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 $\label{localization} \begin{tabular}{l} Infoline (Mon-Fri~8:00-18:00): 801~36~36~36, 61~855~94~94~fees~according~to~the~phone~operators'~rates~Information: informacje@pkobp.pl, www.pkobp.pl \\ \end{tabular}$



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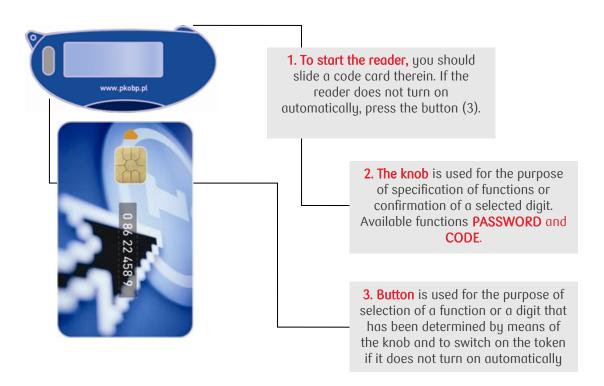
1. GENERAL INFORMATION

1.1. iPKO biznes ONLINE BANKING SYSTEM

iPKO biznes is the online banking system dedicated to institutional clients. The access to the system is ensured through a web browser, which means that additional installations on a specific computer are not necessary, and it is also possible for many Users to use the system any time.

1.1.1. HANDLING A TOKEN

A reader with an individual card of one-off codes in form of a microchip card constitute a set called token, that generates one-off passwords used for the purpose of logging-in and one-off codes for the purpose of authorization of transactions. Answers generated by a token have a form of 8 digits. A card of one-off codes in form of a microchip card is assigned to one User only. Therefore, it should be protected against an access of third parties in the same way as – for instance – bank cards.





Password function is aimed at generation 8-digit passwords used for logging in the system. **Code function** is used to generate a one-off code necessary for the authorisation of operations in the online service. After a request to enter the token answer for a specific code, one should:

- Selected the CODE option,
- Enter the required code number into the reader: by means of the knob one should select the first code digit and then approve it with the button,
- Enter the other digits of the code in the same way, each time confirming them by means of the button,
- In case of a mistake, select symbol ← with the knob and confirm it with the button. It will
 delete the digit that has been entered as the last one,
- After the whole code is entered, select symbol OK with the knob. The reader will generate an appropriate sequence of digits for the entered code. Generated code should be typed in the form.

AUTHENTICATION function is aimed at the Bank's authentication in relation to the Client. Thanks to it one may make sure that it is the Bank's employee who contacts a User.

SETTINGS function is used to change language setting and the working mode.

NOTE! In case of problems with the reader or loss of a card, please contact the INFOLINE.

1.1.2. HANDLING A MOBILE TOKEN

Token mobilny iPKO biznes (iPKO biznes mobile token) is an application downloaded to mobile phones that may be used instead of the fixed token. The iPKO biznes mobile token application must be downloaded and installed in a mobile device by a User of iPKO biznes.

Downloading of iPKO biznes mobile token requires an activation of the data transmission service by the mobile phone operator. It is also necessary to configure correctly the setting of Internet or GPRS service and fulfilment of the following requirements:

Java 2 Micro Edition:

- MIDP 2.0 or CLDC 1.0
- Configured Internet access
- Ca. 400kb of disk memory is required.

RIM BlackBerru:

- A phone equipped with RIM BlackBerry operating system
- System software ver. 5.0 or higher
- Ca. 400kb of disk memory is required.

Symbian S60:

- A phone equipped with Symbian S60 operating system of 3rd and 5th edition (9.1, 9.2, 9.3, 9.4)
- Ca. 400kb of disk memory is required.

Google Android:

- A phone equipped with Google Android S60 operating system
- System software ver. 1.5 or higher
- Ca. 760kb of memory in the disk is required.



Microsoft Windows Mobile:

- A touch screen phone equipped with Windows Mobile 5 and 6.
- Installed Net Compact Framework 3.5
- Ca. 800kb of memory in the disk is required.

iPKO biznes mobile token enables free of charge* generation of one-off codes for the purpose of confirmation of transactions in iPKO biznes application. A token enhances the security of logging into iPKO biznes.

*The only costs borne by the User include the charge (according to the phone operator's rates) for Internet connection at the moment when TOKEN iPKO biznes application is downloaded to a mobile phone and during the first launch of the application and PIN change.

The access to the mobile token application is protected with a PIN.

A User of iPKO biznes receives the initial PIN number with a link to download the application from the Bank in a form of a text message. The initial PIN shall be valid for not longer than 24 hours from the moment when the communication in form of a text message is dispatched. The initial PIN should be replaced with individual PIN during the first launch of the token. The individual PIN should consists of at least 4 and not more than 8 digits. The individual PIN is defined by the Client in the process of so called customisation. Customisation does not mean an activation of the token (the activation is not possible from the level of iPKO biznes mobile service). If a User fails to customise the mobile token or looses own PIN, the User is required to contact a phone consultant.

REMEMBER!

If you enter a wrong initial PIN three times, the application will be blocked and another installation and customisation will be necessary.

1.1.2.1. USING IPKO BIZNES MOBILE TOKEN APPLICATION

While launching the application, a User will see the main menu with the following options" "Password", "Code", "Info" and "Contact" that may be selected. The launch of the application does not require a confirmation with PIN number.

If a User selects "Info" option, he will receive information on the application. Having selected "Password" or "Code" message, he will be asked to enter his individual PIN to iPKO biznes token application. Having provided the PIN, he will receive required information: 8-digit password for logging to the online service or 8-digit code necessary for an authorisation of a transaction.

A request for PIN appears, if at least 2 minutes have passed from when "Code" or "Password" functions have been used for the last time. Every code generated by a token is unique and related to one transaction only. The token iPKO biznes application does not verify if correct PIN has been entered. If a User provides a wrong PIN, the application shall generate incorrect codes or passwords. Then logging into the service and authorisation of information will not be possible.

NOTE! If a code or password generated by the token is entered incorrectly three times, the token shall be blocked. You should contact a phone consultant to unblock it. If you have any problems in using iPKO biznes mobile token, please contact the INFOLINE (061 855 94 94).

A list of phone models that handle iPKO biznes token is available at the website of PKO Bank Polski.



1.1.3. SESSION ACTIVITY TIMER

There is the session activity timer in the upper right corner of the screen. It will help you to control the time remaining until the end of session activity. After 10 minutes you are to be logged out.

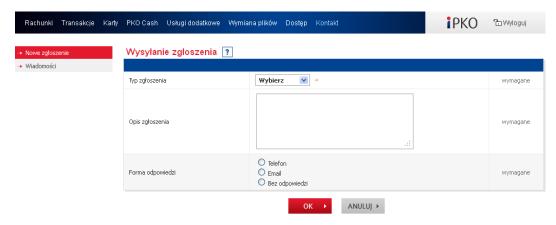


1.1.4. NAVIGATION IN THE SERVICE

The following buttons are used for navigation in the service: OK, Cancel, Execute, Change and Back, that result in specific activities.

1.1.5. CONTACT

All request may be submitted any time by means of the following request form:





2. SETTINGS

2.1. CONTEXT DATA

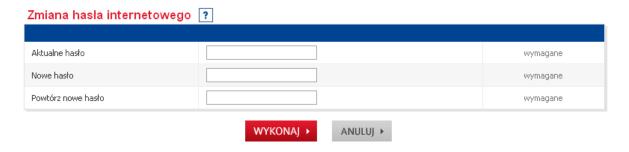
The iPKO biznes service enables work on the contexts, in respective configuration within the scope of companies. It means that if a User is entitled to render services to more than one company in the Internet service, it will be possible to select a context from a dropdown list in the right upper corner (a context is changed after "Change" (Zmień) function is selected). A User has specific rights within the scope of the context. Detailed information concerning such rights may be checked while selecting "Access" (Dostep) option in the menu, and the "Context data" (Dane kontekstu) in the submenu. If a User has no administrative rights to the context, neither administration functions nor information on other Users than the logged User will be presented to him.

2.2. ACCESS

"Access channels" (Kanały dostępu) option contains functions and information that are necessary for security management. Besides presentation of the dates of the last successful and unsuccessful login to the IT system or by phone, it is also possible to block the access to such services and change the Internet password.

2.3. CHANGE OF THE INTERNET PASSWORD

A change of the password in the Internet service takes place through typing an old password in the right field, and then typing a new password twice. A change of the password will be confirmed with a message.



2.4. BLOCKING OF THE ACCESS TO THE PHONE OR INTERNET SERVICE

Blocking of the access requires selection of "Block" (Zablokuj) option and then its confirmation with "Do" (Wykonaj) as the next step.



3. FUNCTIONALITY

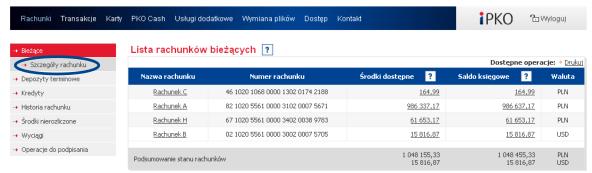
3.1. ACCOUNTS (RACHUNKI)

"Accounts" (Rachunki)option in the menu is a default page that appears after logging in. The screen presents news and a summary of all accounts, deposits and credits that are available within the context. A list of available accounts, term deposits and credits may be printed after "Print" (Drukuj) button is selected.



3.2. CURRENT (BIEŻĄCE)

"Current" (Bieżące) tag contains a list of all accounts that are made available within a given context. The information includes, for instance, account name and number, available funds, book balance and a currency of an account. You will be moved to "Account details" (Szczegóły rachunku) screen after you click on an account's name.



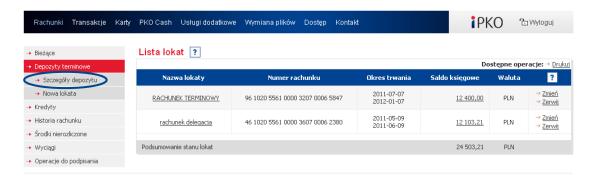
When you click on an amount in the column of "Available funds" (Środki dostępne) you will be moved to option "Unsettled funds" (Środki nierozliczone), while in case of "Book account" (Saldo księgowe) column you will be transferred to the "History of the account" (Historii rachunku).



Available funds mean total financial funds plus an amount of revolving credit or an admissible debit balance. Also unsettled funds have an impact (positive or negative) on total available funds. The book balance is the amount of financial funds credited on an account.

3.3. TERM DEPOSITS (DEPOZYTY TERMINOWE)

The "Term Deposits" (Depozyty terminowe) submenu contains a list of all term deposits that are available within the scope of electronic banking services. Such information includes, for instance name of a deposit/ automatic deposit, current book balance and currency. A selection of a name of any visible deposit will transfer a User to "Deposit details" (Szczegóły depozytu) screen.



