

# Financial results 1Q 2019

Double-digit net profit growth despite high regulatory burden

# Key achievements in 1Q 2019







- Quarterly net profit of PLN 862 mn +13.9% y/y
- Further strong increase in the scale of operations: assets of PLN 326 bn
- Dividend payment: 49.8% of the stand-alone profit from 2018
- Continuation of comprehensive Digital Transformation program

Further improvement of strategic financial ratios despite the fulfillment of the 2016-2020 strategic goals already in 2018



- A gentle path of the economic growth normalization
- 2% fiscal impulse balanced by budget inflows (record-high consumer sentiment)
- CPI inflation in an upward trend
- Increased charges to the Banking Guarantee Fund







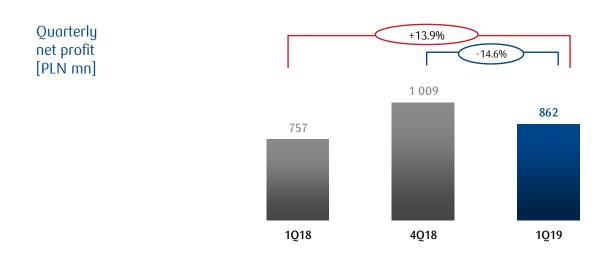
# Key achievements

#### **KEY ACHIEVEMENTS**

# Quarterly profit at the level of PLN 862 million







Double-digit net profit growth despite significantly higher regulatory costs

#### **KEY ACHIEVEMENTS**





# Further improvement of strategic financial ratios despite the fulfillment of the 2016-2020 strategic goals already in 2018

	2017	2018	1019	2020
ROE <sup>(1)</sup>	9.0%	10.0%	10.1%	>10%
C/I	46.0%	44.2%	44.1%	<45% <b>〈</b>
COST OF RISK	0.71%	0.59%	0.57%	0.75%-0.85%
EQUITY	TCR: 17.4%	TCR: 18.9%	TCR: 18.4%	Dividend capability 🗸
	Tier1: 16.5%	Tier1: 17.5%	Tier1: 17.0%	Dividend capability V

The update of the strategic financial goals will be announced in the second half of the year

# Digital Transformation





## LEVERS OF DIGITAL TRANSFORMATION

# New Business Models and income sources

- Digital Sales
- New digital services (VAS, Cloud) and products

# and products Customer

### **Customer Satisfaction**

- Customer Service Design
- Focus on Customer Value

### **KEY ACHIEVEMENTS**



Digital lending increase (share 25%)



National Cloud - PKO BP is already using cloud services to speed up software production and testing



New VAS for SME

E-Lawyer E-Accountant

**6** 

Service Design Team (4 CJ have been already launched)



## **Strategic Partnerships**

- Let's Fintech with PKO Bank Polski
- Fund venture capital



Emplobot supporting recruitment process

FOR CUSTOMER!

DIGITAL TRANSFORMATION



## New, Agile Organization

- Agile Teams
- Talent acquisition



"Corporate Innovation Awards The Heart" – for the best digital Transformation Team

# Leader of mobile banking





#### **NEW FUNCTIONALITIES**

Number of IKO applications and number of transactions [mn]

3.4

2.4

28.7

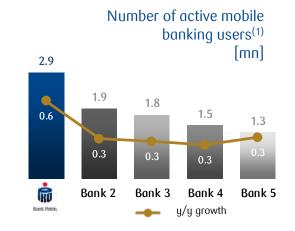
1018

4018

1019

Active mobile apps IKO

Number of trans.





Mobile authorization



Credit cards sales in the IKO app





Finishing touches on the "Talk to IKO," project (enabling the appuse by voice)



"Help with us" (convenient payment on charity)



The best banking app mobile in the world according to Retail Banker International



4.8/5 average customer rating in app stores

<sup>(1)</sup> Includes data of PKO Bank Polski for 1Q19, others banks according to PRNews data for 4Q18, logging in at least once a month from the level of a mobile device (mobile application, lite version or full transactional service)





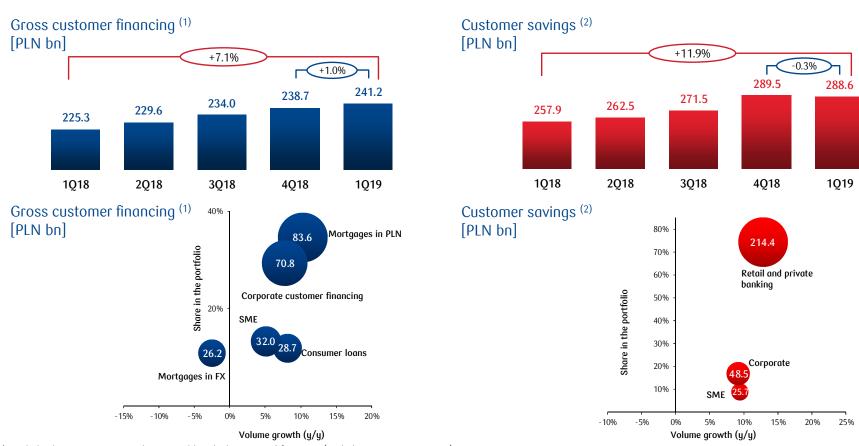


# Business activity

# Dynamic growth of the business scale







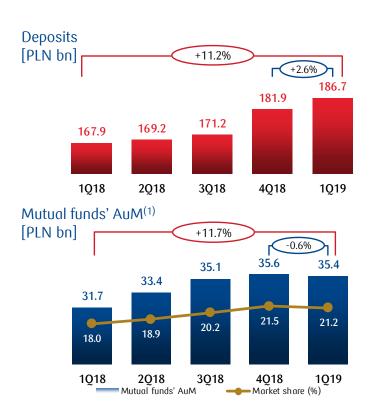
<sup>(1)</sup> Includes loans, corporate and municipal bonds, leasing and factoring (excluding repo transactions)

