



FINANCIAL RESULTS FOR 3 QUARTERS 2022

Solid business result under the influence of extraordinary events







Key achievements

KEY ACHIEVEMENTS

Financial highlights – 3 quarters 2022



Net profit

PLN 1 601 mln

ROE 7.9%

The biggest bank in Poland

PLN 439 bn of assets

11.6 mln of customers

Strong capital base

TCR 17.15%

Tier 1 16.01%

Growing core revenues

+9.2% y/y

High costs efficiency

C/I 48.7%

Cost of risk under control

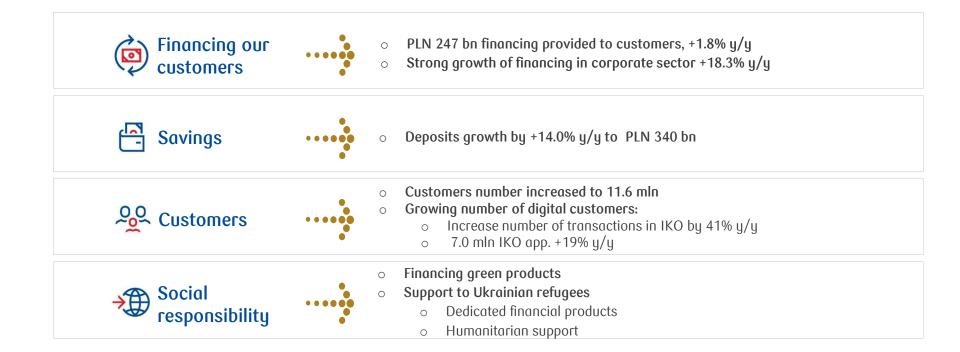
COR 58 pbs

NPL 3.92%

KEY ACHIEVEMENTS

Development of our business - key achievements







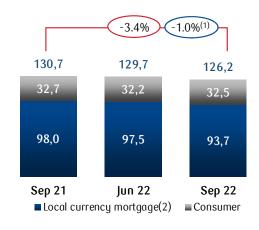


Financial results

Retail banking: solid growth of deposits, number of accounts and IKO



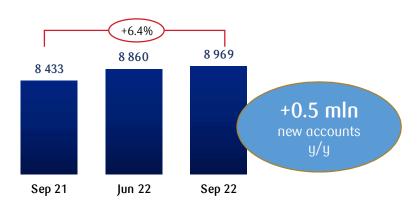
Loans volume outstanding [PLN bn]



Deposits(3) [PLN bn]



Number of current accounts [ths]



Number of active IKO app [ths]

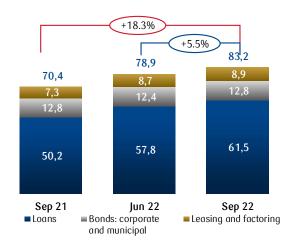


^{(1) -} dynamics resulting from the adjustment of mortgage loans by PLN 3.1 billions, as a result of applying credit holidays, (2) - The position incl. UAH loans, (3) - Retail deposits.

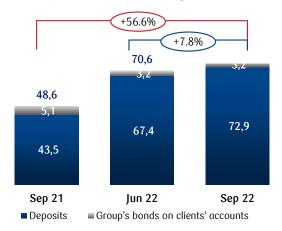
Corporate and investment banking – double digit volume growth y/y



Corporate clients financing [PLN bn]



Corporate clients savings [PLN bn]



FINANCING

ESG

Syndicated loan with ESG component for financing the container terminal expansion Total amount EUR 863.5 mln Bank's share EUR 154 mln

FINANCING

ESG

Syndicated loan with ESG component for development of new projects in the area of renewable energy Total amount of PLN 262 mln Bank's share PLN 66 mln

FINANCING

ESG

Bilateral financing of a solar farm project amounting to PLN 434 mln

FINANCING

ESG

Financing acquisition of firms in the recycling sector . Total amount of financing EUR 131 mln Bank's share EUR 43.5 mln

Concluding seven syndicated loan agreements for a total of PLN 880 mln and EUR 1,934.5 mln, Bank's share PLN 189 mln and EUR 154.4 mln respectively

Concluding thirty municipal bond issue agreements total over PLN 798 mln Concluding a guarantee in a syndicated form for a total of PLN 150 mln Bank's share PLN 75 mln Concluding, for another period, agreements for providing banking services to the following voivodeships: Kujawsko-Pomorskie, Lubelskie, Pomorskie and the City of Zielona Góra together with their organizational units

Significant events affecting the results in the third quarter 2022



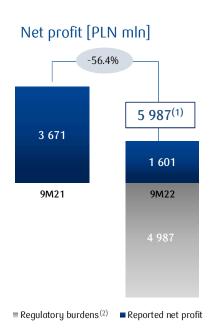
Regulatory burdens

Impact on financial results in 3Q 2022

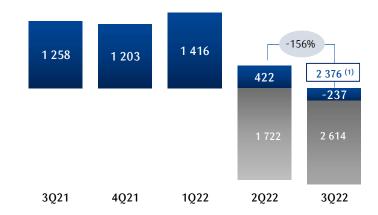
| CREDIT HOLIDAYS | PLN 3 111 mln | - 63% - assumed participation - 265 ths. customers submitted an application as 30th of September - the level close to assumed |
|------------------------------|---------------|--|
| BORROWERS' SUPPORT FUND | PLN 300 mln | - 21% of total expected contribution from the banking sector in 2022 |
| PROTECTION SYSTEM FUND (IPS) | PLN 84 mln | - 10% - additional payment agreed by banks participating in the fund |
| BRIDGING MARGIN | PLN 48 mln | - The effect of the amendment to the mortgage loan act effecting the resignation from increasing the loan margin until the mortgage is entered to the loan and mortgage register |

Net profit





Quarterly net profit [PLN mln]

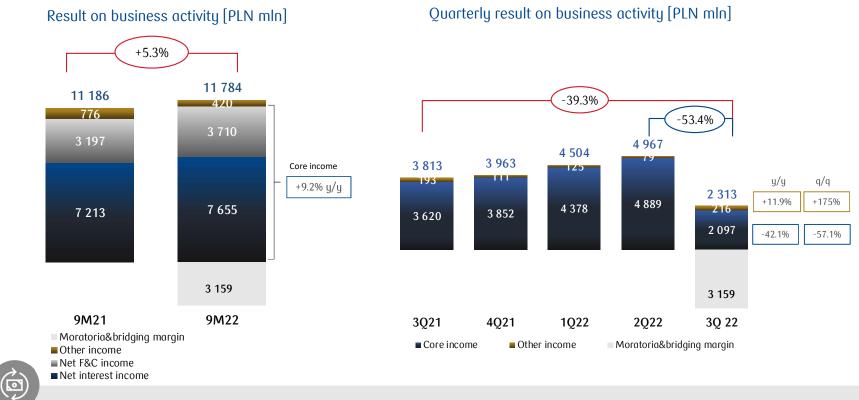




^{(1) –} Net profit excl. extraordinary items amounted to PLN 5 987 mln for 9 months 2022, which means an increase by 63.1% y/y, in the third quarter of 2022 - PLN2 376 mln, which means an increase by 88.9% y/y
(2) – Extraordinary items including costs crediti holidays (+3 111 mln), costs of legal risk related to CHF-denominated and indexed mortgage loans (+1 176 mln), IPS (+956 mln), Borrowers' Support Fund (+300 mln), provision for the return of the bridging margin (+48 mln), BGF (-232 mln), effective tax rate change (-972 mln).