3.4. NEW DEPOSIT (NOWA LOKATA)

To open a new deposit a User has to select the "New deposit" (Nowa lokata) tag. Appropriate rights and appropriate amounts of financial funds are required to open a deposit. A signature is not necessary for an opening of a deposit.

STEP 1 - Select an account, from which a deposit is to be made.





STEP 2 – Define duration of a deposit ("dni" = days, "miesiąc" = month, "miesięcy" = months).



STEP 3- Select currency of a deposit.



STEP 4 – Define, if a deposit is to be renewed automatically, a way in which the interests are to be disposed with and an amount.



[&]quot;Automat. odnawianie" – decides if a deposit is to be renewed automatically. "Nie" = No, "Tak" = Yes

[&]quot;Dysponowanie odstekami" – 2 options "Dopłata do lokaty" = interests added to a deposit, "Przelew na rachunek" = interests transferred to an account. "Kwota lokaty" = an amount of a deposit.

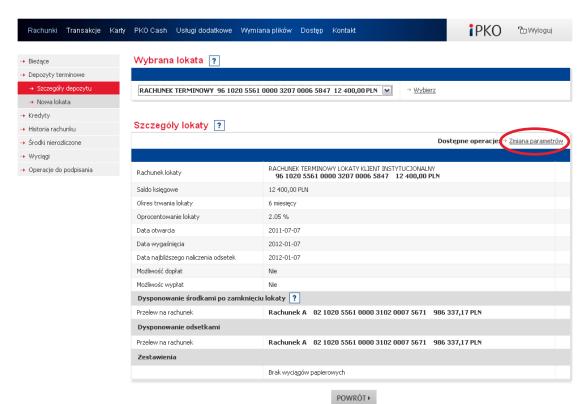


3.5. DETAILS OF A TERM DEPOSIT

Detailed information on a selected deposit. It includes for instance: deposit account, book balance, duration, interest rate, opening date, expiry date, the next date in which interests are to be credited, information on possibilities of additional payments and disbursements, the way in which funds and interests are to be disposed with when a deposit is dissolved and information if specifications are generated. A change of the parameters requires that "Change parameters" (Zmiana parametrów) or "Change" (Zmień) "Withdraw" (Zerwij) functions are selected on the list of deposits.



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3.6. MODIFICATION AND WITHDRAWAL OF A DEPOSIT. MANAGING SESSIONS OF AUTOMATIC DEPOSITS

When changing deposit parameters, a User may change the account to which interests accrued on a deposit are to be paid and make changes related to deposit renewal, that is to select or resign from automatic deposit renewal. A deposit is withdrawn, when funds are withdrawn from the deposit account before an agreed date. It entails a loss of all or some of the interests due. Deposit modification and withdrawal does not require a signature.



It is also possible to manage sessions of automatic deposits (switching off and on sessions defined previously in an agreement with the Bank).





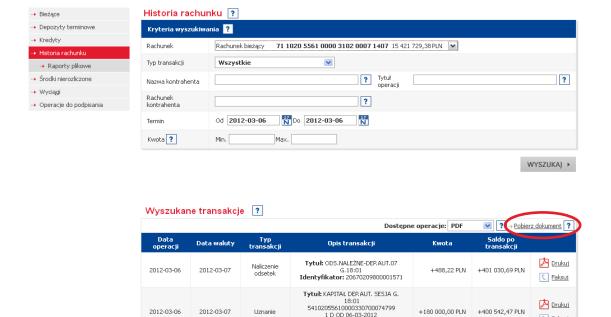
3.7. CREDITS (KREDYTY)

"Credits" (Kredyty) tag contains a list of credit agreements. The information includes, for instance: name, amount and currency of a granted credit, date and amount of the next credit repayment. If individual items on the list are concerned, the main information about a given credit have been presented, while the detailed data are presented on "Credit details" (Szczegóły kredytu) screen. Credit name serves as a link to this screen. It is also possible to get transferred there through a selection of "Credit details" function.

3.8. HISTORY OF THE ACCOUNT (HISTORIA RACHUNKU)

In the "History of the account" (Historia rachunku) tag there is information on every executed transaction that has changed the book balance of a given account. Transactions presented in the history of the account may be searched by type.

The data may be also searched by date, transaction amount, counterparty's name, a title of bank transfer and full number of the counterparty's account (counter-account). The search criteria may be combined with each other. Transactions presented in the list correspond to selected search criteria and are presented according to transaction dates. A transaction date is the date of physical performance of a transaction on the account, while the value date is the date when a transaction has been performed and had an impact on the amounts of funds available on an account. Interests accrue as from this date.



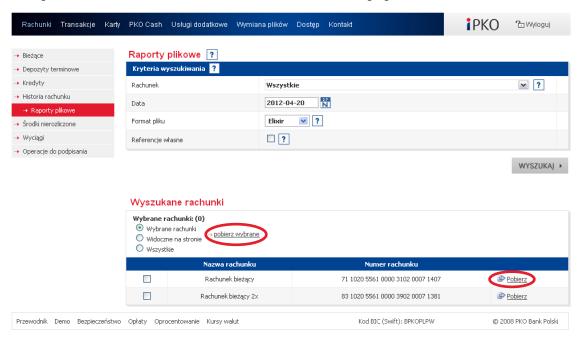
The history of transactions may be downloaded by means of "Download document" (Pobierz dokument) option. A User may order one of the following file formats: PDF, XLS (Microsoft Excel); CSV (text file with comma separated values); XML; HTML with a simple table opened by means of a browser. NOTE! All transactions debited from the account are presented with "-" sign and all credits to the account are presented with "+" sign. If a User types amounts without a sign in field "Minimum amount" (Kwota min.) and "Maximum amount" (Kwota max.) (or either of them), both debits and credits within a given range of amounts are to be searched for. In order to search for debits only, a User should type amounts preceded by a minus, and to search for credits – with plus signs.

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3.9. FILE REPORTS (RAPORTY PLIKOWE)

Under "File reports" (Raporty plikowe) tag a User may order a report in one of the following three formats, that may be selected: Elixir, MT940, Kontakt. (Kontakt is a format compliant with the format of files generated for Clients who used Kontakt electronic banking system).



Such reports facilitate the cooperation with financial and accounting systems. A sequence of characters therein may be easily imported and read by the majority of financial and accounting systems. The maximum period of which file reports are available is 90 days from the current date. To order a file report, a User needs to define: an account, a date – the date for which a report is to be generated and the file format. In order to download a report, it is necessary to use "Download" (Pobierz) option. It is also possible to download groups of reports. To do so, one needs to mark reports and use "Download selected ones" (Pobierz wybrane) options. The files will be saved in a package (in ZIP format).

If you marked "Own references" (Referencje własne) option, a report will contain references for the parties ordering individual transactions. A transfer of references is possible, if an order of transfer of references has been marked for a given account and also the ordering party granted such references when a transaction was performed.

3.10. UNSETTLED FUNDS (ŚRODKI NIEROZLICZONE)

Unsettled funds (Środki nierozliczone) are total funds from unsettled transactions. In case of debits: a transaction amount is blocked by the system when order of transaction performance is placed with a current date or when the banks executes a transaction ordered to be executed on a future date. Transactions made by a payment card result also in reduction of funds available at the time of execution of a transaction. Funds are to be unblocked after a transaction is settled. In case of credits: an amount received on an account increases your available funds and shall increase the book balance. The screen displays also unsettled transactions on the account. It displays information on unsettled transactions that in case of debits result in a reduction of available funds and in case of credits - an increase of available funds.

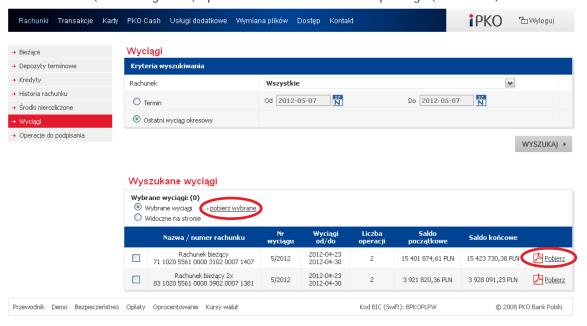


3.11. BANK STATEMENTS (WYCIĄGI)

In the "Bank statements" (Wyciągi) menu, a User may online download bank statements in PFD format for the last 12 months. On the first screen the system shows the last periodical bank statements for all accounts, as a default setting. A User may also search for bank statements:

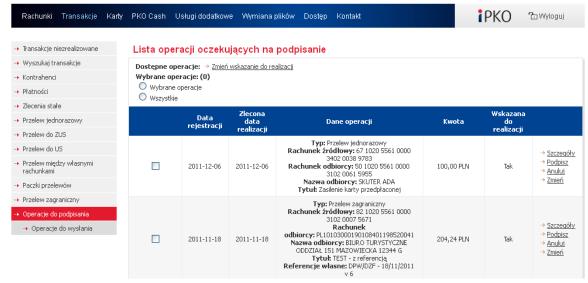
- For a single account,
- For specific period of time,
- By the bank statement number (having selected an account).

To download a bank statement, a User should use "Download" (Pobierz) option. It is also possible to collect groups of bank statements. To do so, a User should mark bank statements and use "Download marked items" (Pobierz wybrane) options. Files will be saved in a package (ZIP format).



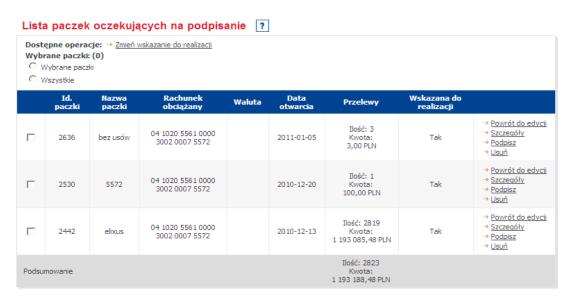
3.12. TRANSACTIONS TO BE SIGNED (OPERACJE DO PODPISANIA)

A selection of "Transactions to be signed" (Operacje do podpisania) option results in a transfer to the main menu "Transactions" (Transakcje) ->"Transactions to be signed" (Operacje do podpisania). First a list of transactions waiting to be signed will be displayed on the screen.





Below, there is also a list of packages waiting to be signed. "To be signed" (Do podpisania) status means that a package has been closed and transferred for authorisation. A package will remain in this status until its complete authorisation (collection of the required number or signature) or until a package is transferred for reedition.



3.13. TRANSACTIONS TO BE SENT (OPERACJE DO WYSŁANIA)

In iPKO biznes it is possible to sign a transaction/a package, but send it for execution at a later date. It is necessary if an execution of a given transaction/package depends on other actions such as an incoming transfer. A person responsible for an execution of a given transfer signs such transfer/package in compliance with the transaction signing scheme and then transfers it for release to a person authorised to "Release authorised transactions". To use the transaction release function, when the last signature is affixed one should use "Sent for execution" (Wysłać do realizacji) option and select "NO" (NIE).



