverage ratio[%]



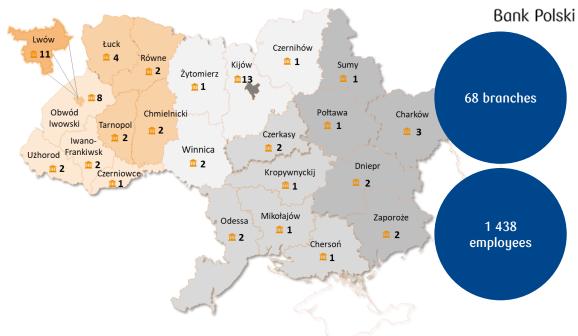
^{(1) -} Share of risk-weighted assets related to credit risk and counterparty risk in relations to their respective net exposure values. 2022 items do not include the impact of IFRS 17 and recognise the retroactive crediting to the funds of the result for 2022 following the profit distribution by the AGM

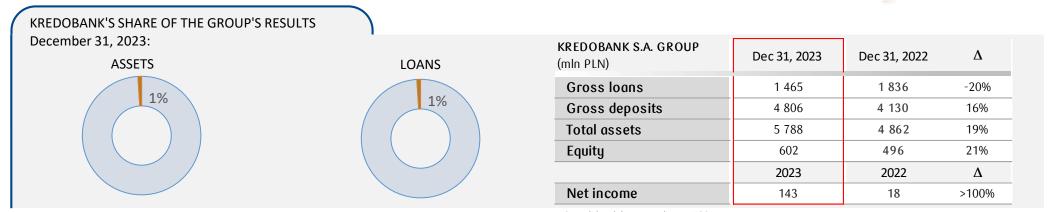
SUPPLEMENTARY INFORMATION KREDOBANK S.A.



KREDOBANK S.A. is an universal bank servicing both retail and SME clients, operating mainly in western part of Ukraine and Kiev region

- Continuation of activities in regions not affected by active hostilities. 13 branches were located in the regions most affected by the war
- KREDOBANK S.A. is included in the list of banks of systemic importance, which includes the top 15 Ukrainian banks
- KREDOBANK S.A. grants loans to corporate and SME customers under government programmes and in cooperation with foreign banks





Consolidated data according to IFRS

The balance sheet of PKO Bank Polski Group



Assets (PLN billion)	Dec-22	Mar-23	Jun-23	Sep-23	Dec-23	y/y	q/q
Cash and balances with the Central Bank	15.9	14.6	13.9	16.5	17.8	+11.9%	+8.2%
Amounts due from other banks	16.1	13.5	14.1	15.2	14.4	-10.3%	-4.7%
Reverse repo transactions	0.01	4.78	5.14	0.1	0.4	>100%	>100%
Net customer financing	247.6	252.5	250.9	255.7	262.9	+6.2%	+2.8%
Securities	121.0	131.0	148.6	159.7	180.3	+49.1%	+12.9%
Other assets	30.8	27.7	28.2	25.9	25.6	-16.9%	-0.8%
TOTAL ASSETS	431.4	444.0	460.8	472.9	501.5	+16.2%	+6.0%

Liabilities and equity (PLN billion)	Dec-22	Mar-23	Jun-23	Sep-23	Dec-23	y/y	q/q
Total equity	35.7	39.2	41.1	45.4	45.2	+26.7%	-0.4%
Amounts due to the central bank and due to banks	5.3	6.0	4.9	5.4	4.9	-7.4%	-8.5%
Subordinated liabilities and debt securities in issue	18.3	20.0	19.5	20.2	20.0	+9.2%	-0.9%
Amounts due to customers	338.9	349.7	366.1	376.5	399.2	+17.8%	+6.0%
Loans and advances received	2.3	2.2	1.9	1.8	1.5	-35.1%	-15.7%
Liabilities of insurance activities	2.9	2.8	2.9	2.9	2.9	+1.3%	+1.3%
Other liabilities	30.4	26.2	26.4	22.6	29.3	-3.6%	+29.4%
TOTAL EQUITY AND LIABILITIES	431.4	444.0	460.8	472.9	501.5	+16.2%	+6.0%