Income growth thanks to high dynamics of core income despite credit holidays effect



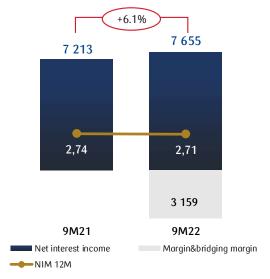


Results on banking activity after 9 months +5.3% y/y thanks to high growth both of NII and F&C and significantly impacted by credit holidays burdens (-3 111 mln) and provision for the reimbursement of the costs of increased margin until the entry into the loan and mortgage register (-48 mln)

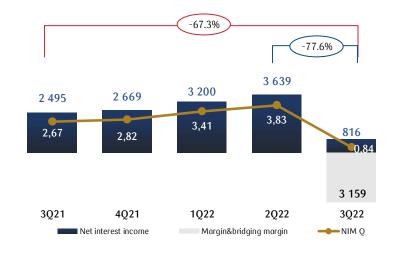
Net interest income



Net interest income [PLN mln] Net interest margin [%]



Quarterly Net interest income [PLN mln] Quarterly Net interest margin [%]



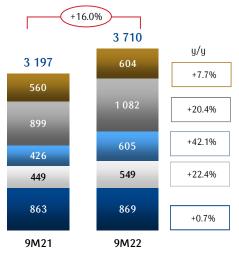


- Interest income strongly influenced by extraordinary events credit holidays burdens (-3 111 mln) and provision for the reimbursement of the costs of increased margin (-48 mln)
- Quarterly interest margin including the effect of credit holidays at the level of 84 pbs

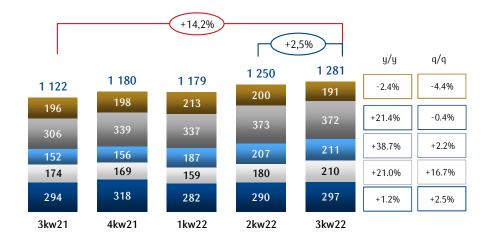
Strong growth of fees and commissions



Fees and commissions income [PLN mln]



Quarterly fees and commissions income [PLN mln]



- ■Mutual funds & brokerage
- ■Loans, insurance and operational leasing
- Currency exchange
- = Cards and digital payments
- Customer accounts & other

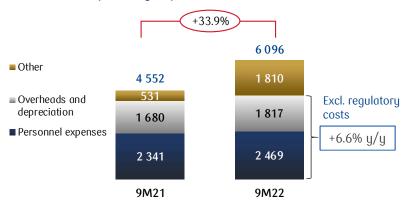


- → Increase of fees and commission for 9 months by 16.0% y/y, supported by improvements in all categories
- Very good result achieved in the third quarter, +2.5% q/q, +14.2% y/y thanks to income form banking activity

Operating costs excluding regulatory ones under control



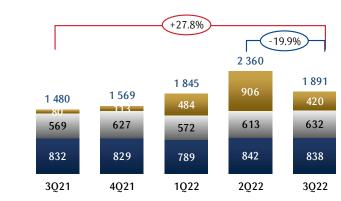




Quarterly Cost/Income ratio [%]



Quarterly operating expenses [PLN mln]



Quarterly Cost/Income ratio [%]



[●]Increase of operating costs by 6.6% y/y excluding regulatory expenses after 9 months, definitely below inflation

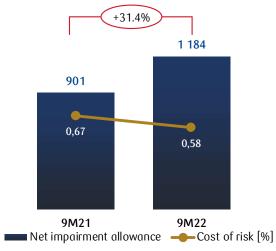
C/I adjusted by regulatory costs at the level of 34.5% for 9 months 2022

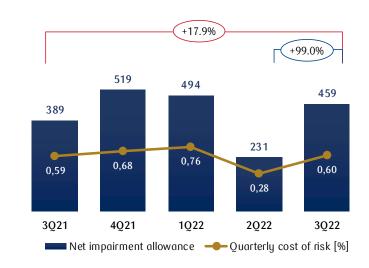
Cost of risk

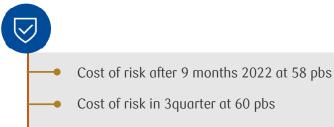


Net impairment allowance [PLN mln]

Quarterly net impairment allowance [PLN mln]



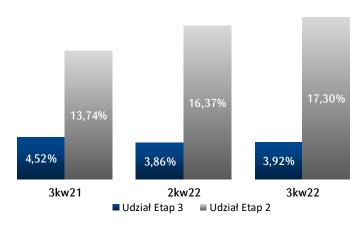




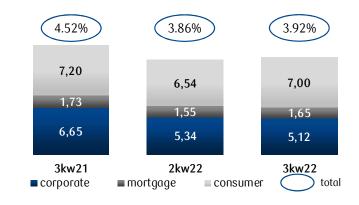
High quality of customer financing



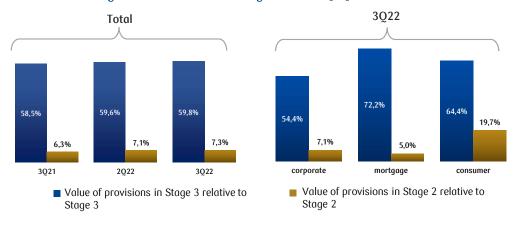
Share of receivables in stage 2 and 3 [%]



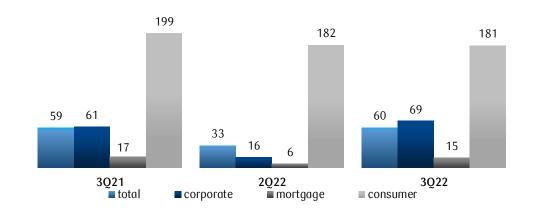
Share of receivables in stage 3 [%]



Provision coverage of receivables in stage 2 and 3 [%]



Quarterly cost of credit risk [bps.]