<sup>(2)</sup> Includes deposits, TFI (mutual funds) assets and saving treasury bonds

# Retail segment: PKO BP Group - leader in the retail savings market with









## Special term deposit of 100 year anniversary

The value of promotional sales of anniversary deposit with an interest rate of 1.919% per annum amounted to almost PLN 4 billion.



## Employee Pension Plans (PPK)

- In the first quarter of 2019, the PFSA registered 21 Employee Pension Programs managed by PKO TFI.
- Initially 2.67 thousand companies, employing over 1.43 million people, were interested in the PPK offer.



#### Market leader with PLN 35.4 billion of assets

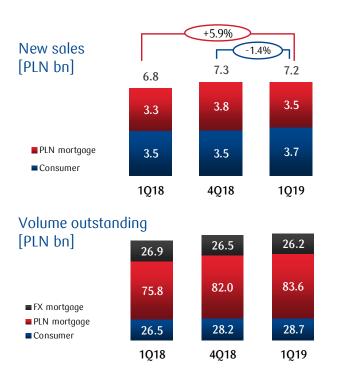
At the end of March, PKO TFI managed 59 investment funds and sub-funds.

# Retail segment: high sale of loans





## Consumer and mortgage loans





#### Attractive offer of cash loans

The new loan offer without commission with the APR is 5.11% for new cash loan clients of PKO Bank Polski.



## Energy-saving mortgage and solar panel loans

Green initiatives in 1Q19:

- Energy-efficient mortgage loans (EEM project),
- Preferential loans for the purchase of solar devices (up to 10 years, commission 0.99%, interest rate 4.99%).



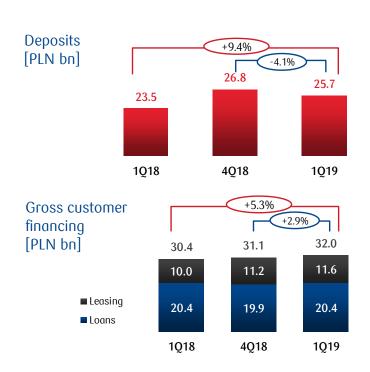
# Facilities for servicing of hearing-impaired clients in all branches and agencies of the bank

"Migam" - sign language interpreter can facilitiate online conversation between a customer and a bank employee.

# Retail segment: ecosystem of additional services for SMEs









## e-Lawyer for SME customers of PKO Bank Polski

PKO e-Lawyer allows for a completely remote and comprehensive solution to the legal problem. This is another solution after e-Accounting, corporate assistant and e-Store, which will create a comprehensive ecosystem of additional services for SMEs.



#### Virtual car for rent salon

New website <u>www.autowynajem.pkoleasing.pl</u> - virtual car for rent service from PKO Leasing.



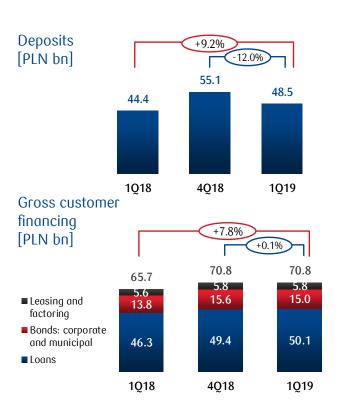
#### Motor insurance

Following the PFSA consent, motor insurance products will expand the leasing offer of the PKO Bank Polski Group.

# Corporate segment: the largest corporate bank









## The largest corporate bank

The value of financing all types of business entities exceeded PLN 100 billion, thus PKO became the largest corporate bank in the country. The advantage over the second in the bank statement is over PLN 20 billion. The offer is supplemented by the services of the PKO Securities.



## New policy for the high-carbon energy sector

Gradual change in the loan portfolio structure through gradual reduction of involvement in entities and transactions of the high-carbon segment. The new policy is in line with the Paris Agreement.



# PKO Bank Polski once again placed green government bonds on the Eurozone market

PKO together with a consortium of foreign banks, organized and placed the issue of green bonds on the Eurozone market, with a total value of EUR 2 billion.