All transactions/packages for which "NO" (NIE) has been selected for "Sent for execution" (Wysłać do realizacji) option will **not** be sent for execution, but they will be presented on "Transactions to be sent" (Operacje do wysłania) page. A responsible person "releases" a package/ transaction for execution by means of "Send" (Wyślij) option. Sending does not require a signature since a transaction was earlier signed.

→ Transakcje niezrealizowane	Lista operacji oczekujących na wysłanie							
→ Wyszukaj transakcje	Data Zlecona data		Dane operacji	Kwota				
→ Kontrahenci	rejestracji	realizacji	Dane operacji	KWOCU				
→ Płatności		2011-10-19	Typ: Przelew zagraniczny Rachunek źródłowy: 82 1020 5561 0000 3102 0007 5671					
→ Zlecenia stałe	2011-10-19		Rachunek odbiorcy: PL10103000190108401198520041 Nazwa odbiorcy: BIURO TURYSTYCZNE ODDZIAŁ 151 MAZOWIECKA	245,34 PLN	→ <u>Szczegóły</u> → <u>Wyźki</u> → <u>Usuń</u>			
→ Przelew jednorazowy			12344 G Tytuł: TEST - z referencją (nadpisanie daty 4)					
→ Przelew do ZUS			Referencje własne: DPW 19/10/2011 - zwolnienie 4					
→ Przelew do US		2011-09-20	Typ: Przelew jednorazowy Rachunek źródłowy: 82 1020 5561 0000 3102 0007 5671					
 Przelew między własnymi rachunkami 	2011-09-20		Rachunek odbiorcy: 10 1030 0019 0109 8511 9852 0017 Nazwa odbiorcy: Anna Kowalczyk Puławska 15 Tytuł: Wpłata	450,00 PLN	 → Szczegóły → Wyślij → Usuń 			
→ Paczki przelewów			Referencje własne: Zasilenie konta					
→ Przelew zagraniczny	2011-08-08	2011-08-08	Typ: Przelew jednorazowy	12,00 PLN				
→ Operacje do podpisania			Rachunek źródłowy: 46 1020 1068 0000 1302 0174 2188 Rachunek odbiorcy: 10 1030 0019 0109 8511 9852 0017		→ Szczegóły → Wyślij			
→ Operacje do wysłania			Nazwa odbiorcy: FINLANDIA SP ZOO HELSINKI 12 /234 Tytuł: TEST		→ <u>Usuń</u>			



It is possible to change parameters of sending for execution. To do so, one should choose "Change determination of execution" (Zmień wskazanie do realizacji) option which means a possibility to change "Send for execution" (Wysłać do realizacji) option from "Yes" (Tak) to "No" (Nie) or the other way round. A selection of "YES" (TAK) option means that having been signed in compliance with the signing scheme, a package of bank transfers is to be sent for accomplishment automatically. A selection of "NO" (NIE) option means that despite having been signed in compliance with the signing scheme, a package of bank transfers is to not be accomplished until an order is made to send them to the bank for the purpose of accomplishment. Such order may be placed by a User with appropriate rights only.



The functionality refers to the accomplishment and edition of the following transfers: one-off transfers (including transfers ordered at the payment level), transfers to the Social Insurance Institution, Tax Office, between own accounts, foreign bank transfers, packages of bank transfers.



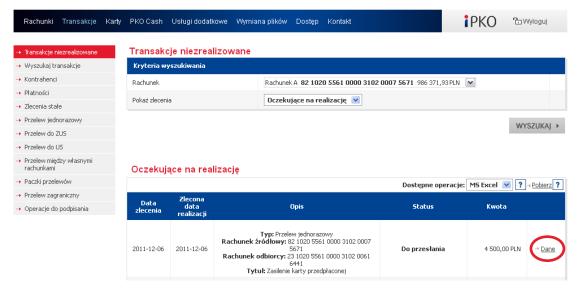
4. TRANSACTIONS (TRANSAKCJE)

4.1. UNACCOMPLISHED TRANSACTIONS (TRANSAKCJE NIEZREALIZOWANE)

The first screen of "Transactions" (Transakcje) menu ensures a quick access to the most important information on individual transactions. First the "Unaccomplished transactions" (Transakcje niezrealizowane) tag appears. In this menu a User may obtain information on transactions that have not been accomplished and have the following statuses:

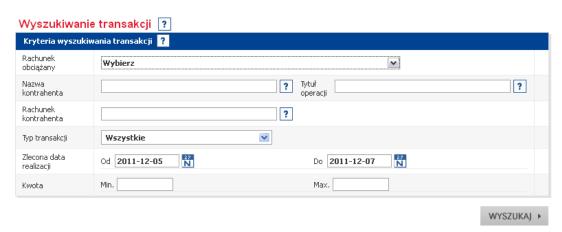
- Awaiting for accomplishment (for execution of sent orders by the banking system)-"Oczekujące na realizację",
- Rejected ("Odrzucone"),
- Cancelled ("Anulowane").

A selection of "Data" (Dane) will result in presentation of detailed information on a given transaction that has not been accomplished.



4.2. SEARCHING TRANSACTIONS (WYSZUKAJ TRANSAKCJE)

The function makes it possible to search for transactions ordered through iPKO biznes for the last 90 days. By means of "Search transactions" (Wyszukaj transakcje) function one may search transaction by full number of counterparty's account, counterparty's name, title of a transaction, ordered date of accomplishment or amount. The search criteria may be combined with each other.

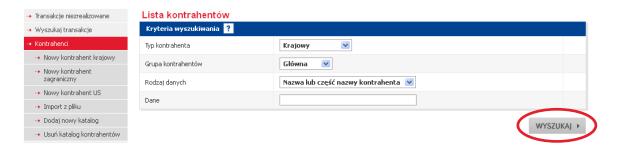




4.3. COUNTERPARTIES (KONTRAHENCI)

iPKO biznes provides a possibility to create a counterparty database both through manual adding of records and through an import from a file. It is also possible to create a structure of folders that enables division of counterparties into groups according to own criteria. One type of counterparties may be placed in one folder. Thus, for instance, domestic counterparties may not be recorded in a folder of foreign counterparties.

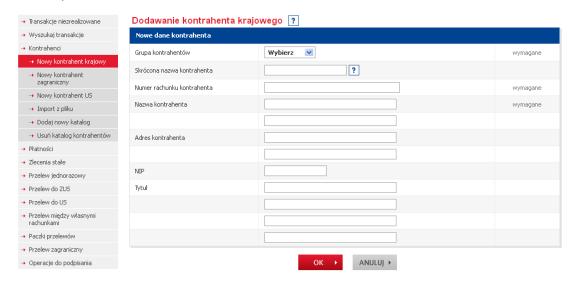
The counterparties presented in the list may be searched according to the whole of or a part of the counterparty's name, abbreviated counterparty's name, counterparty's account number, NIP (tax identification number), form symbol or payments to the Tax Office. If a User wants to find a counterparty, he has to mark respective criteria from a dropdown menu, enter searched data and click "Search" (Wyszukaj).



You may download counterparty's data from the list of found counterparties when you select "Pay" (Zapłać). You may also change or delete data, selecting "Change" (Zmień) or "Delete" (Usuń) in the counterparty list. When you select "Pay" (Zapłać), entries in the tag of a counterparty, bank transfer will be filled in. Then in the counterparty bank transfer form you should fill in a title of a bank transfer, amount debited from the account and a date on which a file is to be executed.

4.3.1. A NEW COUNTERPARTY

To create a list of defined counterparties, you should enter (or import from a file for domestic and foreign counterparties) the data of individual counterparties and you should select functions "New domestic counterparty" (Nowy kontrahent krajowy) or "New foreign counterparty" (Nowy kontrahent zagraniczny) or "New Tax Office counterparty" (Nowy kontrahent US) function. You should select a group (folder), define counterparty's name, bank account number, address, NIP (tax identification number) and a title of a bank transfer.





In case of a foreign counterparty you should also provide the counterparty's BIC code and counterparty's country. In case of a Tax Office counterparty, you should provide: number of Tax Office account, ID type, NIP (tax identification number) or supplementary identification and a form or payment symbol. Addition of a counterparty does not need to be confirmed with a one-off code.

4.3.2. ADDING AND DELETING A COUNTERPARTY FOLDER

To create a new counterparty folder, you should use "Add new folder" (Dodaj nowy katalog) option, then select a type (domestic, foreign or Tax Office) and give the folder name. To delete a folder, use "Delete counterparty folder" (Usuń katalog kontrahentów) option. Before a folder is deleted, all entries should be copied or deleted from it.



4.3.3. IMPORT OF COUNTERPARTIES FROM A FILE

A list of defined counterparties may be imported at once from a file through selection of "Import from file" (Import z pliku) option. Imported file may have one of the following formats: DOMESTIC COUNTERPARTIES (KONTRAHENCI KRAJOWI) or FOREIGN COUNTERPARTIES (KONTRAHENCI ZAGRANICZNI). While importing you should define an existing group (folder) or you may create a new one.

NOTE! If you import the same file another time, beneficiaries are to be added to the existing base.





4.4. PAYMENTS (PŁATNOŚCI)

A payment (predefined bank transfer) is a bank transfer form in which the payer's and recipient's accounts have been constantly defined. Addition, modification and deletions of payments require a signature and respective rights to the account, from which a payment is defined.

NOTE! An accomplishment of payments does not require a signature, but it requires respective rights to the account.



4.4.1. NEW PAYMENT (NOWA PŁATNOŚĆ)

In order to add new payment, you should select "New payment" (Nowa płatność) function from "Payments" (Płatności) submenu.

In "Creation of a new payment" (Utworzenie nowej płatności) form you should select an account number from which a file is to be made and define: payment's name, counterparty's account name, counterparty's name and optionally: counterparty's address and bank transfer title.

4.4.2. ACCOMPLISHMENT AND DELETION OF PAYMENTS

In order to execute a payment selected from the "List of payments" (Listy płatności) you should select "Pay" (Zapłać) function, which will transfer you to the "Execution of payments" (Realizacja płatności) form. When you execute a payment it is necessary to provide a title of a bank transfer, amount and currency of a payment, information whether a payment is to be executed through SORBNET system and a specification of a payment execution date. In order to delete a form from the "List of payments" (Liście płatności), you should select "Delete" (Usuń) function next to a given payment. A signature is required to delete a payment.

4.5. STANDING ORDERS (ZLECENIA STAŁE)

A list of standing orders contains all standing orders defined in electronic access channels and placed in the branch office. The list contains the following information: recipient's data, account number from which an order is paid, description of the order and amount.

NOTE! It is not possible to modify standing orders for variable amounts placed in the branch offices of PKO Bank Polski that refer to invoices sent directly to the Bank. In that case you may only view the details of an order. Standing orders paid to Tax Offices or the Social Insurance Institution are not presented in the online service.