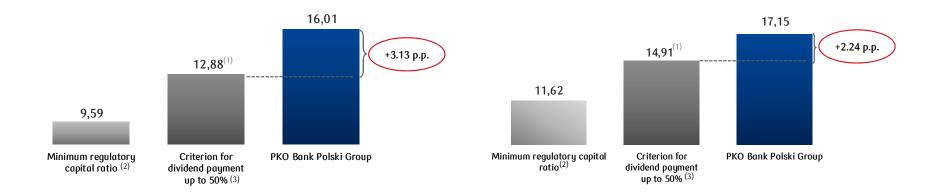


Solid capital position





Total capital ratio (TCR) [%]



^{(1) -} PFSA's buffer for bank's sensitivity to an adverse macroeconomic scenario recommended in Pillar II is 0.29% (basic buffer 0.17% and additional buffer 0.12%)

^{(2) –} Tier 1: CRR 6% + conservation buffer 2.5% + OSII buffer 1% + countercyclical buffer 0.01% + FX buffer for the Group 0.08%, TCR: CRR 8% + conservation buffer 2.5% + OSII buffer 1% + countercyclical buffer 0.01% + FX buffer for the Group 0.11%.

^{(3) -} Dividend payment minimums after adjusting the dividend payout ratio by the following criteria:

K1 - share of the foreign currency mortgages for households in total receivables of PKO from the non-financial sector (3Q'22: Bank: 6,8%; Group: 5,7%); adjustment by - 20 p.p., when 5%<K1<10%.

K2 - share of the foreign currency mortgages granted in 2007/08 in PKO's total portfolio of foreign currency mortgages (3Q'22: Bank: 35,9%; Group 35,0%); adjustment by -30 p.p., when 20%<K2<50%.

Settlement program



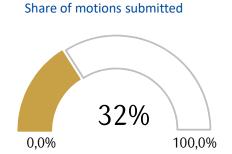
Almost 31 ths motions submitted for mediation Almost 18 ths mediations concluded successfully

Process mostly performed in remote channels (80%)

Avg. 59 days since the submission of the motion to annex signing

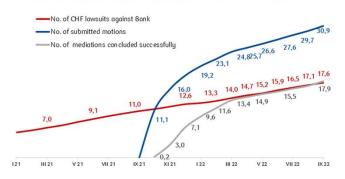
In June, the scope of products for which settlements were available was extended to include MIX mortgage loans granted in CHF for housing needs (purchase of real estate or repayment of other liabilities)

30th of September, 2022.

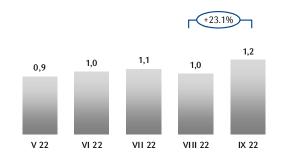




Number of cases regarding settlements of CHF borrowers



New mediation motions submitted [ths. Items]



The number of new court proceedings in a quarter [Items]







Conclusion

CONCLUSION

Results driven by extraordinary events and continued strong revenues growth





Net profit at the level of PLN 1.6 bn with ROE 7.9% after 9 months, significantly burdened with extraordinary events in the amount of PLN 5.0 bn



Core business income up by 9.2% y/y after 3 quarters, thanks to continued strong growth both of net interest income and fee and commission income, despite significant extraordinary events



High level of cost effectiveness with dynamics of non-regulatory costs up by 6.6% y/y



Cost of risk at 58 pbs, high level of coverage ratio and solid capital base with Tier 1 at 16.01%, confirm Bank's strength and ability to financing Polish families and enterprises





Supplementary information

Macroeconomic and banking sector forecasts



| | | 2019 | 2020 | 2021 | 2022F | 2023F |
|------------------------------|---------|------|------|------|-------|-------|
| GDP | % y/y | 4.5 | -2 | 6.8 | 4.3 | 0.9 |
| Consumption | % /y | 3.5 | -3.6 | 6.3 | 4.0 | 1.9 |
| Investments | % y/y | 6.2 | -2.3 | 2.1 | 3.7 | 1.7 |
| Fiscal balance ¹⁾ | % PKB | -0.7 | -6.9 | -1.8 | -2.1 | -5.1 |
| Public debt ¹⁾ | % PKB | 45.6 | 57.1 | 53.8 | 50.7 | 52.1 |
| Inflation CPI | % | 2.3 | 3.4 | 5.1 | 14.3 | 13.3 |
| LFS unemployment rate | % | 3.3 | 3.2 | 3.4 | 2.7 | 2.4 |
| NBP reference rate | % еор | 1.50 | 0.10 | 1.75 | 6.75 | 6.25 |
| WIBOR 3M | % еор | 1.71 | 0.21 | 2.54 | 7.15 | 6.45 |
| EUR/PLN | PLN eop | 4.26 | 4.61 | 4.60 | 4.80 | 4.60 |
| CHF/PLN | PLN eop | 3.92 | 4.25 | 4.45 | 5.00 | 4.34 |

| | | 2019 | 2020 | 2021 | 2022F | 2023F |
|---|-------|------|------|------|-------|-------|
| Loans total | % y/y | 4.7 | -0.8 | 4.7 | 2.6 | 2.1 |
| Mortgage loans PLN | % y/y | 12.2 | 10.1 | 12.5 | -1.2 | 0.0 |
| Consumer loans | % y/y | 8.2 | -2.2 | 1.6 | -4.0 | -0.7 |
| Nonfinancial economic entities loans | % y/y | 2.2 | -6.0 | 3.2 | 8.4 | 4.1 |
| Deposits total | % y/y | 8.2 | 13.1 | 10.8 | 0.1 | 3.6 |
| Deposits for private individuals | % y/y | 9.3 | 7.6 | 6.0 | 1.1 | 4.0 |
| Net assets of private individuals (TFI) | % y/y | 5.7 | 2.5 | 5.7 | -23.7 | 13.7 |
| Nonfinancial economic entities deposits | % y/y | 10.1 | 20.6 | 10.5 | 6.7 | 3.7 |

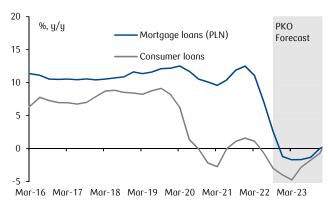
Source: Statistics Poland, Ministry of Finance, National Bank of Poland, PKO Bank Polski forecasts

¹⁾ In ESA2010 terms.