# Financial results

# Executive summary





Net profit PLN 862 million + 13.9% y/y

High cost efficiency (C/I decreased to 44.1%)

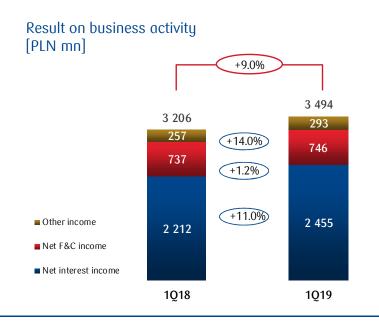
Cost of risk (0.57%) significantly below strategically defined level

Dividend payment 49.8% of the standalone 2018 profit





# Significant revenue improvement mainly thanks to a solid increase in net interest income





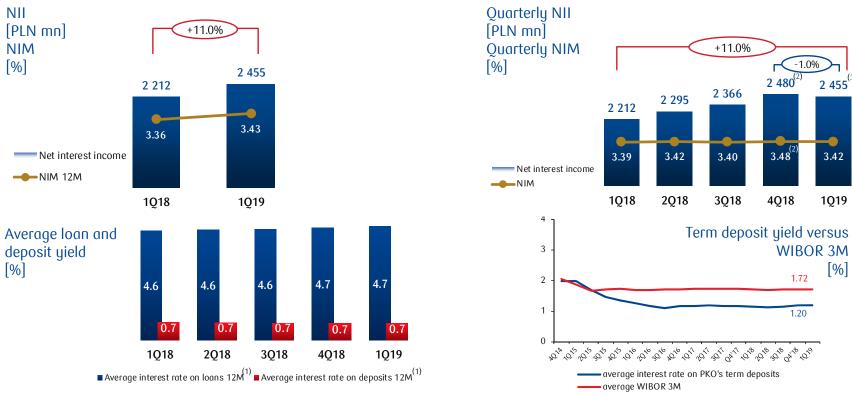


The increase in the result on banking activity mainly due to the increase in revenue from client financing

# FINANCIAL RESULTS Strong growth in NII







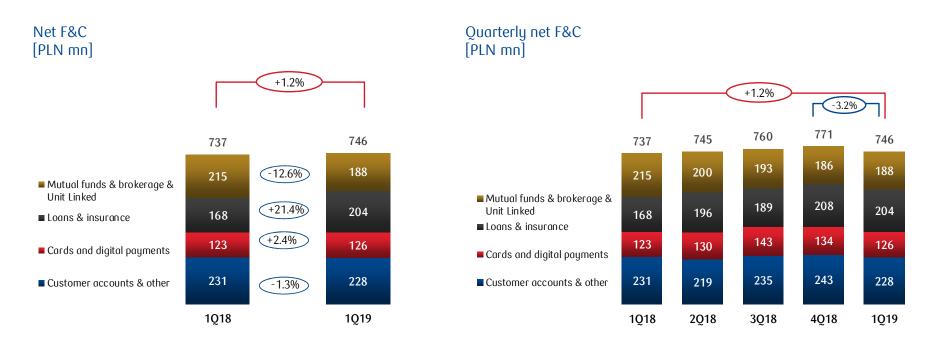
<sup>(1)</sup> Interest income (expense) for last 4 quarters / average net loans (deposits) of last 4 quarters

After non-standard transaction adjustments quarterly NII would amounted to PLN 2 450 million and quarterly NIM 3.44% The impact of the implementation of IFRS 16 in 1Q19 translated into a drop in the net interest income by PLN 5 million

# Stable net fee and commission result





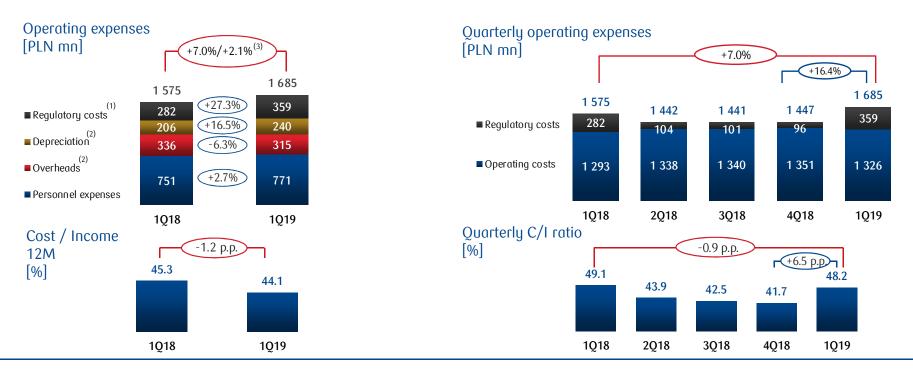


- Dynamic growth of loans and insurance, including the effect of an increase in commissions on corporate loans
- Decrease in F&C from customer accounts due to the migration of customers to a cheaper offer
- A drop in commissions related to the capital market following a change asset mix and regulatory changes

# High cost efficiency (C/I at 44.1%)







Costs influenced by higher costs of BFG, lower withholding tax and IFRS 16 implementation

<sup>(1)</sup> Regulatory costs includes: Banking Guarantee Fund, FSA, levies and administrative charges. Increase in BFG contributions and payments by PLN 155 million y/y (increase in the payment for the restructuring fund by PLN 181 million partly offset with a drop in the payment for the guarantee fund by PLN 26 million). Decrease in the costs of withholding tax by PLN 95 million. Growth in the fee for the PFSA by PLN 17 million.

<sup>(2)</sup> Increase in depreciation of assets under the right of use by PLN 49 million offset with a decrease in lease costs in connection with IFRS 16 by PLN 46 million.