4.5.1. NEW STANDING ORDERS (NOWE ZLECENIE STAŁE)

Defining a new standing order requires a completion of a form to which you may be transferred, when you select "New standing order" (Nowe zlecenie stałe) function. The form makes it possible to define a new standing order. To do so, you have to provide: account from which an order is to be paid, number of recipient's account, recipient's name, address, title, amount and currency, frequency, date of the next payment, final date of an order.

A signature is required to define a standing order.

Nowe zlecenie stałe - krok 2 z 2

Z rachunku	RACHUNEK BIEŻĄCY 04 1020 5561 0000 3002 0007 5572 408 011,36 PLN	
Numer rachunku odbiorcy	94 1140 2004 0000 3202 6182 9024	
Nazwa odbiorcy	RAZAGUI ABDEJELIL	
	UL. ZAMENHOFA 7/30	
Adres odbiorcy	10-579 OLSZTYN	
Tytuł zlecenia	ww	
Kwota	, 00 Waluta PLN 🔻	wymagane
Częstotliwość	C Co dzień / dni C Co 1 miesiąc V	wymagane
Data najbliższego wykonania	2011-05-14 N	wymagane
Data końca zlecenia	C realizowane do 2011-05-14 N	wymagane
	OK ► ZMIEŃ ► ANULUI ►	

4.5.2. MODIFICATION/ DELETION OF A STANDING ORDER

To modify or delete data in a standing order, you should select "Change" (Zmień) or "Delete" (Usuń) functions respectively next to a specific order on the list of standing orders. NOTE! While entering the data you should remember that the first payment of a standing order may take place not earlier than on the next working day after the date when it has been defined.

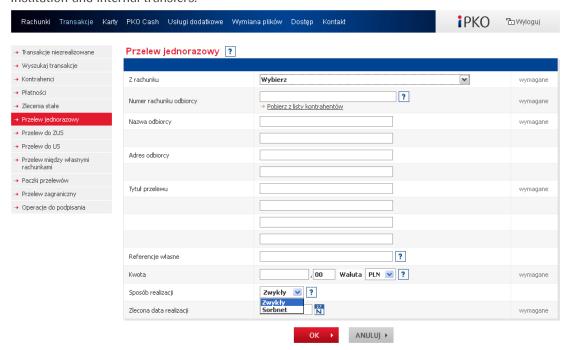
4.6. ONE-TIME BANK TRANSFER (PRZELEW JEDNORAZOWY)

In order to make a one-time bank transfer, you should select "One-time transfer" (Przelew jednorazowy) and then provide the details of a transfer completing all the required entries in the form. The form of a one-time bank transfer each time requires the following information: recipient's account (it may be selected from the list of counterparties), name and address of a recipient, amount, currency and title of a transfer and the date of its payment (current or future one). Own references are additional data that you may enter while executing a transaction. Provided reference number will be written at a bank statement, in confirmation and in the files exported from iPKO biznes application (if an order to transfer references was placed for a given account).

A bank transfer order may be placed any time. You should remember, however, that a bank transfer paid to a bank account in another bank will be executed at the next ELIXIR session, that takes place on business days during working hours of the Bank's Branch Offices. In iPKO biznes it is possible to make

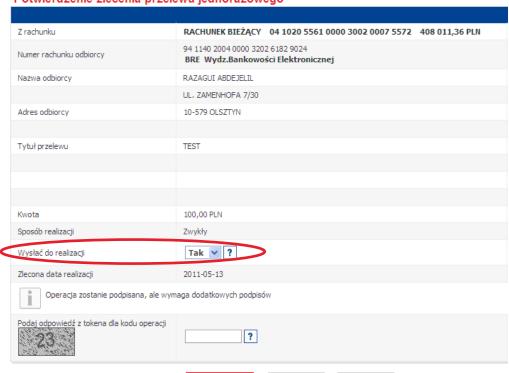


an URGENT or SORBNET transfer. A fee charged for a SORBNET transfer is higher than a fee for transfers paid through KIR. Orders in the amount of at least PLN 1 million are mandatorily paid through SORBNET. NOTE! The urgent transfer option does not refer to transfers to the Social Insurance Institution and internal transfers.



Order of one-time transfer requires a signature. There is "Send for accomplishment" (Wysłać do realizacji) option at the confirmation. If you select "YES" (TAK) option, it means that having been signed in compliance with the transaction signing scheme, a transaction is to be sent for accomplishment. If you select "NO" (NIE) option, it means that despite having been signed in compliance with the transaction signing scheme, a transaction is not to be accomplished until the order to send it to the bank for the purpose of its accomplishment is placed. Such order may be placed by a user with respective authorisation only.

Potwierdzenie zlecenia przelewu jednorazowego



WYKONAJ ▶

ZMIEŃ →

ANULUJ ▶



If a bank transfer (in particular SORBNET transfer) has a future date of accomplishment, it is notified to a User in a respective message when the last signature is affixed. In such case it is possible to change a future date into a current date by means of "Modify" (Popraw) order.

After "Do not modify" (Nie poprawiaj) option is selected, a bank transfer with a future date shall be deleted. When you select "Cancel" (Anuluj) option, the transaction will continue waiting for a signature. In case of an accomplishment of transaction with modified accomplishment date, earlier affixed signatures remain valid.

To use urgent bank transfers, such need must be notified to a Consultant in the Corporate Centre. Afterwards "Urgent" (Pilny) option will appear on the list of the modes of accomplishment.

4.7. TRANSFER TO THE SOCIAL INSURANCE INSTITUTION (PRZELEW DO ZUS)

A predefined form of transfers for the Social Insurance Institution (ZUS) is included in the iPKO biznes service, as well. Numbers of ZUS accounts are available on the dropdown list. A selection of an account depends on a type of contribution: social insurance - 51, health insurance - 52, Labour Fund and the Fund of Guaranteed Employee Payments (FPiFGSP) - 53, Bridge Pension Fund - 54. NIP (tax identification number) (10 digits) should be typed in without dashes and spaces. Type of additional ID: REGON (national business registry number) in case of a company, PESEL (Polish citizen identification number) in case of individuals (if a person has no PESEL number then a number of identity document or a passport should be entered). Type of payment - one of the following types of payment should be selected in this field:

- A Charge for payer's delay in delivery of an application
- B Charge for institution's delay in delivery of an application
- D Charge for delay in payment of a contribution
- E Enforcement
- M Contribution for a longer period than one month
- S Contribution for one month
- T Prolongation of the payment date
- U Instalment scheme

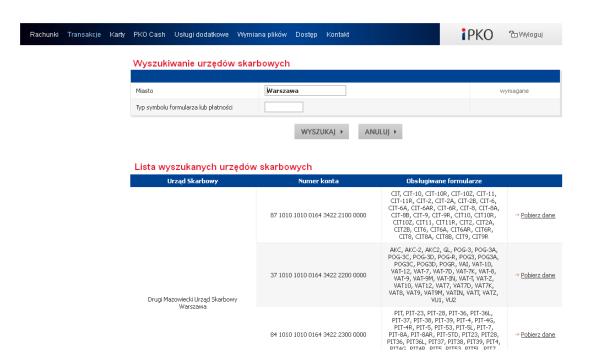
When you pay a contribution, you should define an application in YYYYMM format. The first two digits define a year and the other two – a month. For example, if you pay a contribution for May 2002, you should type in: 200205.

Application number should have a 2-digit form. Depending on a selected type of payment, in application number field you should type in the following data: if M or S type of payment was selected, a number form ranges 01-49 or 51-89 should be typed in; if A, B, D, E, T or U type of payment was selected, in the field of declaration number, you should type in one of the following numbers: 01, 40, 51, 70 or 80.

4.8. TRANSFER TO A TAX OFFICE (PRZELEW DO US)

To order a tax transfer, you should correctly complete all required fields in the form that is displayed after you select "Transfer to Tax Office" (Przelew do Urzędu Skarbowego) option from the submenu. An account number of a respective Tax Office may be collected from an existing data base, in which it is possible to search accounts by location and type of form or payment symbols handled by a given Tax Office.





A type of identification number of the payer may include: the tax identification number (NIP) or if there is no NIP - REGON (national business registry number) or PESEL (Polish citizen identification number). Payments related to a specific title (e.g. PIT-5) may be made only to the account number specified for such type of payments. Respective information and information on applicable form symbols are available at the website of the Parliament Office (http://www.sejm.gov.pl) and at the website of the Ministry of Finance (http://www.mf.gov.pl).

The form symbol may consist of two parts: letters and digits (e.g. PIT-5 or PIT-37).

In such case you should type it with or without a dash: PIT-5 or PIT5; but you should not type a space. The payment period should be given in the following form: first two digits (two last digits of a year) and then one of the following letters M,P,R,K,D,J (meaning respectively a month, half a year, year, quarter, decade of a month, day of a month) and then a number of a respective period (month - 01, ..., 12; half a year - 01 or 02; year- nothing, quarter - 01, ..., 04; decade - decade number 01, 02 or 03 and then the month number 01, ..., 12; day - day number 01, ..., 31 and then the month number 01, ..., 12).

4.9. TRANSFER BETWEEN OWN ACCOUNTS (PRZELEW MIĘDZY WŁASNYMI RACHUNKAMI)

To make a transfer of funds between own accounts available within one context, you should use "Transfer between own accounts" (Przelew między własnymi rachunkami) form. A signature is required to confirm transactions only when a transfer is made between accounts functioning under different agreements.



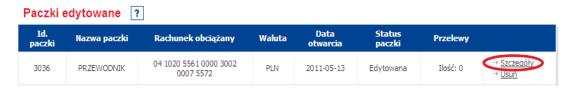
4.10. PACKAGES OF TRANSFERS (PACZKI PRZELEWÓW)

A package of transfers is a set of transfers accomplished from one account, that are subject to a common (one-off) authorisation. In order to make a package, you should select "New package of transfers" (Nowa paczka przelewów), assign a name and define the currency that is to be assigned to a given package. A package created in such a way will be added to the list of edited packages that is visible from the main tag of "Package of transfers" (Paczka przelewów). The features of a package of transfers are as follows:

- Transfers in the same package are debited from the same account,
- The ID of a person who created a package, so called package owner is assigned in the package,
- A single domestic package may contain different types of transfer orders: one-time, including SORBNET transfers, transfers to the Social Insurance Institution, transfers to the Tax Office, but it may not include foreign transfers,
- A foreign package may contain foreign transfers only,
- A single package may include transfers with different execution dates,
- A single package of foreign transfers may contain transfers in different currencies.