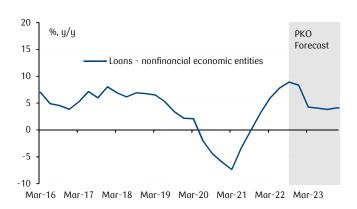
Development of loan and deposit market (FX adjusted)



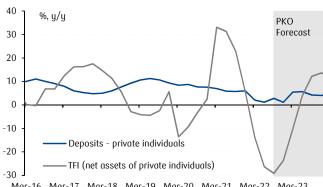
Mortgage and consumer loans



Loans for nonfinancial economic entities

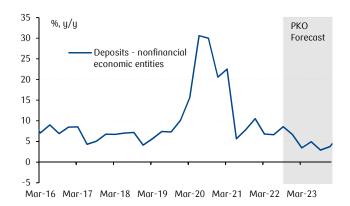


Private individuals deposits and net assets (TFI)



Mar-16 Mar-17 Mar-18 Mar-19 Mar-20 Mar-21 Mar-22 Mar-23

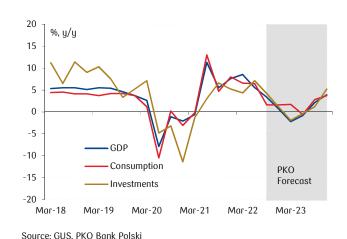
Deposits of nonfinancial economic entities



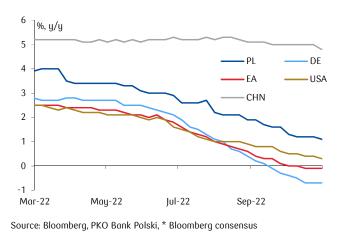
GDP slowdown in unfavourable external environment



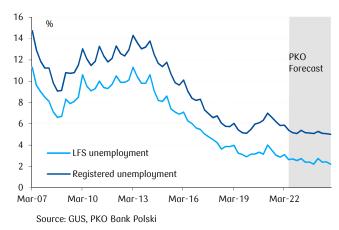
Economic growth is losing steam



Forecasts for 2023* show recession in the external environment



Will the slowdown spare the labour market?

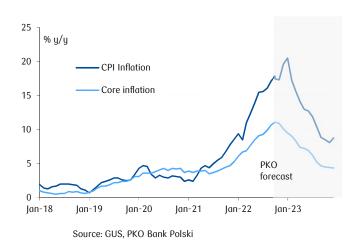


- In 3q22, GDP continued to grow in y/y terms, although the pace of growth was slowing down. Monthly data (from construction and industry as well as retail sales) suggest that activity levels improved during the quarter, but it cannot be ruled out that the economy has entered a technical recession, triggered by the inventory cycle reversal. The decline in real income leads to slowdown in consumer demand this effect is however mitigated by the influx of refugees from Ukraine.
- The outlook for 2023 has deteriorated globally (the IMF estimates that recession will affect 1/3 of the world economy). Poland, and the manufacturing sector in particular, is again outperforming its main trade partners.
- Due to the demographic situation and labour force shortages, economic slowdown will most likely spare the labour market this time, that will most likely face (real) wage adjustments, but we do not expect a significant increase in unemployment.

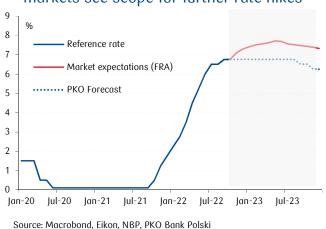
A pause in the monetary tightening cycle



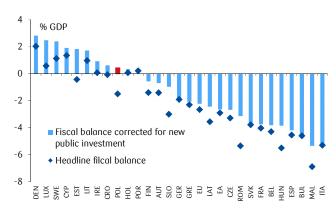
Inflation processes close to turning point



The MPC announced a pause while the markets see scope for further rate hikes



Good starting point for fiscal challenges



Source: Eurostat, PKO Bank Polski

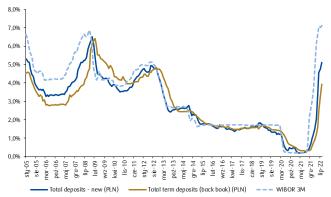
- CPI inflation continued to rise in 3q22, reflecting growing food and energy prices and the "second round" effects of the energy shock that pushed up core inflation. The expected economic slowdown, together with the effects of the strongest ever tightening of the monetary policy, will contribute to a decline in inflation in the medium term. Its short-term prospects strongly depend on the shape and time horizon of administrative solutions limiting price increases.
- The MPC announced a pause in the cycle of interest rate hikes and implied its end. However, financial markets started to re-price further hikes.
- The fiscal position of Poland after 2q22 was very strong both the general government deficit (1.5% of GDP) and debt (51.6% of GDP) were lower than in 2021, indicating a good starting point for the upcoming fiscal challenges protecting consumers against soaring energy prices and necessary military outlays.

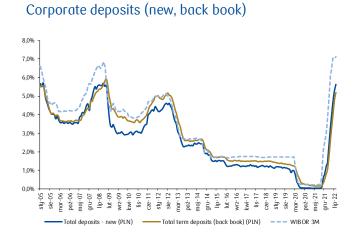
BANKING SECTOR

Interest rate on deposits in the banking sector

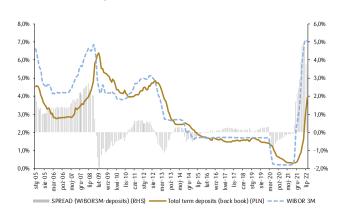


Household deposits (new, back book)

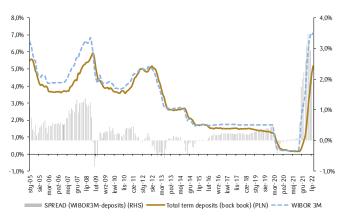




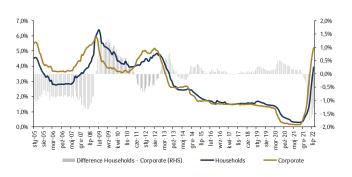
Household deposits (back book, SPRED, WIBOR3M)



Corporate deposits (back book, SPREAD, WIBOR3M)

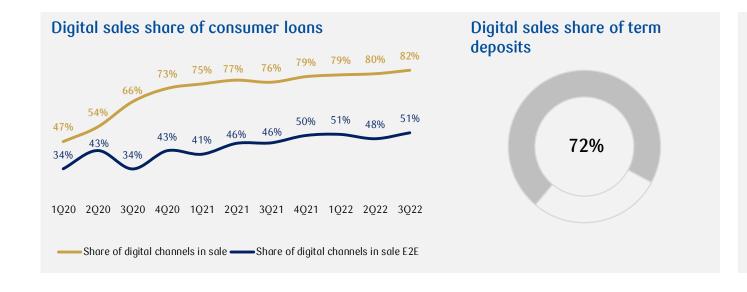


Total term deposits - back book (PLN)