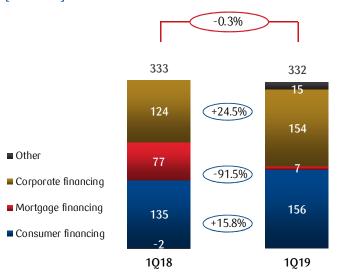
<sup>(3)</sup> Assuming no changes in regulatory costs, operating costs would increase by 2.1%.

# Cost of risk (0.57%) below strategically defined level









# Quarterly net impairment allowance [PLN mn]



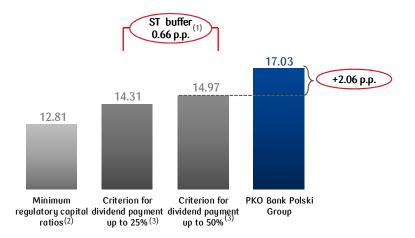
<sup>(1)</sup> The result on impairment allowance in 4Q18 was affected by the write-downs of equity holdings (in the amount of aprox. PLN 40-50 million).



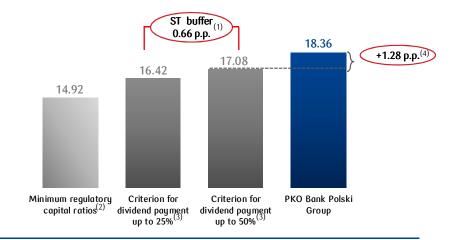


# Dividend payment: 49.8% of the stand-alone profit from 2018 (PLN 1.33 per share)





Total capital ratio (TCR) [%]



# Retaining PLN 1.67 billion of undistributed profit offers the dividend flexibility in the following years

<sup>(1)</sup> Polish FSA's additional buffer for the Bank's sensitivity to the adverse macroeconomic scenario amounted to 0.66 p.p. in comparison to 2.86 p.p. previously.

<sup>(2)</sup> Tier1: CRR 6% + systemic risk buffer 3% + conservation buffer 2,5% + OSII buffer 1% + FX buffer for the Group 0,31% TCR: CRR 8% + sustemic risk buffer 3% + conservation buffer 2.5% + OSII buffer 1% FX buffer for the Group 0.42%

<sup>(3)</sup> Having considered dividend payment adjustments for the following criteria:

K1 - share of the foreign currency mortgages for households in total receivables from non-financial sector (1019: 14.60 %; -0.25 p.p. q/g; -0.80 p.p. y/y) - adjustment by -20 p.p. (for >10% share)

K2 - share of the foreign currency mortgage granted in 2007/08 in total portfolio of foreign currency mortgages in PKO Bank Polski (1019: 45.56 %; +0,18 p.p. q/q; +0.28 p.p. u/u) - adjustment by -30 p.p. (for >20% share if K1>5%).





Double-digit net profit growth despite high regulatory burden

Further improvement of strategic financial ratios



Net profit of PLN 862 million + 13.9% y/y



More dividend flexibility in the following years thanks to PLN 1.67 bn of undistributed profit from 2018







Supplementary information, including macroeconomic backdrop

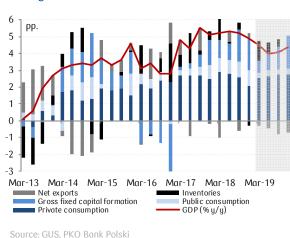
## MACROECONOMIC BACKDROP

## Poland resistant to slowdown abroad

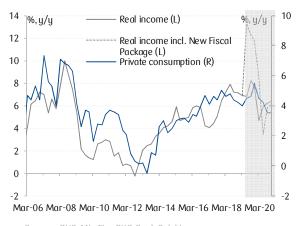




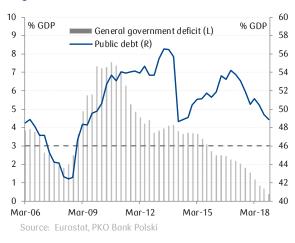
#### GDP growth breakdown



#### Households incomes and consumption



#### Key fiscal indicators (ESA 2010)



Source: GUS, PKO Bulik Polski

- Source: GUS, Min.Fin., PKO Bank Polski
- Poland has been resistant to global economic slowdown. Industrial output growth accelerated in 1q19 and relatively strong performance of export-oriented sectors shows that domestic producers are able to gain market share in foreign markets. In addition to export resistance to weakening global growth, Poland's GDP growth is stabilized by robust private consumption, which is driven by continued labour market boom, strong consumer sentiment and the prospect of new social transfers.
- Booming labour market and the new fiscal package will boost households disposable income. Accelerating incomes should maintain private consumption growth above 4.0% y/y until at least early 2020.
- Significant improvement in Poland's fiscal position (all-time low general government deficit in 2018) created room to stabilize economic growth with fiscal stimulus. Given the planned sources of funding the new fiscal package (measures aimed at further improvement in tax and social security contributions collection), the stimulus does not carry the risk of breaking fiscal rules. Rating agencies share such a view, as indicated by recent credit rating updates by Moody's, Fitch and S&P.