The Profit and loss account of PKO Bank Polski Group



Profit and loss account (PLN million)	4Q 22	1Q 23	2Q 23	3Q 23	4Q 23	y/y	q/q	12M 22	12M 23	y/y
Net interest income	4 081	4 187	4 392	4 662	5 077	+24.4%	+8.9%	11 424	18 318	60.3%
Net fee and commission income	1 112	1 103	1 111	1 175	1 236	+11.1%	+5.1%	4 498	4 626	2.8%
Other income	335	255	290	329	360	+7.6%	+9.4%	1 332	1 235	-7.3%
Incsurance income	202	166	187	173	184	-8.7%	+6.4%	778.9	710.7	-8.8%
Dividend income	39	0.5	11.7	1.7	0.2	-99.5%	-88.6%	51.2	14.2	-72.3%
Trading income	34	47	9	68	90	>100%	+33.8%	402.6	214.0	-46.9%
Net foreign exchange gains	15	4	7	26	61	>100%	>100%	(73.1)	99.1	-
Gains/(losses) on derecognition on finacial assets and liabilities	4	17	10	13	18	>100%	+45.2%	(25.9)	57.4	-
Net other operating income and expense	41	20	65	48	6	-85.3%	-87.5%	198.0	139.3	-29.6%
Total income items	5 528	5 545	5 794	6 167	6 673	+20.7%	+8.2%	17 254	24 179	40.1%
Total operating expenses	(1 731)	(1 985)	(1 746)	(1 790)	(2 114)	22.1%	18.1%	(7 769)	(7 635)	-1.7%
result on regulatory charges	(79)	(379)	(50)	(51)	(142)	80.2%	>100%	(1 887)	(622)	-67.0%
Allowances for expected credit losses	(362)	(340)	(230)	(248)	(493)	36.0%	98.5%	(1 546)	(1 311)	-15.2%
Net impairment allowances on non-financial assets	(39)	(11)	(11)	(37)	(49)	26.3%	31.3%	(63)	(109)	72.6%
Cost of risk on FX mortgages	(738)	(967)	(2 474)	(0)	(1 989)	>100%	>100%	(1 914)	(5 430)	>100%
Tax on certain financial institutions	(312)	(299)	(312)	(302)	(319)	2.3%	5.8%	(1 266)	(1 231)	-2.8%
Share in net profit (losses) of associates and jointly controlled entities	10	23	13	46	17	69.1%	-63.6%	71	99	40.6%
Profit before income tax	2 356	1 966	1 034	3 836	1 726	-26.7%	-55.0%	4 766	8 562	79.6%
Income tax expense	(637)	(513)	(444)	(1 057)	(1 043)	+63.7%	-1.3%	(1 455)	(3 057)	>100%
Net profit attributable to non-controlling shareholders	1	(1)	2	(1)	3	>100%	-	(0)	3	-
Net result attributable to the parent company	1 718	1 454	587	2 780	681	-60.4%	-75.5%	3 312	5 502	66.1%

Key ratios



Key ratios (%)	4Q 22	1Q 23	2Q 23	3Q 23	4Q 23	y/y	q/q	12M 22	12M 23	y/y
ROE net	20.1	15.7	5.9	25.5	6.0	-14.2 р.р.	-19.5 р.р.	9.6	13.3	+3.7 р.р.
ROTE net	22.4	17.3	6.4	27.9	6.5	-15.9 р.р.	-21.4 р.р.	10.4	14.6	+4.2 р.р.
ROA net	1.57	1.35	0.52	2.4	0.6	-1.02 p.p.	-1.81 p.p.	0.77	1.19	+0.42 ρ.ρ.
C/I	31.3	35.8	30.1	29.0	31.7	+0.4 р.р.	+2.7 р.р.	45.0	31.6	-13.4 р.р.
NIM	4.19	4.32	4.29	4.4	4.5	+0.34 р.р.	+0.18 ρ.ρ.	2.98	4.37	+1.40 ρ.ρ.
NPL ratio	3.79	3.74	3.64	3.6	3.4	-0.35 р.р.	-0.15 р.р.	3.79	3.44	-0.35 р.р.
Coverage ratio	104.7	107.6	111.5	111.1	113.5	+8.7 р.р.	+2.3 p.p.	104.7	113.5	+8.8 p.p.
Cost of risk ⁽¹⁾	0.46	0.59	0.48	0.3	0.6	+0.15 ρ.ρ.	+0.27 ρ.ρ.	0.52	0.50	-0.02 ρ.ρ.
TCR ⁽²⁾	19.07	18.58	19.83	20.2	18.7	-0.42 р.р.	-1.59 р.р.	19.07	18.65	-0.42 р.р.
Tier 1 capital ratio ⁽²⁾	17.94	17.42	18.75	19.3	17.8	-0.17 р.р.	-1.48 р.р.	17.94	17.77	-0.17 ρ.ρ.

Ratios presented in the period

^{(1) - 12}M 22 and 12M 23 - net impairment allowances on loans and advances to customers for the last 12 months to the average gross amounts due to customers at the beginning and end of the reporting period and interim quarterly periods

^{(2) -} The figures for 2022 are restated and recognise the retroactive crediting to the funds of the result for 2022 following the profit distribution by the AGM