25 Source: NBP

We increase the share of remote channels in customers service and sales



>17.4 mln transactions +87% q/q

conducted using contactless BLIK solution in the IKO application

2x more transfers to the phone via BLIK over the year

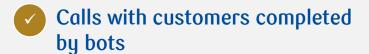
7 mln active IKO applications

>1.5 bn transactions in total in IKO PLN 417 bn total value of transactions in IKO 172 mln transaction in IKO in 3Q + 41% y/y

We increase the share of AI in customers service and sales



- Launch of 13th bot responsible for confirming card transactions
- Growing number of tasks carried out by AI
 - Contact centre >8 mln calls
 - Reminder of late payments >2 mln calls
 - Voice asistant in IKO >2 mln calls
 - Handling of cash loan applications >1 mln calls
 - NPS related to the assessment of Bank's services>1 mln questionnaires





~15 mln number of calls made via all voicebots

~115 of FTEs released thanks to utilization of AI

Robotic Process Automation>157 mln tasks completed by robots

215 processes run by bots

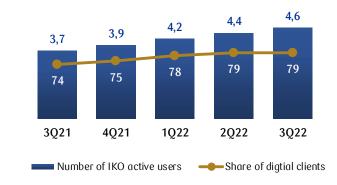
Leader in mobile banking





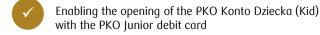








IKO mobile application functions development





Managing the PKO Dom insurance policy



Access to the motor insurance instalment timetable

Enabling users who do not have an account with PKO Bank Polski S.A. to obtain a cash loan



Allowing changes to identity document, mailing address and switching to electronic correspondence for credit and investment products



The possibility to analyse card payments made to a specific seller using the Voice Assistant

 \checkmark

Introducing an early repayment instruction for consumer loans



Information on the amount of transaction fees or commissions before a customer orders an ordinary money transfer. a transfer to own account or a tax payment



Providing deposit account applications to business customers

Development of services and offer for our Clients





Launching a free Google Pay service for retail and SME customers

Google Pay is a solution that allows paying with Android devices in all places in Poland and around the world using PKO credit and debit cards



Remote opening of PKO Konto Dziecka (Kid)

Completely remote option to open an account for children both on the iPKO website and the IKO mobile application with the option of ordering a PKO Junior card



New deposit offer

New deposit offer addressed to the existing and new customers of the Bank. Proposition of new products and increase of existing deposits' interest rats



Agreement with BGK as part of the "Apartment without own contribution" program

In cooperation with Bank Gospodarstwa Krajowego, as part of the "Apartment without own contribution" program, a mortgage loan offer without own contribution - part of the loan amount will be covered by the BGK guarantee



LikePOS mobile application – a smartphone payment terminal for corporate customers

Acceptance of contactless payments on devices with the Android operating system and NFC communication



Support for innovative solutions in the area of green technologies - Poland ClimAccelerator

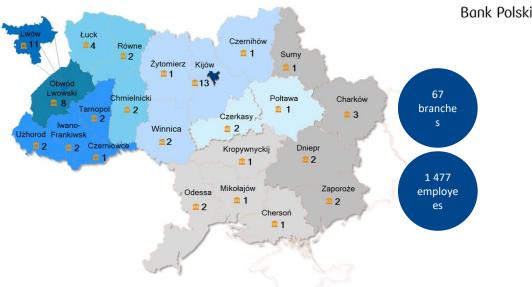
Launching the Poland ClimTech Accelerator project aimed at searching for start-ups, scale-ups and innovative companies operating in the area of green technologies which could be implemented in Group companies

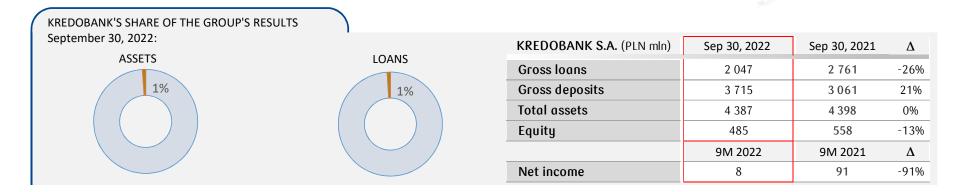
KREDOBANK S.A.

R

KREDOBANK S.A. is an universal bank servicing both retail and SME clients, operating mainly in western part of Ukraine and Kiev region

- Continuation of activities in regions not affected by active hostilities.
 13 branches were located in the regions most affected by the war
- ~20% of the company's loan portfolio is located directly in or close to the war zones, of which less than 4% is located in areas under temporary occupation or active military action
- The company's management board estimates potential losses at a level which has no impact on KREDOBANK S.A.'s ability to continue its operations





Companies and entrepreneurs banking: growth of loans and deposits y/y



Bank Polski

Loans volume outstanding [PLN bn]



Deposits [PLN bn]



E

New products and support

- Re-introduction of standard and negotiated deposits offer
- Introduction of a progressive deposit for a period of 12 months
- Enabling customers in the SMEs segment to apply for a credit/loan with collateral in the form of a BGK de minimis guarantee to repay a credit/loan from another bank.
- Implementing a new credit risk assessment mechanism for the SME segment customers. Thanks to the new tool, the functionality and ergonomics of credit processes have been significantly improved
- Launching a free Google Pay service for retail and SME customers
- Providing the LikePOS mobile application a smartphone payment terminal for corporate customers to accept contactless payments on devices with the Android operating system and NFC communication.

#PomocdlaUkrainy



Bank Polski



- 323 ths current accounts opened in special offer
- 728 mln UAH exchange into PLN carried out in 100 branches free of charge and with no spread
- Free debit card for the current account issued "on the spot"

- Fast money transfer to KREDOBANK and to any bank in Ukraine. free of charge
- Call centre and IKO app in Ukrainian language
- Business account for 12 months with waived selected fees
- Non-profit institutions with waived selected fees

Payment of benefits indicated in the Act on assistance to Ukrainian citizens performed through PKO BP ATM as part of the PKO Awizo service

Package of facilities for Ukrainian citizens

PKO present with its offer at PGE Narodowy. the main refugee service point. where they can also receive PESEL. apply for social benefits



#PomocdlaUkrainy

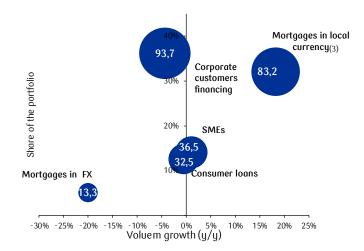
- PLN 12 mln collected by the PKO BP Foundation for refugees' help
- PLN 8 mln donated to organizations involved in humanitarian aid
- Purchase of an ambulance and specialized medical devices (transport cars. necessary medicines. hundreds of tons of food and everyday necessities)
- Arrangement of transportation of refugees and supplies
- Support employees of the Group in Ukraine and their families
- Thousands of volunteers from PKO Bank Polski involved in providing support