## MACROECONOMIC BACKDROP

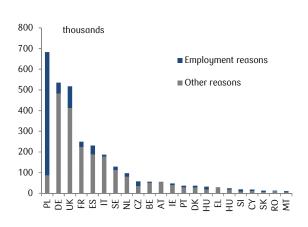
# Inflation up, interest rates stable



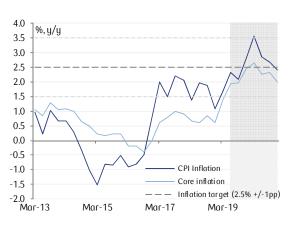


#### Inflow non-EU migrants in 2017

Source: Eurostat, PKO Bank Polski

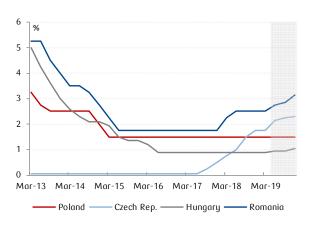


## Inflation measures



Source: GUS, NBP, PKO Bank Polski

#### Key interest rates in the CEE region



Source: NBP, Reuters Datastream, PKO Bank Polski

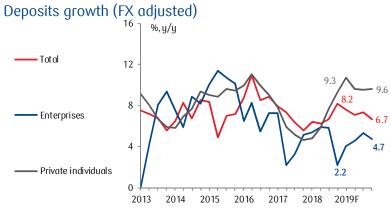
- A significant inflow of foreign workers alleviates tensions on the domestic labour market and positively affects public finances. As wage growth in Poland is weaker than in other countries in the region, external competitiveness of Polish companies improves.
- **CPI inflation has entered an upward trend**, both due to exogenous factors (food prices higher than the seasonal pattern, rising oil prices) and rising core inflation. Widening of the positive output gap and cost pressure point to a rise in the CPI inflation above the target by the end of 2019.
- The MPC has altered rhetoric regarding interest rate prospects. Although NBP governor still stresses that stabilization of interest rates by the end of 2020 is the most likely scenario, there are already six members of the Council who do not exclude an interest rate hike. This shows that the balance of risk for the most probable path of rates (no change) is skewed towards a hike.

# Macroeconomic forecasts

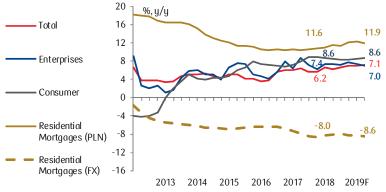




		2014	2015	2016	2017	2018F	2019F	2020F
GDP	% y/y	3.3	3.8	3.1	4.9	5.1	4.2	3.6
Consumption	% y/y	2.6	3.0	3.9	4.5	4.5	4.6	3.9
Investments	% y/y	10.0	6.1	-8.2	4.0	8.7	7.1	2.3
Fiscal deficit <sup>1)</sup>	% GDP	-3.7	-2.7	-2.2	-1.5	-0.4	-1.5	-1.4
Public debt <sup>1)</sup>	% GDP	50.4	51.3	54.2	50.6	48.9	47.7	46.5
CPI inflation	%	0.0	-0.9	-0.6	2.0	1.6	2.0	2.9
LFS unemployment rate	%	9.0	7.5	6.2	4.9	3.8	3.6	3.7
NBP reference rate	% еор	2.00	1.50	1.50	1.50	1.50	1.50	1.50
WIBOR 3M	% еор	2.06	1.73	1.73	1.72	1.72	1.70	1.70
EUR/PLN	PLN eop	4.26	4.26	4.42	4.17	4.30	4.35	4.45
USD/PLN	PLN eop	3.51	3.90	4.18	3.48	3.76	3.92	4.16







Source: Statistics Poland, Ministry of Finance, National Bank of Poland, PKO Bank Polski forecasts

1) In FSA2010 terms

CSR Dimond

# Key activities in 2017-2018







with an SMS code available

in branches

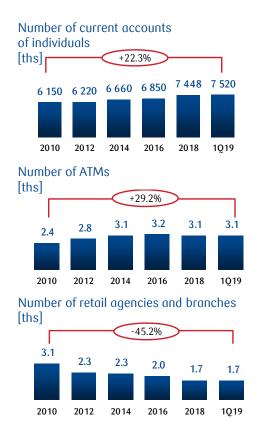
attractive employers

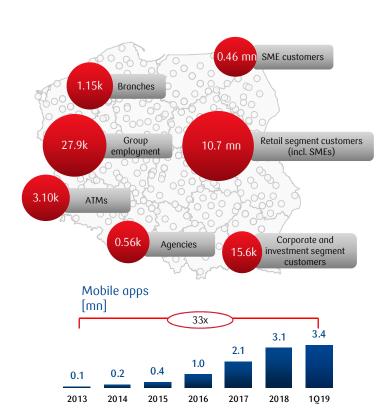
Trudatum platform

# PKO Bank Polski - undisputed leader of the Polish banking sector









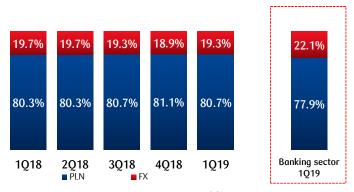




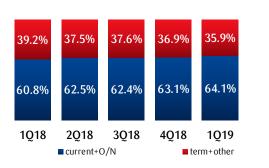


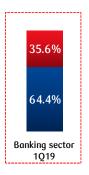
# Improvement of the structure of loans and deposits while maintaining high liquidity

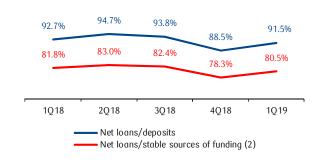
#### Currency structure of gross loans portfolio

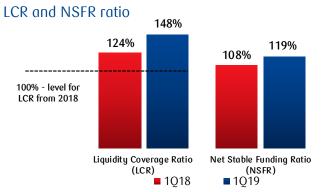












<sup>(1)</sup> Amounts due to customers

<sup>(2)</sup> Amounts due to customers and long-term external funding in the form of: covered bonds, securitization, senior unsecured bonds, subordinated debt; and amounts due to financial institutions.