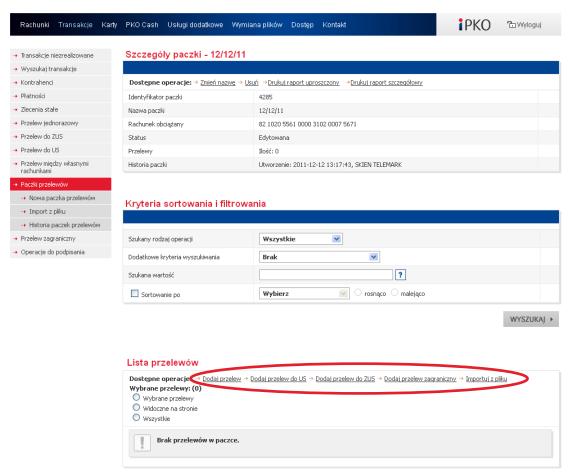


Another step in the process of package creation is adding transfers to such package or their importing from a file. To do this, you should select "Details" (Szczegóły). In case of a package that has "Edited" (Edytowana) status, it is also possible to modify or delete transfer orders.



Then transfers from the level of the "List of transfers" (Lista przelewów) should be added. In the course of the edition one-time transfers to a package, including SORBNET transfers, transfers to the Tax Office, transfers to the Social Insurance Institution that may be added to packages by an authorised User.

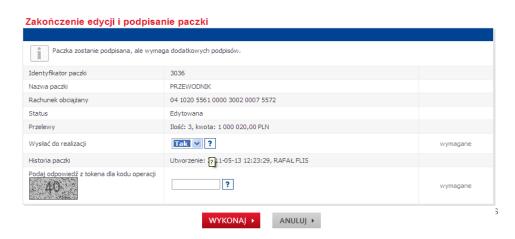




The edition should end after transfers are added to a package.

Szczególy paczki Dostępne operacje o Zakończ edvcje Zmień nazwe → Usuń → Drukui raport uproszczony → Drukui raport szczególowy Identyfikator paczki 3026 Nazwa paczki testjch Rachunek obciążany 04 1020 5561 0000 3002 0007 5572 Status Edytowana Przelewy Ilość: 1, kwota: 10,00 PLN Historia paczki Utworzenie: 2011-04-28 12:58:37, RAFAŁ FLIS

Then a package should be signed. A package may require additional signatures.



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A package starts to be visible in the list of executed packages that is visible from the level of the main tag of "Transfer packages" (Paczki przelewów) below the list of edited packages. Executed packages are the packages with the following status:

"To be signed" (Do podpisania) – this status means that a package was closed and sent for authorisation; the package will remain in "to be signed" status until it is fully authorised (the required number of signatures is collected) or until the package is sent for reedition, "To be sent" (Do przesłania) – this status means that a package has obtained all required authorisations and was submitted to the banking system for the purpose of accomplishment.

Paczki realizowane ?

Id. paczki	Nazwa paczki	Rachunek obciążany	Waluta	Data otwarcia	Status paczki	Przelewy	
3036	PRZEWODNIK	04 1020 5561 0000 3002 0007 5572	PLN	2011-05-13	Do podpisania	Ilość: 3 Kwota: 1 000 020,00 PLN	Powrót do edycji Szczegóły Podpisz Usuń

The list of packages contains also packages "To be released" (Do zwolnienia) that have been already signed and wait for being submitted to the Bank.

Any change in a package that has been partially authorised will cancel all earlier authorisations. NOTE! If there are any transfers with an earlier date in a package, a User is informed about it in a respective message when the last signature is affixed. For instance: note, the package contains transfers with a earlier date. Number of transfers with an earlier date: Modify, Do not modify, Cancel. In the course of handling of domestic transfer packages the following statuses may occur that narrow a type of transactions that may be performed at given time in a processed package:

- Edited (Edytowana) a package has such status directly after it is created; this status means that it is possible to add, delete and modify transfer orders within such package;
- To be signed (Do podpisania) this status means that a package was closed and submitted for authorisation. A package will remain in "to be signed" status until it is fully authorised (the required number of signatures has been collected) or until the package is submitted for reedition (the status of a package will change automatically to "Edited" (Edytowana) and all authorisations granted by then are to be removed;
- To be sent (Do przesłania) this status means that a package has obtained all required
 authorisations and was submitted for the purpose of its accomplishment to the banking
 system, it is not possible to edit the contents of a package;
- Sent (Przesłana) a package has been completely and correctly sent for accomplishment to the banking system; from the point of view of iPKO biznes all orders included in a package were registered in the banking system;
- Sent (there were rejected transfers) [Przesłana (wystąpiły przelewy odrzucone)] a package has been sent to the banking system, but some orders included therein were not registered.
- Sent and exported (there were rejected transfers) [Przesłana i wyeksportowana (wystąpiły przelewy odrzucone)] a package has been sent to the banking system, but some orders included therein were not registered; all orders that were not registered have been renewed.
- To be released (Do zwolnienia) a package is waiting to be released by an authorised person.

Detailed information on a given package is available after "Details" (Szczegóły) function is selected. The right column contains also other functions that may be available, depending on a status of a package.



The way of handling foreign packages is based on the need to perform an analysis of data through the bank's IT system before they are sent for accomplishment. Therefore, a foreign package order consists of three stages. The first stage includes a creation/imports of a package to iPKO biznes. At the second stage a package is sent for analysis to be performed. At the third stage a package is sent for accomplishment. All transfers that have successfully undergone the analysis are to be accomplished, while incorrect transfers are rejected.

In the course of handling of foreign packages, other statuses may occur that narrow a type of operations that may be performed at a given moment in relation to a package processed:

- During analysis (W trakcie analizy) a package containing at least one transaction that is in the course of data analysis,
- Edited (Edytowana) a package that contains only orders that have successfully passed through data analysis,
- Edited must be supplemented (Edytowana wymaga uzupełnienia) a package containing at least one transaction that has "To be supplemented" (Do uzupełnienia) status, that requires supplementation of data in respect to Fedwire / ABA Code,
- Edited it contains incorrect orders (Edytowana zawiera błędne zlecenia) a package that does not contain orders that need to be supplemented but it contains at least one order with "To be corrected" (Do poprawy) status or "Error, status unknown" (Błąd, status nieznany).

Paczki edvtowane ?



Id. paczki	Nazwa paczki	Rachunek obciążany	Waluta	Data otwarcia	Status paczki	Przelewy	
5275	ZG/05/01	82 1020 5561 0000 3102 0007 5671		2012-01-25	W trakcie analizy	Ilość: 3 Kwota: 3 853,79 USD	→ <u>Szczegóły</u>
5183	ZG/06/01	82 1020 5561 0000 3102 0007 5671		2012-01-20	Edytowana	Ilość: 20 Kwota: 6 569,07 PLN 26 771,54 EUR 6 111,89 USD	 → Szczegóły → Zakończ edycję → Usuń
5169	ZG/04/01	82 1020 5561 0000 3102 0007 5671		2012-01-20	Edytowana - zawiera błędne zlecenia	Ilość: 3 Kwota: 3 113,79 USD	 → Szczegóły Zakończ edycję → Popraw dane → Usuń
5166	ZG/11/12	82 1020 5561 0000 3102 0007 5671		2012-01-20	Edytowana - wymaga uzupełnienia	Ilość: 3 Kwota: 1 993,79 USD	 → Szczegóły → Uzupełnij dane → Usuń

Transfers in "To be corrected" (Do poprawy) status require data correction. To do so, you should use "Modify data" (Popraw dane) function that shows what data are incorrect. The "Modify data" function is on the site of packages and next to every incorrect transaction in the details of a package.

5169	ZG/04/01	82 1020 5561 0000 3102 0007 5671		2012-01-20	Edytowana - zawiera błędne zlecenia	Ilość: 3 Kwota: 3 113,79 USD	⇒ Szczegóły Zakończ edycie Popraw dane ⇒ Usun
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Transfers "To be supplemented" (Do poprawy) require that the name of recipient's bank is provided. To do so, you need to select "Supplement data" (Uzupełnij dane)option that shows a list of banks. The "Supplement data" function is on the site of packages and next to every transaction that needs to be supplemented, in the details of a package.



Transfers with "Error, unknown status" (Błąd, status nieznany) have not been correctly analysed due to technical problems. Such types of transactions should be submitted to an analysis again. To do so, you should mark transfers and use option "Wyślij do analizy", or copy a group of transactions to a new package, in result of which they will be submitted for analysis automatically.

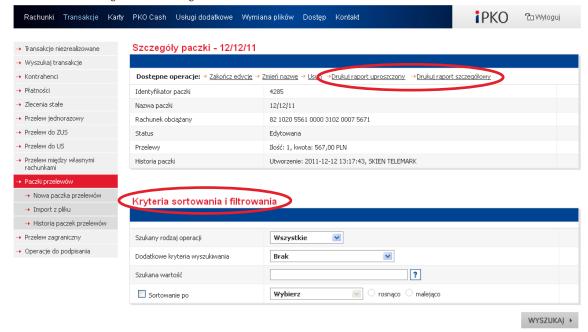
4.10.1. OTHER FUNCTIONS AVAILABLE TO AN EDITED PACKAGE

Printing reports of transactions from a package

In order to print a simplified report or a detailed report, you should enter into "Details" (Szczegóły) of a package and depending on your needs select "Print simplified report" (Drukuj raport uproszczony) or "Print detailed report" (Drukuj raport szczegółowy) options. After you select it, a report will be generated.

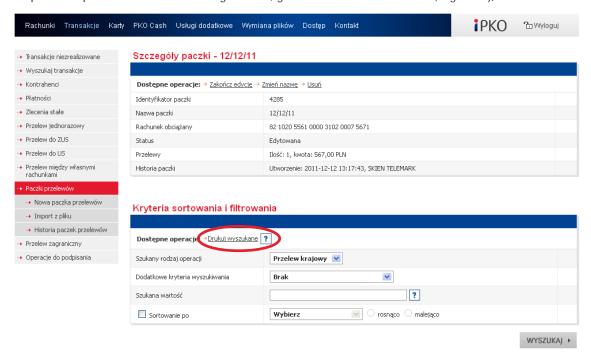
Sorting and filtering transfers in packages

In order to sort or filter transactions in a package, you should choose "Package details" (Szczegóły paczki) option and then define sorting of transactions according to predefined criteria (search type of transactions, additional criteria of searching, searched value – the function of searching any phrase makes it possible to find a recipient when you specify at least 3 subsequent characters, sorting according to ordered accomplishment date, account number, recipient number, description, amount, status, decreasing or increasing order.



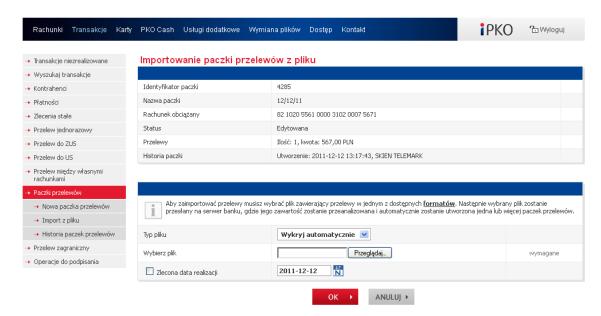


From the level of available functions it is possible to print out a report with transactions that have been searched earlier. "Print searched transactions" (Drukuj wyszukane) option prints them. If it is necessary to print a report with other searching criteria, you should select "Search" (Wyszukaj) button.