The increase in customers' financing and savings

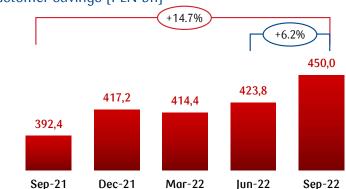
Gross customer financing [PLN bn] (1)



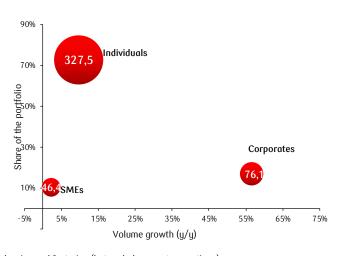
Gross customer financing [PLN bn] (1)



Customer savings [PLN bn] (2)



Customer savings [PLN bn] (2)



⁽¹⁾ Includes loans (excluding FX mortgage loans), corporate and municipal bonds (excluding PFR, BGK, EIB corporate bonds), leasing and factoring (but excludes repo transactions).



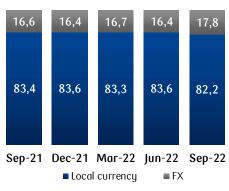
⁽²⁾ Includes deposits, TFI (mutual funds) assets and treasury savings bonds of the bank and other entities of the bank's Group accumulated on the clients' bank accounts.

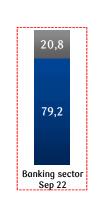
⁽³⁾ The position covers UAH loans.

Structure of loans and deposits and liquidity

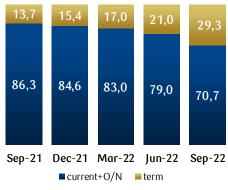


Currency structure of gross loans portfolio [%]



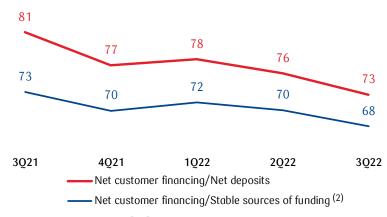


Term structure of total deposits (1) [%]

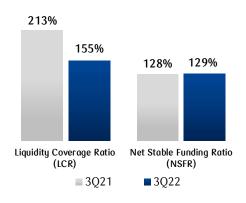




Structure of funding [%]



LCR and NSFR ratio [%]

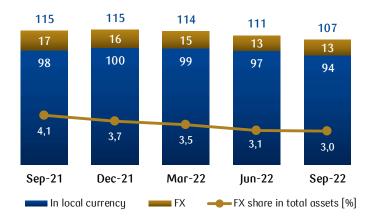


Amounts due to customers

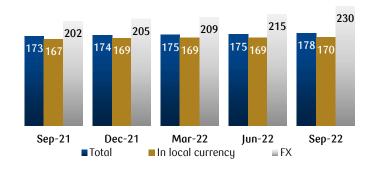
²⁾ Amounts due to customers and long-term sources of external funding: issuance of covered bonds, securitization, unsecured obligations, subordinated liabilities, loans from financial institutions...

Gross mortgage loans

Volume of mortgage loans [PLN bn] (1)



Average carrying value of mortgage loan to be repaid [PLN ths]



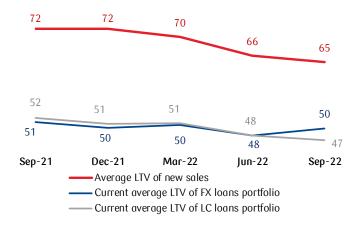
(1) - Includes data for PKO Bank Polski, PKO Bank Hipoteczny and KredoBank.



Volume of CHF mortgage loans [PLN bn]



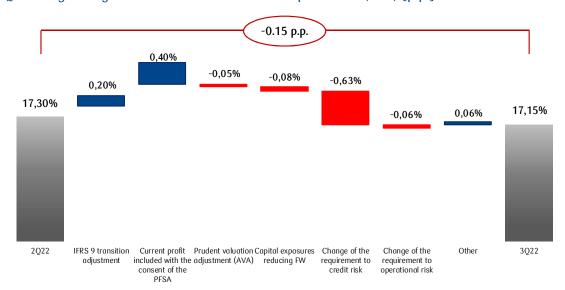
Average LTV [%]



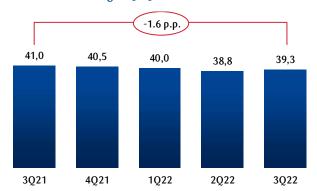
Capital adequacy

Bank Polski

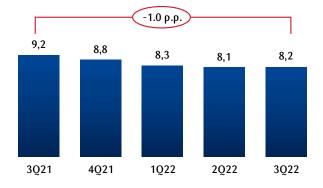
Quarterly change of the consolidated total capital ratio (TCR) [p.p.]



Effective risk weight [%] (1)



Leverage ratio[%]



The balance sheet of PKO Bank Polski Group



Bank Polski

| Assets (PLN billion) | Sep-21 | Dec-21 | Mar-22 | Jun-22 | Sep-22 | y/y | q/q |
|---|--------|--------|--------|--------|--------|--------|--------|
| Cash and balances with the Central Bank | 4,0 | 11,6 | 6,2 | 10,6 | 13,7 | >100% | +29,3% |
| Amounts due from other banks | 4,7 | 9,0 | 12,2 | 16,4 | 22,0 | >100% | +33,8% |
| Reverse repo transactions | - | - | 0,0 | 0,0 | 0,0 | - | -41,9% |
| Net customer financing | 243,0 | 247,3 | 249,8 | 246,8 | 247,3 | +1,8% | +0,2% |
| Securities | 125,8 | 122,4 | 120,4 | 117,4 | 117,0 | -7,0% | -0,4% |
| Other assets | 26,0 | 27,7 | 32,9 | 37,6 | 38,5 | +48,0% | +2,4% |
| TOTAL ASSETS | 403,5 | 418,1 | 421,6 | 428,8 | 438,5 | +8,7% | +2,3% |

| Liabilities and equity (PLN billion) | Ѕер-21 | Dec-21 | Mar-22 | Jun-22 | Sep-22 | y/y | q/q |
|---|--------|--------|--------|--------|--------|---------|-------|
| Total equity | 41,5 | 37,7 | 35,7 | 30,9 | 31,7 | -23,7% | +2,4% |
| Amounts due to the central bank and due to banks | 9,2 | 6,3 | 6,1 | 7,5 | 7,3 | -21,5% | -2,7% |
| Repo transactions | 0,8 | - | - | - | - | -100,0% | - |
| Subordinated liabilities and debt securities in issue | 31,7 | 26,6 | 25,0 | 21,3 | 19,8 | -37,5% | -6,8% |
| Amounts due to customers | 298,7 | 322,3 | 321,9 | 326,3 | 340,4 | +14,0% | +4,3% |
| Loans and advances received | 2,2 | 2,5 | 2,3 | 2,5 | 2,4 | +9,1% | -2,8% |
| Liabilities of insurance activities | 2,0 | 2,0 | 1,9 | 1,8 | 1,8 | -9,8% | -1,9% |
| Other liabilities | 19,6 | 23,2 | 31,0 | 41,0 | 37,5 | +91,7% | -8,5% |
| TOTAL EQUITY AND LIABILITIES | 403,5 | 418,1 | 421,6 | 428,8 | 438,5 | +8,7% | +2,3% |