# Customer financing portfolio quality – segments

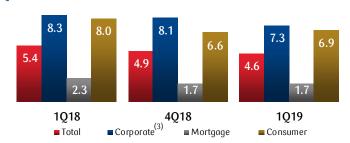




# Share of customer financing with recognized impairment<sup>(1)</sup> [%]



# Share of customer financing with recognized impairment $^{(1)}$ [%]



# Coverage of customer financing with recognised impairment by impairment allowances<sup>(2)</sup> [%]





<sup>(1)</sup> Defined for the portfolio covered by exposures measured at amortized cost and loans measured at fair value through other comprehensive income less restricted interest (fully covered by impairments).

<sup>2)</sup> Calculated by dividing the total impairments (both for exposures with and without recognized impairment) less restricted interest (fully covered by impairments) and gross exposures with a recognized impairment less restricted interest (fully covered by impairments).

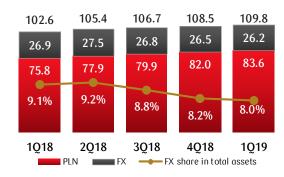
<sup>(3)</sup> SME data included

# Mortgage loans





# Volume of FX mortgage loans [PLN bn] (1)



# Average carrying value of mortgage loan [PLN ths] $^{(1)}$



# Volume of CHF mortgage loans [CHF bn] (2)



#### Average LTV



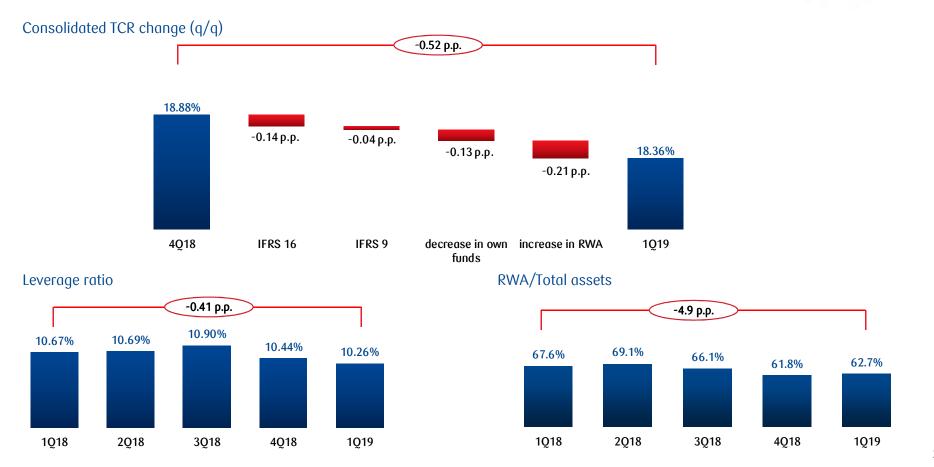
<sup>(1)</sup> Includes data of PKO Bank Polski and PKO Mortgage Bank

<sup>(2)</sup> The volume of housing loans in EUR was: 1Q18 786.1 mn; 2Q18 769.6 mn; 3Q18 752.2 mn; 4Q18 736.1 mn, 1Q19 719,3 mn

# Capital adequacy







# Key financial data





Profit and loss [PLN mn]

Balance sheet [PLN bn]

	1Q19	1Q18	y/y	4018	q/q
Net interest income	2 455	2 212	+11.0%	2 480	-1.0%
Net F&C income	746	737	+1.2%	771	-3.2%
Result on business activity	3 494	3 206	+9.0%	3 466	+0.8%
Administrative expenses	-1 685	-1 575	+7.0%	-1 447	+16.4%
Net impairment allowance	-332	-333	-0.3%	-413	-19.6%
Bank tax	-248	-228	+8.8%	-251	-1.2%
Net profit	862	757	+13.9%	1 009	-14.6%
Assets	325.8	295.1	+10.4%	324.3	+0.5%
Gross customer financing	241.2	225.3	+7.1%	238.7	+1.1%
Amounts due to customers	239.6	217.8	+10.0%	242.8	-1.3%
Stable financial resources	272.3	247.8	+9.9%	274.4	-0.8%
Total equity	39.7	36.6	+8.7%	39.1	+1.6%

# Key ratios





		1Q19	1Q18	y/y	4Q18	q/q
	ROE net	10.1	9.5	+0.6 թ.թ.	10	.0 +0.1 p.p.
Key financial	ROTE net	11.0	10.4	+0.6 թ.թ.	11	.0 0.0 p.p.
Ratios [%]	ROA net	1.2	1.1	+0.1 ρ.ρ.	1	.2 0.0 ρ.ρ.
[70]	C/I (2)	44.1	45.3	-1.2 ρ.ρ.	44	.1 0.0 р.р.
	NIM	3.43	3.36	+0.07 ρ.ρ.	3.4	+0.01 p.p.
Loan portfolio	NPL ratio (3)	4.6	5.4	-0.8 р.р.	2	-0.3 p.p.
Quality [%]	Coverage ratio <sup>(4)</sup>	79.1	75.4	+3.7 ρ.ρ.	74	.0 +5.1 p.p.
[14]	Cost of risk	0.57	0.69	-11.3 bps	0.	-1.7 bps
Capital position	TCR	18.4	17.8	+0.6 р.р.	18	-0.5 p.p.
[%]	Tier 1 capital ratio	17.0	16.4	+0.6 թ.թ.	17	.5 -0.5 ρ.ρ.