Importing a transaction to an existing package

If you want to add new transactions to a package that already exists, you should select "details" (Szczegóły) and then select "Import from file" (Importuj z pliku) link in the list of transfers. After a transfer to the screen of Importing a transfer package from a file (Importowanie paczki przelewów z pliku) you should select a file, from which additional transactions are imported.



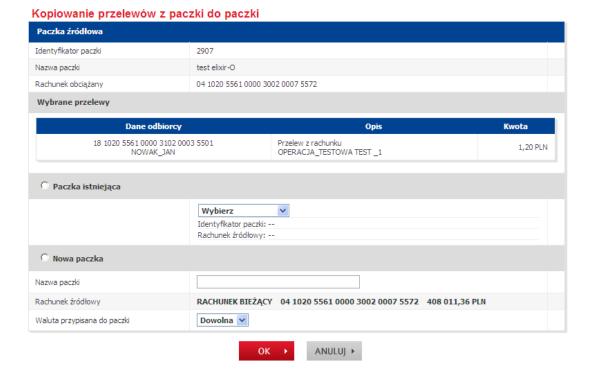
Foreign transfers may not be imported, copied or transferred to a package with domestic files and vice versa.



Copying and moving transfers between packages

Analogically to the above functionality, in the package details we select a "Copy to package" (Kopiuj do paczki) or "Move to package" (Przenieś do paczki) link. It is possible to use one of the three options of transfers that are to be moved to a package: selected transfers, transfers seen on a website and all transfers.

Selection of one of the above function will result in a move to the next screen – "Copying transfers from one package to another" (Kopiowanie przelewów z paczki do paczki) or "Moving transfers from one package to another" (Przeniesienie przelewów z paczki do paczki).



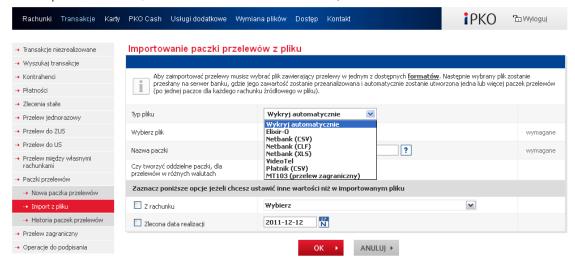
Functions referring to rejected transfers

If there are rejected transfers in a package, "Display a list of rejected transfers" (Wyświetl listę przelewów odrzuconych) is active. After you select it, you may see information on all rejected files in a package. Such rejected file may be copied to a package.



Import of a package of transfers from a file

In order to import a package of files, you should make available a file in one of the following formats: Elixir-O, Netbank (CSV), Netbank (CLF), Netbank (XLS), VideoTel, Płatnik (CSV) oraz MT103 (PLA). Then you should define file localisation through Review (Przeglądaj)option and complete the other fields of the form: Name of a package, Define if separate packages are to be created for transfers in different currencies, if necessary specify other values than in an imported file (package account, ordered accomplishment dates, account to settle the commission).



4.10.2. HISTORY OF TRANSFER PACKAGES

A history of transfer packages presents information on all executed packages (without any time limits) with a possibility to see their details.

4.11. FOREIGN TRANSFER (FOREIGN CURRENCY PAYMENT ORDER) – PRZELEW ZAGRANICZNY

It is possible to accomplish foreign transfers through iPKO biznes system, when you select "New foreign transfer" (Nowy przelew zagraniczny) option from "Foreign transfer" (Przelew zagraniczny) submenu in Transactions menu. The transactions presented in the list of foreign transfers may be searched according to transaction status. Data may be also searched according to the accomplishment date. Searching criteria may be combined with each other.

A foreign transfer is to be executed in a currency that is defined in an order. If a transaction currency is different that currency of an account from which it was ordered, then it will be converted according to the foreign exchange rates in the table of PKO Bank Polski (except negotiated exchange rate in case of a negotiated transaction).

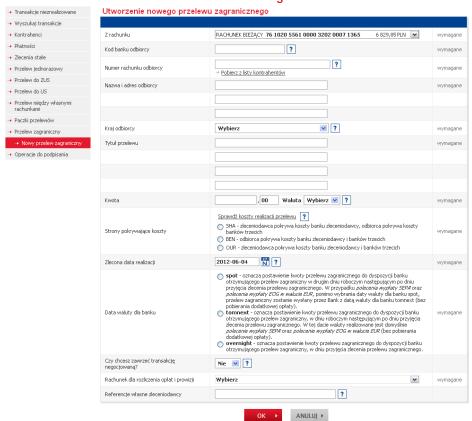
For correct accomplishment of a foreign transfer, you should fill in the following fields:

- BIC of recipient's bank BIC code (also called SWIFT code), that consist of eight or eleven
 alphanumeric characters. In case of payments made in USD to the banks in the territory of the
 United States you should provide 9-digit bank number, so called Fedwire (FW) code, that is
 also called ABA code.
- Recipient's account number the account number should be entered in the format binding for
 a country and bank that holds such account. In particular, it may be an account number in
 IBAN format, that is an account number preceded by so called ISO code of a country, in which



counterparty's bank is located (e.g. in case of Great Britain ISO code is "GB", and for Germany it is "DE"),

- Recipient's name and address
- Recipient's country
- Title of a transfer
- Amount and currency of a transfer (it is possible to make a foreign transfer in PLN),
- Parties that bear the costs you should define the way in which fees and charges for
 accomplishment of a transfer are to be settled (costs may be borne by a party that orders a
 transfer or by a recipient, it is also possible to divide the costs between by a party that orders
 a transfer and a recipient),
- Ordered transaction date
- Value date for the bank- available options are: spot, tomnext, overnight
- "Do you want to enter into negotiated transaction?" (default value NO) NOTE! In order to accomplish negotiated transactions of exchange of convertible currencies, it is necessary to enter into a framework agreement that enables an execution of such transactions in the branch office with which an account is held. A payment order using negotiated exchange rate will be accomplished after a delivery of a confirmation of currency exchange transactions, within 1 business day. Otherwise an order shall be rejected automatically.
- Account for settlement of fees and charges.



After fields are completed, a transfer shall be submitted for an analysis. Correct analysis will enable a move to the next page that makes it possible to sign a foreign transfer. After a transfer is accomplished, it is possible to save counterparty's data. If an error is detected during an analysis, fields that need to be corrected will be marked in the form.



5. CARDS (KARTY)

The card module in iPKO biznes application presented information on three types of cards:

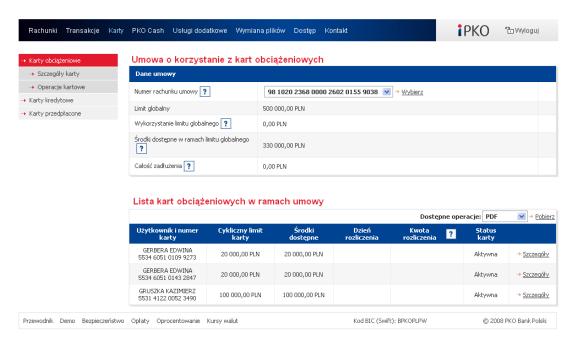
- Debit cards,
- Credit cards,
- Prepaid cards .

5.1. DEBIT CARDS (KARTY OBCIĄŻENIOWE)

The debit card module in iPKO biznes application enables:

- Presentation of information on an agreement concerning use of debit cards,
- Review of the history of transactions and unsettled transactions for a selected card,
- Obtaining information about a balance and funds available on a card,
- A possibility to generate and print reports with the history of settled and unsettled transactions for a selected debit card,
- A possibility to print confirmations of a single transaction made by means of a debit card.

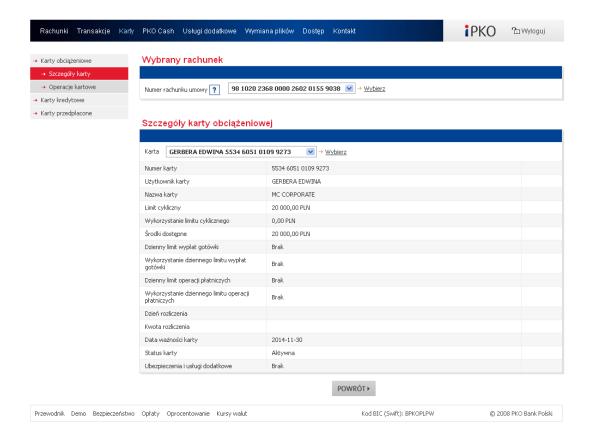
The page presents a list of current accounts for which debit card agreements have been concluded. Below, there is information about a selected agreement and a list of debit card issued under the agreement.





5.1.1. CARD DETAILS (SZCZEGÓŁY KARTY)

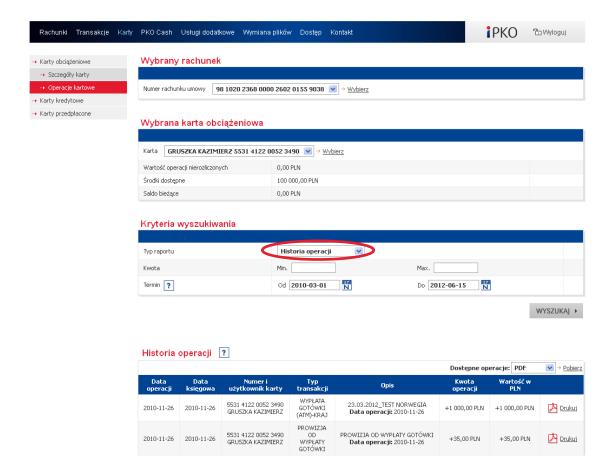
The page provides information on a given debit card issued under the agreement. To display the details of a debit card, you should provide a number of the account agreement and a card.





5.1.2. HISTORY OF TRANSACTIONS (OPERACJE KARTOWE- HISTORIA OPERACJI)

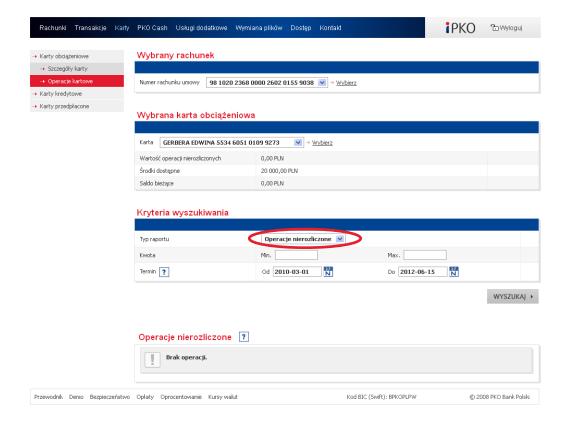
The history of transactions contains information on executed and settled transactions that changed the book balance of the debit card account. You should provide the number of account agreement and a card to display the history. Additional searching criteria include date and amount of a transaction. It is possible to download and print out a report with a history of transactions for a selected card in five available formats. Moreover, it is also possible to print out a confirmation for a single transaction.