SUPPLEMENTARY INFORMATION The Profit and loss account of PKO Bank Polski Group



| Profit and loss account (PLN million) | 3Q 21 | 4Q 21 | 1Q22 | 2Q22 | 3Q22 | y/y | q/q | 9M 2021 | 9M 2022 | y/y |
|--|---------|---------|---------|---------|---------|--------|--------|---------|---------|--------|
| Net interest income | 2 495 | 2 669 | 3 200 | 3 639 | 816 | -67,3% | -77,6% | 7 213 | 7 655 | +6,1% |
| Net fee and commission income | 1 122 | 1 180 | 1 179 | 1 250 | 1 281 | +14,2% | +2,5% | 3 197 | 3 710 | +16,0% |
| Other income | 193 | 111 | 125 | 79 | 216 | +11,6% | >100% | 777 | 420 | -46,0% |
| Dividend income | 1 | 0 | 0 | 11 | 1 | -25,9% | -94,1% | 12 | 12 | +0,5% |
| Trading income | 14 | 94 | 68 | 107 | 194 | >100% | +81,7% | 82 | 368 | >100% |
| Net foreign exchange gains | 55 | 12 | 1 | (67) | (22) | - | -67,3% | 424 | (88) | _ |
| Gains/(losses) on derecognition on finacial assets and liabilities | 82 | 31 | 7 | (25) | (11) | - | -55,2% | 176 | (30) | - |
| Net other operating income and expense | 41 | (26) | 49 | 53 | 55 | +32,9% | +2,6% | 83 | 157 | +90,0% |
| Total income items | 3 811 | 3 961 | 4 504 | 4 967 | 2 313 | -39,3% | -53,4% | 11 187 | 11 784 | +5,3% |
| Total operating expenses | (1 480) | (1 569) | (1 845) | (2 360) | (1 891) | 27,8% | -19,9% | (4 555) | (6 096) | +33,8% |
| result on regulatory charges | (79) | (113) | (484) | (906) | (420) | >100% | -53,6% | (531) | (1 810) | >100% |
| Allowances for expected credit losses | (389) | (519) | (494) | (231) | (459) | 17,9% | 99,0% | (901) | (1 184) | +31,4% |
| Net impairment allowances on non-financial assets | 7 | (10) | (5) | (8) | (11) | - | 27,4% | (36) | (24) | -32,6% |
| Cost of risk on FX mortgages | - | (0) | - | (1 176) | 0 | - | - | - | (1 176) | - |
| Tax on certain financial institutions | (267) | (294) | (307) | (319) | (328) | 22,9% | 3,0% | (785) | (954) | +21,5% |
| Share in net profit (losses) of associates and jointly controlled entities | 13 | 10 | 14 | 14 | 33 | >100% | >100% | 21 | 61 | >100% |
| Profit before income tax | 1 697 | 1 580 | 1 866 | 888 | (343) | - | - | 4 934 | 2 411 | -51,1% |
| Income tax expense | (438) | (377) | (451) | (466) | 105 | - | - | (1 263) | (812) | -35,7% |
| Net profit attributable to non-controlling shareholders | 0 | (0) | (1) | 0 | (1) | - | - | (0) | (2) | >100% |
| Net result attributable to the parent company | 1 258 | 1 203 | 1 416 | 422 | (237) | - | - | 3 671 | 1 601 | -56,4% |

SUPPLEMENTARY INFORMATION Key ratios



| Key ratios (%) | 3 <u>Q</u> 21 | 4Q21 | 1 <u>Q</u> 22 | 2 <u>Q</u> 22 | 3 <u>Q</u> 22 | y/y | q/q |
|----------------------|---------------|-------|---------------|---------------|---------------|------------|------------|
| ROE net | -2,2 | 12,1 | 13,0 | 11,5 | 7,9 | +10,1 р.р. | -3,6 р.р. |
| ROTE net | -2,4 | 13,2 | 14,2 | 12,6 | 8,7 | +11,1 р.р. | -3,9 р.р. |
| ROA net | -0,2 | 1,2 | 1,3 | 1,0 | 0,7 | +0,9 р.р. | -0,4 р.р. |
| C/I | 39,6 | 40,4 | 39,4 | 42,1 | 48,7 | +9,1 p.p. | +6,6 p.p. |
| NIM ⁽¹⁾ | 2,7 | 2,70 | 2,89 | 3,19 | 3,53 | +0,79 р.р. | +0,34 р.р. |
| NPL ratio | 4,5 | 3,98 | 3,93 | 3,86 | 3,92 | -0,60 р.р. | +0,06 ρ.ρ. |
| Coverage ratio | 85,6 | 91,0 | 95,4 | 98,5 | 101,3 | +15,7 р.р. | +2,8 р.р. |
| Cost of risk | 0,7 | 0,55 | 0,63 | 0,58 | 0,58 | -0,09 bps | 0,00 bps |
| TCR | 18,97 | 18,23 | 17,53 | 17,30 | 17,15 | -1,82 р.р. | -0,15 р.р. |
| Tier 1 capital ratio | 17,76 | 17,03 | 16,32 | 16,11 | 16,01 | -1,75 р.р. | -0,10 p.p. |