Return on equity reduced by intangible assets

(2) Net interest margin = net interest income of last 4 quarters / average interest bearing assets of last 4 quarters (formula consistent with that applied in the PKO Bank Polski Group Directors' Report)

(3) Share of loans with recognised impairment in total gross loans

(4) Coverage of loans with recognised impairment with impairment allowances

# Key operational data





PKO Bank Polski operating data (eop)	1Q18	2Q18	3Q18	4Q18	1Q19	y/y	q/q
Current accounts ('000)	7 189	7 267	7 362	7 448	7 520	+4.6%	+1.0%
Banking cards ('000)	8 462	8 651	8 771	8 893	8 994	+6.3%	+1.1%
of which: credit cards	885	902	919	932	942	+6.5%	+1.1%
Active mobile banking applications IKO ('000)	2 356	2 592	2 875	3 120	3 364	+42.8%	+7.8%
	'	•					•
Branches:	1 186	1 187	1 174	1 155	1 145	-3.5%	-0.9%
- retail	1 145	1 146	1 132	1 113	1 103	-3.7%	-0.9%
- corporate	41	41	42	42	42	+2.4%	0.0%
Agencies	712	600	590	577	557	-21.8%	-3.5%
ATMs	3 179	3 185	3 146	3 133	3 104	-2.4%	-0.9%
Employment eop (FTEs '000) Group	28.6	28.5	28.2	27.9	27.9	-2.4%	+0.1%

- The number of active IKO applications has increased by over 1 million y/y
- Employment decreased by over 700 full-time employees y/y

# Profit and loss account of the PKO Bank Polski Group





Profit and loss account (PLN million)	1Q18	2Q18	3Q18	4Q18	1Q19	y/y	q/q
Net interest income	2 212	2 295	2 366	2 480	2 455	+11.0%	-1.0%
Net fee and commission income	737	745	760	771	746	+1.2%	-3.2%
Other income	257	243	266	215	293	+14.0%	+36.3%
Dividend income	-	11	1	-	-	Х	х
Net income from financial instruments designated at fair value	17	(2)	34	(21)	24	+41.2%	х
Net foreign exchange gains	104	143	98	144	140	+34.6%	-2.8%
Gains/(losses) on derecognition on finacial assets and liabilities	37	57	35	6	53	+43.2%	+783.3%
Net other operating income and expense	99	34	98	86	76	-23.2%	-11.6%
Total income items	3 206	3 283	3 392	3 466	3 494	+9.0%	+0.8%
Net impairment allowance and write-offs	(333)	(377)	(328)	(413)	(332)	-0.3%	-19.6%
Total operating expenses	(1 575)	(1 442)	(1 441)	(1 447)	(1 685)	+7.0%	+16.4%
result on regulatory charges	(282)	(104)	(101)	(96)	(359)	+27.3%	+274.0%
Tax on certain financial institutions	(228)	(233)	(238)	(251)	(248)	+8.8%	-1.2%
Share in net profit (losses) of associates and jointly controlled entities	6	8	8	15	5	-16.7%	-66.7%
Profit before income tax	1 076	1 239	1 393	1 370	1 234	+14.7%	-9.9%
Income tax expense	(320)	(306)	(348)	(362)	(373)	+16.6%	+3.0%
Net profit attributable to non-controlling shareholders	(1)	-	3	(1)	(1)	0.0%	0.0%
Net profit attributable to the parent company	757	933	1 042	1 009	862	+13.9%	-14.6%

# Balance sheet of the PKO Bank Polski Group





Assets (PLN billion)	1018	2Q18	3Q18	4Q18	1Q19	y/y	q/q
Cash and balances with the Central Bank	16.3	10.0	13.4	22.9	15.4	-5.2%	-32.7%
Amounts due from other banks	3.8	5.0	8.2	7.7	6.2	+64.9%	-19.0%
Derivative instruments	2.3	2.7	1.9	2.6	2.9	+26.0%	+13.8%
Securities	44.0	47.5	44.5	48.5	54.5	+23.9%	+12.4%
Net customer financing	216.6	220.7	225.6	230.4	232.7	+7.4%	+1.0%
Tangible fixed assets	2.9	2.8	2.8	2.9	3.7	+28.1%	+25.6%
Other assets	9.3	10.1	9.7	9.2	10.4	+12.0%	+13.1%
TOTAL ASSETS	295.1	298.7	306.1	324.3	325.8	+10.4%	+0.5%
Liabilities and eqiuty (PLN billion)	1Q18	2Q18	3Q18	4Q18	1Q19	y/y	q/q
Amounts due to the central bank and due to banks	1.9	2.1	1.9	2.0	2.8	+49.1%	+38.9%
Derivative financial instruments	2.2	2.6	2.9	3.1	3.4	+50.4%	+7.4%
Amounts due to customers	217.8	219.5	225.5	242.8	239.6	+10.0%	-1.3%
Liabilities of insurance activities	1.0	1.1	1.2	1.3	1.4	+42.6%	+6.5%
Subordinated liabilities and debt securities in issue	29.0	30.8	30.9	31.4	32.5	+12.2%	+3.6%
Other liabilities	6.7	5.8	6.0	4.6	6.5	-3.3%	+43.0%
Total equity	36.6	36.8	37.7	39.1	39.7	+8.7%	+1.6%
TOTAL EQUITY AND LIABILITIES	295.1	298.7	306.1	324.3	325.8	+10.4%	+0.5%