5.1.3. UNSETTLED TRANSACTIONS (OPERACJE KARTOWE – OPERACJE NIEROZLICZONE)

The page of card transactions provides also information on card payments and disbursements from ATMs for amounts that have been then blocked by the bank (unsettled transactions). A card account shall be finally debited at the moment of settlement of a transaction, that most often takes place within a few days from when a transaction is executed. Unsettled transactions have an impact on the amount of funds available on a card. It is also possible to download and print out a report on unsettled transactions for a selected card in five available formats.



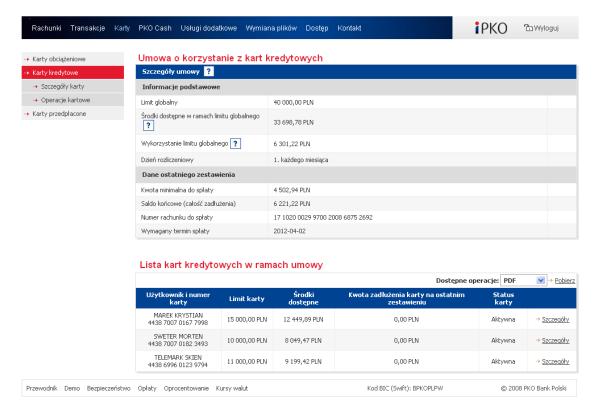


5.2. CREDIT CARDS (KARTY KREDYTOWE)

The credit card module in iPKO biznes application enables:

- Presentation of information on an agreement concerning use of credit cards,
- Review of the history of transactions and unsettled transactions for a selected card,
- Obtaining information about a balance and funds available on a card,
- A possibility to generate and print reports with the history of settled and unsettled transactions for a selected credit card,
- A possibility to print confirmations of a single transaction made by means of a credit card.

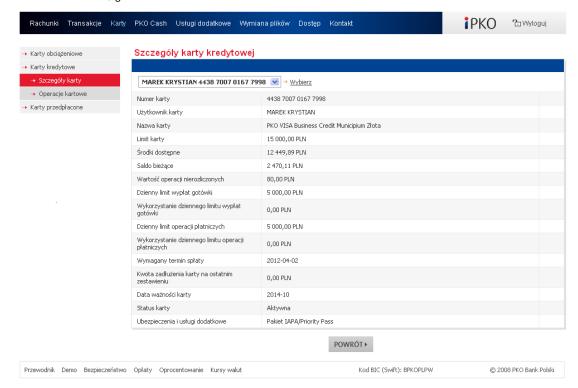
The page presents detailed information on the credit card agreement and the data from the last specification of transactions made by means of the cards. Below, there is information about credit cards issued under the agreement.





5.2.1. CARD DETAILS (SZCZEGÓŁY KARTY)

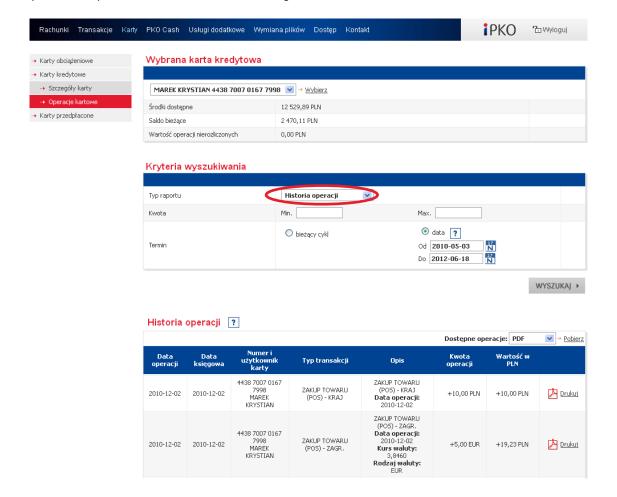
The page provides information on a given credit card issued under the agreement. To display the details of a credit card, you should select a card.





5.2.2. HISTORY OF TRANSACTIONS (OPERACJE KARTOWE - HISTORIA OPERACJI)

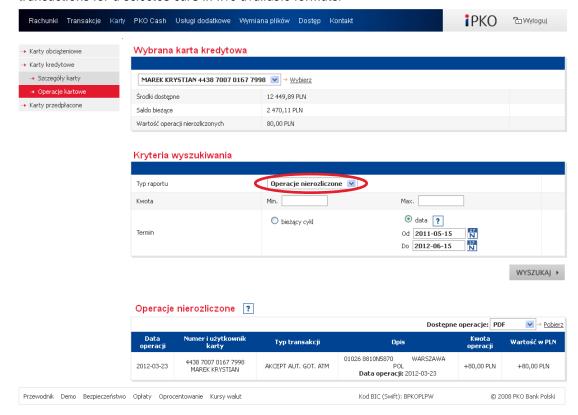
The history of transactions contains information on executed and settled transactions that changed the book balance of the credit card account. You should select a card to display the history. Additional searching criteria include date and amount of a transaction. It is possible to download and print out a report with a history of transactions for a selected card in five available formats. Moreover, it is also possible to print out a confirmation for a single transaction.





5.2.3. UNSETTLED TRANSACTIONS (OPERACJE KARTOWE – OPERACJE NIEROZLICZONE)

The page of card transactions provides also information on card payments and disbursements from ATMs for amounts that have been then blocked by the bank (unsettled transactions). A card account shall be finally debited at the moment of settlement of a transaction, that most often takes place within a few days from when a transaction is executed. Unsettled transactions have an impact on the amount of funds available on a card. It is also possible to download and print out a report on unsettled transactions for a selected card in five available formats.



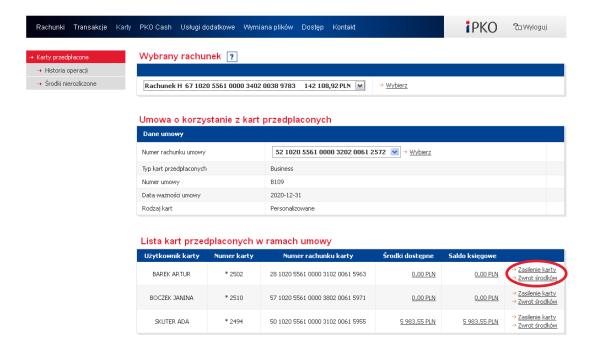


5.3. PREPAID CARDS (KARTY PRZEDPŁACONE)

The prepaid card module in iPKO biznes application enables:

- Presentation of information on an agreement concerning use of prepaid cards,
- Review of the history of transactions and unsettled transactions for a selected card,
- Obtaining information about a balance and funds available on a card,
- A possibility to print out reports with the history of transactions of prepaid cards,
- Card prepayment,
- Repayment of funds from a prepaid card to the main account of the agreement.

The page presents a list of current accounts to which prepaid card agreements have been concluded. Below there is information on a selected agreement and a list of prepaid cards issued under the agreement.





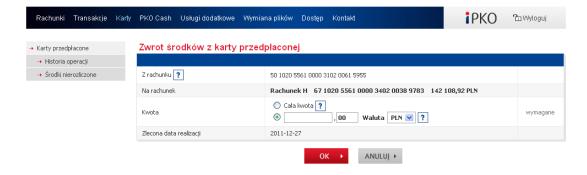
5.3.1. CARD PREPAYMENT (ZASILENIE KARTY)

Funds are paid to the specified prepaid card account. It is also possible to pay funds to such account on a specific date.



5.3.2. REPAYMENT OF FUNDS FROM THE CARD (ZWROT ŚRODKÓW)

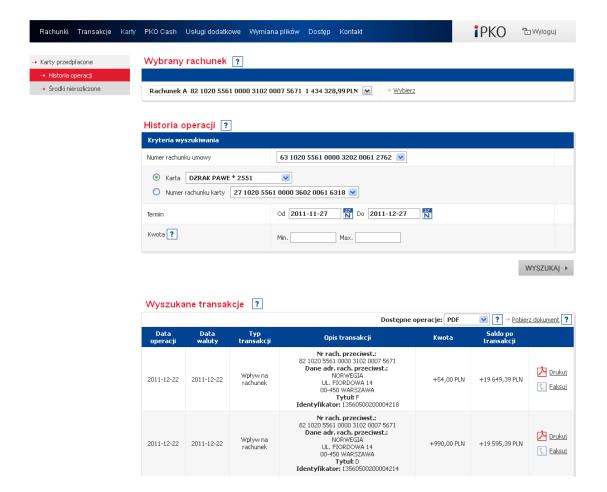
Funds from a selected prepaid card account are to be paid to the main account of the agreement. It is also possible to return the whole or a part of the amount kept on the card account.





5.3.3. HISTORY OF TRANSACTIONS (HISTORIA OPERACJI)

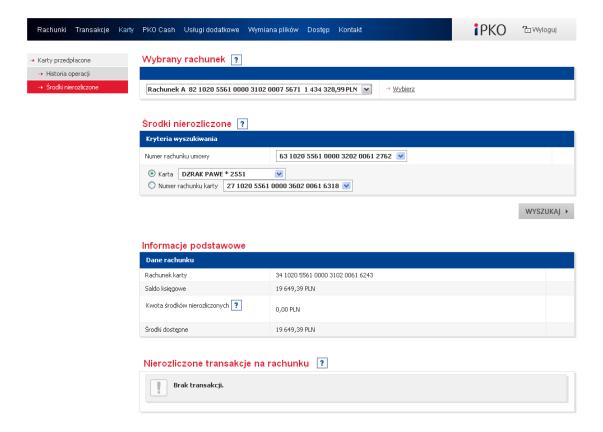
The history of transactions contains information on executed and settled transactions that changed the book balance of the prepaid card account. You should define a number of account of the agreement and a card or number of card account to display the history. Additional searching criteria include date and amount of a transaction. It is possible to print out a report with a history of transactions for a selected card in five available formats.





5.3.4. UNSETTLED FUNDS (ŚRODKI NIEROZLICZONE)

The page of unsettled funds provides also information on card payments and disbursements from ATMs for amounts that have been then blocked by the bank. A card account shall be finally debited at the moment of settlement of a transaction, that most often takes place within a few days from when a transaction is executed. Unsettled transactions have an impact on the amount of funds available on a card.





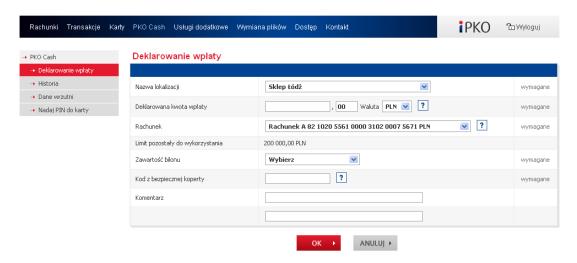
6. PKO CASH

PKO Cash is the module in iPKO biznes application that enables online registration and management of closed payments. Basic functions of the module are as follows:

- Online declaring of closed payments,
- Tracing closed payments made by individual entities (visible payment status from the registration until the amount is credited on the account),
- Review of payment history and preparing reports from individual localisations in an analytical and collective form,
- Checking if a (night) depository is available,
- Providing/changing the PIN number on the card to the night depository.