(1) Margin in comparable conditions

Key operational data



Bank Polski

| PKO Bank Polski operating data (eop) | Sep 21 | Dec 21 | Mar 22 | Jun 22 | Sep 22 | y/y | q/q | (|
|--|--------|--------|--------|--------|--------|--------|-------|---|
| Current accounts ('000) | 8 433 | 8 490 | 8 694 | 8 860 | 8 969 | +6,4% | +1,2% | 1 |
| Banking cards ('000) | 9 737 | 9 815 | 10 026 | 10 235 | 10 349 | +6,3% | +1,1% | |
| of which: credit cards | 971 | 972 | 964 | 955 | 960 | -1,0% | +0,5% | |
| Active mobile banking applications IKO ('000) | 5 916 | 6 124 | 6 420 | 6 785 | 7 039 | +19,0% | +3,8% | |
| Active mobile banking users ('000) ⁽¹⁾ | 4 490 | 4 663 | 4 873 | 5 102 | 5 253 | +17,0% | +3,0% | |
| Number of corporate customers with access to e-banking (000) | 14 | 14 | 14 | 15 | 15 | +4,4% | +0,8% | |
| Number of SME customers with access to e-banking (000) | 66 | 67 | 69 | 70 | 71 | +7,8% | +1,7% | |
| Branches: | 984 | 975 | 972 | 970 | 970 | -1,4% | 0,0% | |
| - retail | 951 | 942 | 939 | 937 | 937 | -1,5% | 0,0% | |
| - corporate | 33 | 33 | 33 | 33 | 33 | 0,0% | 0,0% | |
| Agencies | 453 | 447 | 420 | 400 | 378 | -16,6% | -5,5% | |
| ATMs | 2 973 | 2 976 | 2 961 | 2 995 | 2 998 | +0,8% | +0,1% | |
| Number of customers ('000) | 11 072 | 11 120 | 11 313 | 11 488 | 11 565 | +4,3% | +1,6% | |
| - retail | 10 509 | 10 541 | 10 726 | 10 897 | 10 978 | +4,2% | +1,6% | |
| - corporate | 17 | 17 | 17 | 17 | 17 | +3,5% | +1,0% | |
| - SME | 547 | 563 | 570 | 575 | 570 | +6,4% | +0,9% | |
| Employment eop (FTEs '000) Group | 25,7 | 25,7 | 25,6 | 25,5 | 25,2 | -2,1% | -1,3% | |
| Number of operations performed by robots (in '000) | 15 019 | 18 613 | 20 102 | 18 572 | 19 753 | +31,5% | +6,4% | |
| | | | | | | | | |

^{(1) -} The number of mobile banking users who log into the bank from their mobile device at least once a month

SUPPLEMENTARY INFORMATION Customer financing



| PLN billion | Sep-21 | Dec-21 | Mar-22 | Jun-22 | Sep-22 | y/y | q/q |
|--------------------------------|--------|--------|--------|--------|--------|--------|-------|
| Financing | 240,9 | 244,4 | 247,4 | 245,5 | 246,4 | +2,3% | +0,4% |
| mortgages | 114,6 | 115,5 | 114,1 | 110,7 | 107,0 | -6,6% | -3,3% |
| mortgages in local currency | 98,0 | 99,9 | 99,3 | 97,5 | 93,7 | -4,3% | -3,9% |
| FX mortgages | 16,6 | 15,6 | 14,7 | 13,2 | 13,3 | -20,1% | +0,6% |
| consumer loans | 32,7 | 32,4 | 32,2 | 32,2 | 32,5 | -0,6% | +0,8% |
| SME | 36,1 | 35,3 | 35,9 | 36,1 | 36,5 | +1,1% | +1,0% |
| corporate | 57,6 | 61,1 | 65,2 | 66,5 | 70,4 | +22,3% | +6,0% |
| Debt securities | 12,8 | 13,1 | 13,2 | 12,4 | 12,8 | +0,1% | +3,3% |
| municipal bonds ⁽¹⁾ | 9,5 | 9,2 | 9,2 | 9,1 | 9,3 | -1,6% | +1,9% |
| corporate bonds | 3,3 | 3,9 | 4,0 | 3,3 | 3,5 | +4,9% | +7,3% |
| Gross customer financing | 253,7 | 257,5 | 260,5 | 257,9 | 259,3 | +2,2% | +0,5% |
| Net customer financing | 243,0 | 247,3 | 249,8 | 246,8 | 247,3 | +1,8% | +0,2% |

SUPPLEMENTARY INFORMATION Customer savings



| PLN billion | Sep-21 | Dec-21 | Маг-22 | Jun-22 | Sep-22 | y/y | q/q |
|---|--------|--------|--------|--------|--------|--------|--------|
| Retail and private banking ⁽¹⁾ | 298,5 | 306,1 | 302,0 | 308,8 | 327,5 | +9,7% | +6,0% |
| deposits | 208,4 | 215,0 | 211,9 | 213,5 | 220,2 | +5,6% | +3,1% |
| retail mutual funds | 38,0 | 36,7 | 33,4 | 29,5 | 28,2 | -25,8% | -4,4% |
| saving treasury bonds | 52,0 | 54,4 | 56,7 | 65,8 | 79,1 | +52,1% | +20,2% |
| Own bonds on clients' accounts | 5,1 | 5,0 | 3,6 | 3,2 | 3,2 | -37,9% | -0,6% |
| Corporate | 43,5 | 58,4 | 65,2 | 67,4 | 72,9 | +67,6% | +8,1% |
| SME | 45,3 | 47,7 | 43,7 | 44,4 | 46,4 | +2,3% | +4,6% |
| Customer savings | 392,4 | 417,2 | 414,4 | 423,8 | 450,0 | +14,7% | +6,2% |

^{(1) -} Volume of bonds accumulated by retail customers has been included in the Retail and private banking savings presented in the first line.

Shares and ratings

Credit Rating

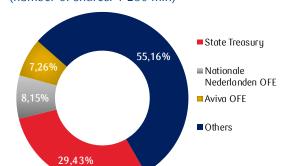


| Long-term rating | |
|-------------------|--------|
| Deposits | A2 |
| Liabilities | A3 |
| Counterparty risk | A2 |
| Outlook | Stable |

| Short-term rating | |
|-------------------|--------|
| | |
| Deposits | P-1 |
| Liabilities | (P)P-2 |
| Counterparty risk | P-1 |
| • | |

Bank Polski

Shareholder structure (number of shares: 1 250 mln)

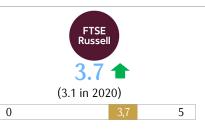


- The Bank's shares have been listed on the Warsaw Stock Exchange since November 10, 2004.
- Largest company on the WSE in terms of capitalization PLN 27 billion (as at September 30, 2022)
- Bank PKO BP is included in the following indices: WIG, WIG20, WIG30, WIG Banki, WIG-ESG, FTSE Russell, Stoxx 600
- PLN 2.3bn dividend for 2021
- ISIN; PLPKO0000016; Bloomberg: PKO PW; Reuters: PKOB WA

ESG Rating











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Calendar

24th of February, 2022 Annual report for FY2021

19th of May, 2022 Quarterly report for Q1 2022

18th of August, 2022 Semi-annual report for 1H 2022

10th of November, 2022 Quarterly report for Q3 2022

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Any differences in total balances, percentages and growth rates result from rounding the amounts to PLN million and rounding percentages to one decimal place.