Key operational data



PKO Bank Polski operating data (eop)	Dec-22	Mar-23	Jun-23	Sep-23	Dec-23	y/y	q/q
Current accounts ('000)	9 049	9 130	9 183	9 236	9 279	+2.5%	+0.5%
Banking cards ('000)	10 404	10 438	10 420	10 532	10 680	+2.7%	+1.4%
of which: credit cards	953	943	942	939	927	-2.8%	-1.3%
Active mobile banking applications IKO ('000)	7 211	7 411	7 580	7 700	7 797	+8.1%	+1.3%
Active mobile banking users ('000) (1)	5 359	5 528	5 602	5 720	5 858	+9.3%	+2.4%
Number of corporate customers with access to e-banking (000)	15.0	15.0	15.3	15.5	15.9	+5.9%	+2.2%
Number of SME customers with access to e-banking (000)	72.5	73.8	74.8	75.9	76.9	+6.1%	+1.3%
Branches:	967	963	959	958	945	-2.3%	-1.4%
- retail	934	930	925	924	911	-2.5%	-1.4%
- corporate	33	33	34	34	34	+3.0%	0.0%
Agencies	349	329	298	297	286	-18.1%	-3.7%
ATMs	3 011	3 020	3 034	3 042	3 056	+1.5%	+0.5%
Number of customers ('000)	11 666	11 734	11 791	11 852	11 911	+2.1%	+0.5%
- retail	11 071	11 131	11 185	11 239	11 290	+2.0%	+0.5%
- corporate	18	18	18	18	18	+4.7%	+1.3%
- SME	578	586	588	595	603	+4.3%	+1.3%
Employment eop (FTEs '000) Group	25.1	25.1	25.3	25.4	25.6	+2.1%	+0.8%
Number of operations performed by robots (in '000)	18 675	17 584	18 174	18 762	22 357	+19.7%	+19.2%

Customer financing



PLN billion	Dec-22	Mar-23	Jun-23	Sep-23	Dec-23	y/y	q/q
Financing	244.5	249.4	248.1	251.9	258.1	+5.6%	+2.5%
mortgages	105.8	104.2	102.7	104.1	109.6	+3.6%	+5.2%
mortgages in local currency	94.2	94.0	94.9	96.4	103.0	+9.3%	+6.8%
FX mortgages	11.6	10.1	7.8	7.7	6.6	-42.9%	-14.0%
consumer loans	33.2	33.1	33.8	34.6	35.0	+5.5%	+1.2%
SME	35.7	35.8	36.1	36.2	36.0	+0.9%	-0.4%
corporate	69.8	76.4	75.5	77.0	77.5	+11.0%	+0.7%
Debt securities	14.7	15.0	14.8	15.9	17.1	+16.9%	+7.5%
municipal bonds ⁽¹⁾	11.2	11.5	11.5	12.4	13.8	+22.5%	+11.2%
corporate bonds	3.4	3.5	3.3	3.6	3.4	-1.3%	-5.4%
Gross customer financing	259.1	264.4	263.0	267.8	275.2	+6.2%	+2.8%
Net customer financing	247.6	252.5	250.9	255.7	262.9	+6.2%	+2.8%

Customer savings



PLN billion	Dec-22	Маг-23	Jun-23	Sep-23	Dec-23	y/y	q/q
Retail and private banking ⁽¹⁾	346.4	367.8	388.1	397.3	415.5	+20.0%	+4.6%
deposits	234.4	248.8	265.3	268.5	275.5	+17.5%	+2.6%
retail mutual funds	30.1	31.6	33.6	35.4	39.0	+29.8%	+10.2%
saving treasury bonds	81.9	87.4	89.2	93.4	101.0	+23.3%	+8.2%
Own bonds on clients' accounts	2.4	2.7	2.9	3.3	3.4	+41.0%	+4.6%
Corporate	55.8	56.0	54.9	58.2	69.5	+24.5%	+19.3%
SME	48.6	44.6	45.5	49.3	53.6	+10.4%	+8.9%
Customer savings	453.2	471.2	491.4	508.1	542.1	+19.6%	+6.7%

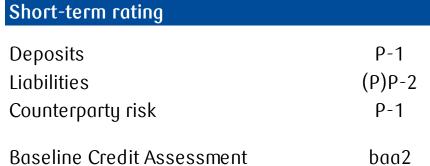
Credit / ESG ratings and ownership



Credit Ratings

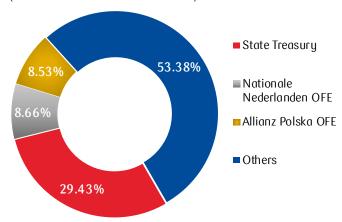
Moody's Investors Service

Long-term rating	
Deposits	A2
Liabilities	A3
Counterparty risk	A2
Outlook	Stable



Shareholder structure





- The Bank's shares have been listed on the Warsaw Stock Exchange since November 10, 2004.
- Largest domestic bank on the WSE in terms of capitalization PLN 63 billion (as at 31/12/2023)
- Bank PKO BP is included in the following indices: WIG, WIG20, WIG30, WIG Banki, WIG-ESG, FTSE Russell, Stoxx 600
- ISIN: PLPKO0000016; Bloomberg: PKO PW; Reuters: PKOB WA

ESG Ratings











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Calendar

7th of March, 2024 Annual report for FY2023

9th of May, 2024 Quarterly report for Q1 2024

22nd of August, 2024 Semi-annual report for 1H 2024

7th of November, 2024 Quarterly report for Q3 2024

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