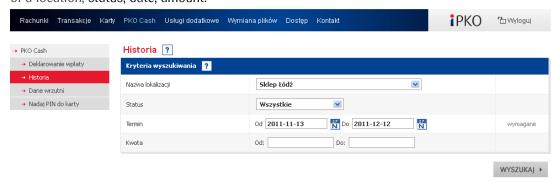
6.1. DECLARING PAYMENTS (DEKLAROWANIE WPŁATY)

To declare a payment, you could perform the following activities: define localisation, define amount and currency of payments, contents of coins, select an account and enter a code from a safe envelope. You may also add a comment. A payment is to be recorded on an account after it is deposited in the depository.



6.2. HISTORY (HISTORIA)

A history of payments enables searching for closed payments according to the following criteria: name of a location, status, date, amount.

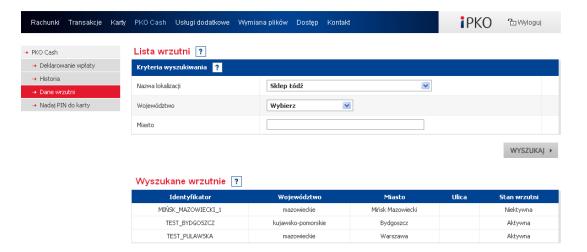


Infoline (Mon – Fri 8:00-18:00): 801 36 36 36, 61 855 94 94 fees according to the phone operators' rates Information: informacje@pkobp.pl, www.pkobp.pl



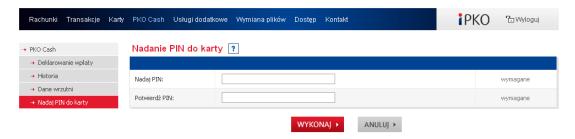
6.3. DEPOSITORY'S DATA (DANE WRZUTNI)

The page enables searching for deposits according to the following criteria: name of a location, voivodeship, town. Depository's status is presented next to searched depositories. Online payments may not be made in a depository to which information on "Unavailable" (Niedostępna) status is attached.



6.4. GRANTING A PIN CODE (NADANIE PIN DO KARTY)

It makes it possible to change a PIN to the depository's card. The card enables use of all available depositories. To change a PIN you do not need to know the previous PIN number.





7. ADDITIONAL SERVICES (USŁUGI DODATKOWE)

Through iPKO biznes application you may have access to specific bank services offered by PKO Bank Polski. In the left menu there is a list of currently available services. To continue, you should select a respective item in the menu. At the moment, within the scope of iPKO biznes application it is possible to access foreign trade transactions (Tradeservice) and services related to negotiations of exchange rates (iPKO dealer). If you wish to use these functions, you need to sign separate agreements.

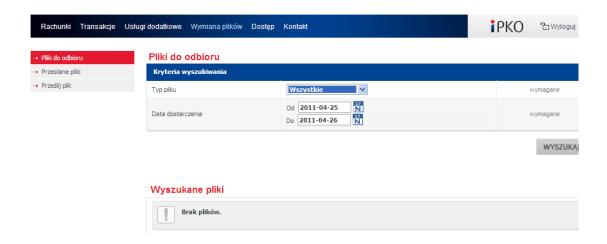




8. EXCHANGE OF FILES (WYMIANA PLIKÓW)

To facilitate User's communication with the Bank, a service of file exchange has been offered. It enables dispatches of different types of files to the Bank and their collection from the Bank. Such files include for instance files related to handling of microaccounts and other files with reports in any format. A User may send or receive a file from the Bank when he selects a respective button in the submenu:

- Files to be received (Pliki do odbioru),
- Sent files (Przesłane pliki),
- Sent a file (Prześlij plik).

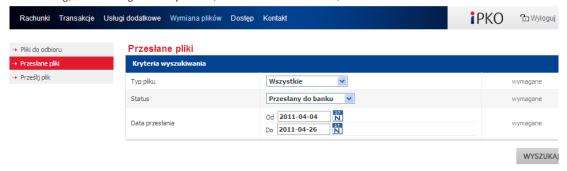


8.1. FILES TO BE RECEIVED (PLIKI DO ODBIORU)

This function enables searching for files sent by the Bank within the last 90 days. It may be done after a type of a file and a time range of file delivery by the Bank is defined. Having selected "Search" option, a list of found files appears. You may download the files and see them in another window.

8.2. SENT FILES (PRZESŁANE PLIKI)

When a User selects this option, he may see a list of files that were sent by him to the Bank within the last 90 days. To do so, a User should define: a type of file, status (all, sent to the bank or in the course of sending), time range of dispatch (that is dates from—to).



After a User selects "Search" (Wyszukaj) option, a list of found files with specific parameters shall appear.

Infoline (Mon – Fri 8:00-18:00): 801 36 36 36, 61 855 94 94 fees according to the phone operators' rates Information: informacje@pkobp.pl, www.pkobp.pl



8.3. SEND A FILE (PRZEŚLIJ PLIK)

To send a file you should select "Send file" (Prześlij plik) option from the submenu. A new window then opens, when you should define a type of file and then import it selecting "Review" (Przeglądaj) button. When you accept it with "OK" button, you will see message: "File is being sent" (Trwa przesyłanie pliku) and then "File has been sent" (Plik został przesłany).



9. SAFETY

9.1. BROWSER SETTING

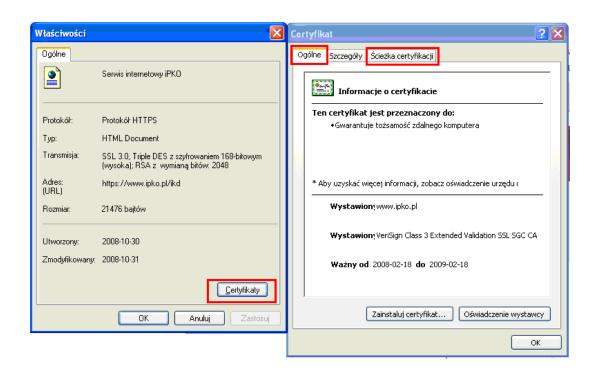
While performing transactions in the iPKO biznes system it is recommended to use most recent browser versions: Firefox (Extended Support Release), Microsoft Internet Explorer ver. 8.0 or higher. Moreover, it is recommended to switch off password remembering function in the search engine. When the password remembering function is switched on, Client's number and password is entered automatically while logging to the iPKO biznes service. If you switch this function off, you will prevent other persons from logging in the system. You should also delete temporary files that are recorded in browser's cache in order to ensure correct functioning of the browser.

9.2. PASSWORDS AND CERTIFICATES

A password and User ID enable identification of a User as a client of PKO Bank Polski. In no case you should provide your password and client number to any third parties or type them in unencrypted pages. If a password is wrongly typed three times, it will entail a blockade of the service in which it was used. After logging in the online service, all transactions are automatically protected with SSL (Secure Sockets Layer) protocol version 3.0 that uses a 128 bit key or longer. SSL is the global and generally applied standard of data transmission between computers in the Internet.

Security certificate confirms correctness of an encrypted connection. Certificate data are available in the browser in "File" menu "Properties" option. When button "Certificates" has been selected, you should check both "General" and "Certification path". In case of more recent versions of browsers, certificate data may be reached easier and more quickly, when you click twice on the encrypted connection icon that appears in the right bottom corner of browser window or next to the address line in the upper part of a page (icon of a locked padlock). After the padlock icon is selected, certificate details will appear to confirm that it has been issued for www.ipko.pl. domain. Then you should select "Certificate" option to find out if a page visited by the User has a certificate and receive detailed information about it. Below there is an example of a certificate:





9.3. SAFE LOGGING

Before logging to iPKO biznes online service, a User should make sure that the connection used by him is encrypted. The website address in a browser window should be as follows: https://www.ipko.pl or https://www.ipkobiznes.pl. An icon of a locked padlock should appear in the right side of address line or in the right bottom corner of the browser window. If such padlock appears, it means that a page is protected with a security certificate and a connection in encrypted.



9.4. ANTIVIRUS AND E-MAIL PROTECTION

The use of the Internet may be related to the danger of installation of viruses, Trojans or spyware in the computer. To avoid such danger and ensure that use of electronic banking services is safe, one should know how to protect themselves.

Antivirus software – There are plenty of tools to fight against viruses, that ensure safe use of the Internet resources. PKO Bank Polski recommends to all its clients to install and use antivirus software. There are many very good programmes that protect computers for a fee. A User may also use free of charge programmes that are made available online or attached to computer magazines that fulfil their function as well as the paid programmes.

Firewall

Firewall is another very efficient tool that protect a computer against computer viruses. It is hardware with software or software only that prevents from unauthorised access to protected computer network, computer or a server. Sometimes it also enables checking of computer's outgoing connections, which facilitates detection of and counteracts such programmes like Trojans and spyware.

E-mail protection

A User should remember that when opening e-mails from unknown senders, a User is exposed to a risk of virus infection of his computer. To protect against it, a User should use an anti-virus scanner that checks all incoming mails in respect to viruses and Trojans. Moreover, all opened files and clients' pages are also checked. This is how you may prevent phishing, that is a substitution of the original website with a "prepared" false website, that will result in a collection of confidential information such as logins, passwords, PIN numbers

Prevention

To make use of the Internet safer, you should comply with the following important principles:

New viruses appear in the Internet, so antivirus software should be frequently updated.

You should never switch off antivirus programmes when you work in the Internet.

Every file downloaded by a User to his computer should be checked before it is opened in respect to its infection by viruses.

You should often update the software of operating systems and Internet browsers. Current patches are published on the websites of programme producers and serve as a very efficient security device.

Users of Windows system are recommended to use patches from:

http://www.microsoft.com/windows

Users of Internet Explorer browser:

http://www.microsoft.com/windows/ie

http://www.microsoft.com/windows/ie_intl/pl

Users of Internet Firefox browser:

http://www.firefox.pl

Users of Internet Opera browser:

http://www.opera.com/download



10. SUPPORT FOR THE USERS OF IPKO BIZNES SYSTEM

In order to get an automatic connection to iPKO biznes phone service, you should call one of the following numbers:

- 801 307 307*,
- 801 3PK0BP*,
- +48 (81) 535 60 60,
- 801 36 36 36* and 61 855 94 94 for mobile phones and from abroad numbers dedicated for services rendered for Corporate Clients of PKO Bank Polski.

An e-mail box at ipkobiznes@pkobp.pl has been created especially for our Corporate Clients, where you can send all requests and questions.

^{*}fees like for local connections.