# Supplementary information Customer financing





PLN billion	1Q18	2Q18	3Q18	4Q18	1019	y/y	q/q
Financing	211.5	215.9	219.8	223.1	226.2	+7.0%	+1.4%
mortgages	102.6	105.4	106.7	108.5	109.8	+6.9%	+1.1%
PLN mortgages	75.8	77.9	79.9	82.0	83.6	+10.3%	+1.9%
FX mortgages	26.9	27.5	26.8	26.5	26.2	-2.5%	-1.3%
corporate	51.9	52.1	54.0	55.2	55.8	+7.6%	+1.1%
consumer loans	26.5	27.5	28.1	28.2	28.7	+8.1%	+1.5%
SME	30.4	30.8	31.0	31.1	32.0	+5.1%	+2.7%
Debt securities	13.8	13.7	14.2	15.6	15.0	+8.4%	-4.1%
municipal bonds	7.4	7.5	7.9	9.4	9.4	+25.9%	+0.0%
corporate bonds	6.4	6.3	6.3	6.3	5.6	-12.0%	-10.3%
Gross customer financing	225.3	229.6	234.0	238.7	241.2	+7.1%	+1.1%
Net allowances for expected credit losses	-7.8	-8.9	-8.4	-8.2	-8.5	+8.5%	+3.5%
Net allowances for expected bond losses	-0.2	0.03	-0.04	-0.03	-0.03	-86.3%	+3.0%
Net customer financing	217.2	220.7	225.6	230.4	232.7	+7.1%	+1.0%

# SUPPLEMENTARY INFORMATION Customer savings





PLN billion	1Q18	2Q18	3Q18	4Q18	1Q19	y/y	q/q
Retail and private banking	190.0	193.9	197.4	207.7	214.4	+12.8%	+3.2%
deposits	144.4	145.4	146.1	155.1	161.0	+11.5%	+3.8%
retail mutual funds	29.7	31.4	33.1	33.5	33.2	+12.0%	-0.6%
saving treasury bonds	15.9	17.2	18.2	19.1	20.1	+25.9%	+4.9%
Corporate	44.4	44.8	49.0	55.1	48.5	+9.2%	-11.9%
SME	23.5	23.8	25.1	26.8	25.7	+9.5%	-4.2%
Customer savings	257.9	262.5	271.5	289.5	288.6	+11.9%	-0.3%

# Shares and rating





#### Basic information on shares

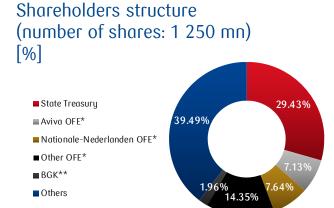
**Listed:** | Warsaw Stock Exchange since 10.11.2004.

Indices: WIG, WIG20, WIG30, WIG Banki

FTSE Russell, Stoxx 600

**ISIN:** PLPKO0000016

**Bloomberg:** PKO PW **Reuters:** PKOB WA



 $<sup>^{\</sup>star}\,$  Aviva, Nationale Nederlanden and other pension funds: data as of the end of 2018

## Rating

Rating:			Long-term		Short-term			
	Agency:	Deposits	Liabilities	Liabilities Counterparty risk		Liabilities	Counterparty risk	
	Moody's	A2 with stable outlook	A3 with stable outlook	A2	P-1	(P)P-2	P-1	

<sup>\*\*</sup> Bank Gospodarstwa Krajowego (Polish special purpose government bank)

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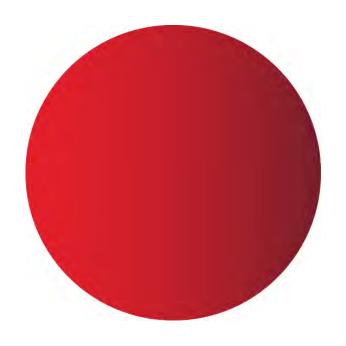
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Any differences in total balances, percentages and growth rates result from rounding the amounts to PLN million and rounding percentages to one decimal place.







## Contact details

**Investor Relations** Marcin Jabłczyński Pulawska 15 02-515 Warsaw

Tel: +48 22 521 91 82

E-mail: marcin.jablczynski@pkobp.pl

E-mail: ir@pkobp.pl

PKO Bank Polski IR website: www.pkobp.pl/investors

### Investor calendar

13 August 2019 | Publication of the 1H 2019 Report 7 November 2019 Publication of the Quarterly 3Q 2019 Report